

Manistee PAAC 3-19-14

Agenda Item	Discussion	Decision/Action/Goal	Assigned to	Due
Review/Approve minutes				
Review action items				
Presentation	James Steward, our Molina Provider Services Rep. was our speaker this month. He told us that this would be his last month in our area, as the territories have been rearranged and our new rep will be starting in April, Pam McCullough.			
	James presented a powerpoint on Molina, the only National Medicaid HMO in Michigan, family owned – took over several years ago and has improved over the “old” Molina.			
	Our area of the state has only Molina Medicaid, but other areas also have MICHild and Molina Medicare Options Plus.			
	He told us that with Medicaid, patients can switch HMO’s once a year in the open enrollment period, but can switch providers within the HMO at any time, through the customer service number on their card.			
	James discussed the bonus structure, RHC’s have a special bonus structure, with a 2% bonus across the board for keeping patients out of the ED.			
	We discussed HEDIS measures, no minimum number for HEDIS measures from Molina, but 75% from ACA and may lose Medicare/Medicaid funding for not meeting the HEDIS measures.			
	Molina Medicaid and MICHild both cover eye exams and glasses.			
	Transportation services and Care Management are both available to members.			
	Introduced us to the new Online Authorization system, “Clear Coverage”. Turn around time for PA’s			

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	from 14 days to immediate-2 days. Molinahealthcare.com			
	Members present had questions about Prior Auth procedures, specific to PA's that may change if a surgery or procedure ends up being something different than what was authorized. James discussed submitting a "Correction of PA" as opposed to a "Retroauth" – he said retroauth throws up a red flag and is almost always denied.			
	Copies of the PowerPoint and information about signing up for the online authorizations was handed out to those present.			
Adjourn	The meeting was adjourned at 1:15 p.m.			
Next Meeting	April 16, 2014			