

| Agenda Item | Discussion | Decision/Action/Goal | Assigned to | Due |
|------------------------|---|----------------------|-------------|-----|
| Review/Approve minutes | | | | |
| Review action items | | | | |
| Presentation | Presenter today was Heather Peterson, Provider Rep for BCBSM/BCN. | | | |
| | Heather went over the BCN referral process and the BCN e-referral system. She was able to bring up the site and gave everyone navigation tips. | | | |
| | Additionally, she took time to answer any questions that the office staff had on the e-referral process. | | | |
| | Importantly, we discussed the Walk-in Clinic and that patients seen there that have BCN as their insurance carrier should technically be charged a specialist co-pay, because, even though we are a PCP, we are not their PCP and so cannot collect PCP co-payment. Some clinics with similar settings do still charge the patient the PCP co-pay and write-off the additional cost, but this will have to go through the billing/hospital. | | | |
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| Adjourn | The meeting was adjourned at 1:00 p.m. | | | |
| Next Meeting | January 22, 2015 | | | |