

## NEWS & NOTES FROM NPO



NORTHERN  
PHYSICIANS  
ORGANIZATION



**March 24, 2016**

1. **Supplemental BCBSM Reporting**
2. **Community Registry Update**
3. **Dr. Sneed's Blog**
4. **SAVE THE DATE!**
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### **SUPPLEMENTAL BCBSM REPORTING**

We wanted to update our members on NPO's progress with sending supplemental EMR data to BCBSM (Blue Cross/Blue Shield). Supplemental data is clinical data extracted from a registry or EMR (in our case from NPO's HEDIS registry) and sent to a payer to complement claims data in closing care gaps. Claims data remains the preferred and primary means to close gaps in care. Currently, we are sending a monthly file to BCBSM for practices that are connected to the registry for a small set of values; however, we are working with our vendor (eClinicalWorks) and BCBSM to send more data in order to alleviate some of the work practices and NPO undertake to update

Health e-Blue; i.e., over time, we can expect that less data will need to be manually entered on an annual basis.

We will continue you to update on our progress.

If you have any questions, please contact Ed Worthington at [eworthington@npoinc.org](mailto:eworthington@npoinc.org)

### **COMMUNITY REGISTRY UPDATE**

We are currently involved in implementing numerous enhancements to both the registry's back-end infrastructure (to accommodate additional practices) and to provide users with additional features. While we currently aim to refresh the registry either weekly or biweekly, we will, until the end of May or early June, have to limit refreshes to once per month (beginning the 15th of every month). This temporary limitation is to allow both eClinicalWorks and NPO to test new features and to complete infrastructure upgrades.

We thank you for your patience, and good work.

### **DR. SNEED'S BLOG**

#### ***True Self Confidence***

Harry Kraemer is an executive partner with Madison Dearborn Partners, a private equity firm based in Chicago. He is also the former chairman and CEO of Baxter International Inc. a \$9 billion global healthcare company. He is also a Clinical Professor of Management and Strategy at Northwestern University's Kellogg School of Management where he teaches courses on leadership, management strategy, and M&A.

Harry Kraemer's time with us at the Physician CEO 2016 Program was very inspiring and thought provoking. He said great leaders know what they are really good at and they have great relationships with individuals who know everything. He asked us these two questions...

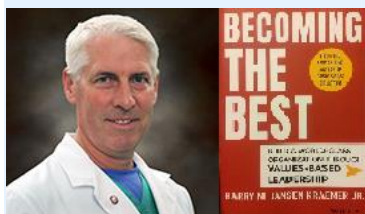
1. *Are you able to say "I don't know"*
2. *Are you able to say "I was wrong"*

He went on to say leaders should periodically ask themselves:

*What are you going to do?*  
*What are you going to stop doing?*  
*Why are we doing this?*  
*How often do we do this?*

Ask your team to ask these last two questions as well:

***Are you able to say "I don't know"?***  
***Is there anything in your life that you would change?***



Peter Sneed MD  
President Northern Michigan Health Network  
NPO Board Member

**SAVE THE DATE!**  
**PAHCOM - Traverse City Seminar & Vendor Fair**

**Date:** Friday, May 20, 2016  
**Time:** 8am-4pm

**Location:** Hagerty Center  
715 E. Front Street  
Traverse City, MI 49686

<b>Members.....\$50</b>	<b>\$10 early-bird discount for payments/registrations received before Friday, April 15th.</b>
<b>Non Members.....\$80</b>	

Register online [www.pahcom.com/chapters/chapter\\_store.php?id=MI01](http://www.pahcom.com/chapters/chapter_store.php?id=MI01)  
**Full seminar topics and agenda to follow.**

**Tracy Spears - Keynote Speaker**

Tracy Spears has been a national business and healthcare consultant for over 25 years. She is currently the Vice President of Healthcare at TSI, an international revenue cycle management company. She is responsible for the companies largest and most profitable segment, along with sales leadership and brand development responsibilities.

Tracy is also the co-author of "What Exceptional Leaders Know", the best-selling book for progressive leaders everywhere. Tracy has coached thousands of professionals through conferences, webinars, broadcasts, and videos. Her powerful collaborative approach has helped leaders and aspiring leaders all over the world to improve their leadership skills and their understanding of how to positively influence people and organizations.



For additional information or if you have questions please contact:  
Gail Eminhizer - [geminhizer@dha-nm.com](mailto:geminhizer@dha-nm.com)

**CDC OPIOID PRESCRIBING QUICK REFERENCE**

As a follow-up to the full guidelines in the last NPO News & Notes, here is a great user friendly resource for providers to use:

**[CLICK FOR OPIOID PRESCRIBING QUICK REFERENCE GUIDE](#)**

**SMILE! The Doctor is On Camera: Pros & Cons of Recording Office Visits & Procedures**

"Doctor, can I record our conversation today?" Have you ever heard that question from a patient or a patient's family member? The issue of allowing patients to record their appointments requires balancing potential privacy and liability risks with the potential benefits of improved patient recollection of instructions and treatment adherence

**[READ MORE HERE](#)**



Always feel free to contact us with any questions, or suggestions.  
The NPO Newsletters are for you.  
We would love your feedback.  
**THANKS!**

[lsalvatore@npoinc.org](mailto:lsalvatore@npoinc.org)



**MEMBER CONNECTIONS**  
For job postings, office space, equipment for sale, etc, please **[CLICK HERE](#)**

**NPO**  
**300 E. Front Street**  
**Suite 240, Traverse City, MI 49684**

**NPO is committed to providing great resources to  
our members!**

**QUICK LINKS**

[NPO Website](#)

[NMHN Website](#)

[NPO Calendar](#)