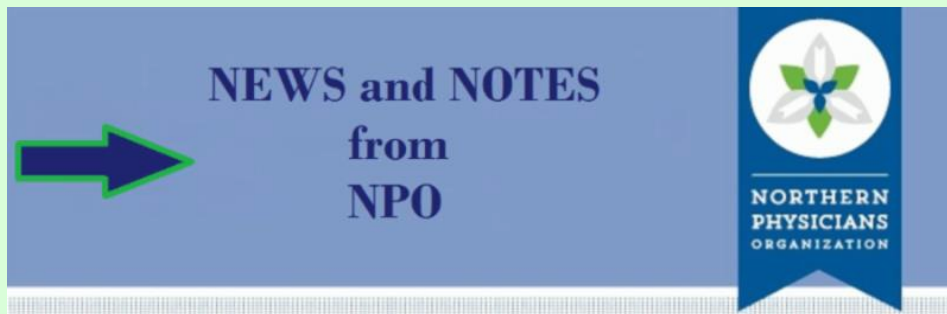




NOVEMBER 13, 2017

[VISIT OUR WEBSITE!](#)

eCW OPTIMIZATION and SUPPORT

In addition to the ad-hoc training and support that is now available, NPO is offering eCW optimization and support services. This will be available to practices at a flat rate of \$175 per month for five hours of support and training. This service is designed to augment your existing EMR support and to free practices up from having to manage their own support with eCW. You can use the five hours for any eCW task that your practice needs. Examples of some of the other topics that the time can be use for are:

- Manage your support tickets and work with eCW to resolve outstanding issues
- Create templates/flowsheets
- Implementing ACI requirements
- eBO report development and training
- Portal setup and training
- P2P setup and training
- Upgrade assistance
- Hosting transition support (to cloud or self-hosting)
- eClinicalMessenger
- Lunch & Learn sessions with providers and staff

We understand that all practices don't need in-house EMR support; however, having access to knowledgeable eCW support can assist practices in using their EMRs more effectively.

If you have any additional questions, please contact Ed Worthington at (231) 421-8505, or via email (eworthington@npoinc.org)

UPDATE ON HEPATITIS A OUTBREAK IN SOUTHEAST MICHIGAN

MSMS shared with NPO an update on the HepA outbreak in SE Michigan from their Public Health Meeting. MDHHS reported to the committee that it appears to be spreading, although the counties affected have not yet made it north of mid-Michigan. The MDHHS

representative indicated that they are working with Michigan's emergency rooms making sure that they have the HepA vaccine in stock; and, anyone who is in the highest risk categories are being immunized. Those categories include:

- Persons with a history of substance abuse
- Persons currently homeless or in transient living
- Men who have sex with men (MSM)
- Persons incarcerated in correctional facilities
- Food handlers
- Healthcare workers
- Persons with underlying liver disease
- Persons who are in close contact with any of the above risk groups
- Persons withing to be immune to Hepatitis A

UpNorthLive has also published important information - [CLICK HERE TO READ](#)

The MDHHS Hepatitis site is [HERE](#)

CHOOSING WISELY UPDATES

NPO has offered to make laminated copies of Choosing Wisely patient education materials that practices may want to use. PLEASE take a look at [Choosing Wisely Patient Resources](#). If you find any materials that you want to share with patients, please just let us know haow many laminated copies you need. Some of the most requested materials that practices have asked to have laminated are:

- Antibiotics for a sore throat, cough or runny nose: when children need them and when they don't: [Antibiotics](#)
- Treating sinusitis - don't rush to antibiotics: [Sinusitis](#)
- 5 questions to ask your doctor before you take antibiotics: [Antibiotics ?s to Ask](#)
- Screening tests for ovarian cancer: when you need them and when you don't :[Ovarian Cancer Screening](#)
- Imaging tests for lower-back pain: you proably don't need an X-ray, CT scan, or MRI:[Back Pain](#)

There are MANY patient education materials available; please take a look!

- The American Chiropractic Association recently joined the Choosing Wisely Initiative and submitted these recommendations: [American-Chiropractic-Association](#)
- There are free on-line webinars about Choosing Wisely that offer CMEs. These can be found [HERE](#)



THERE ARE MULTIPLE WAYS TO SECURELY SEND DOCUMENTS WHICH HAVE PROTECTED HEALTH INFO (PHI or also known as patient information) TO NPO:

- Fax to (231) 421-8506
- Go to our website: [NPO Website](#) , click on the "Contact Us" button and "send a secure email".
- Contact Bryanna Pataky, bpataky@npoinc.org or (231) 421-8505. She will send you an email link to upload secure files.
- If your practice has been set up with a ShareFile folder, you can drop documents there. (Please notify Bryanna if you have uploaded files to your ShareFile folder - bpataky@npoinc.org)

You can also send us a secure message with no documents:

- Contact a staff member of NPO either by email or phone (231) 421-8505, and we will send you a secure email that you can respond to.

THANKS, and as always, contact us if you have any questions!

Helpful Resources & Upcoming Events

[NPO Home](#)

[NMHN Home](#)

[Trillium Health Home](#)

[Physician Partnering Meetings 2018](#)

[PAHCOM](#)

[NPO 2017 Calendar](#)

[Member Connections](#)

NPO is committed to providing great resources to our members!