



NEWS & NOTES FROM NPO



NORTHERN
PHYSICIANS
ORGANIZATION

NPO News Update
September 15, 2014



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M-CEITA - MEANINGFUL USE *Get Your Questions Answered!*



M-CEITA

MICHIGAN CENTER FOR
EFFECTIVE IT ADOPTION

***Next M-CEITA Meaningful Use Call WEDNESDAY September 17th at 4pm**

NPO is pleased to announce a partnership with Michigan Center for Effective Information Technology Adoption (M-CEITA) to provide a one hour session, every other week, for you to ask M-CEITA whatever Meaningful

Use questions you have. M-CEITA will answer the question or research and follow-up as necessary. If you can't make the call, you can email your question to NPO in advance (bpataky@npoinc.org) and it will be included.

The schedule for calls through the end of the year is as follows:

09/17 - Wednesday at 4 pm
10/01 - Wednesday at noon
10/16 - Thursday at 4pm
10/30 - Thursday at noon
11/12 - Wednesday at 4pm
12/03 - Wednesday at noon
12/18 - Thursday at noon

We will again use the AT&T dial-in line for the next calls. Dial-in information is:

1-888-808-6929, Meeting ID 1836510. Call schedules and dial-in information will also be posted on the NPO website.

We will incorporate your comments and feedback to refine the call schedule and format.

Please bring your questions to the call, and again, if you cannot make the call, please email your question to NPO.

Looking forward to the next round of questions **Wednesday 9/17 at 4pm!**

THANK YOU!

Blue Cross Medical Specialty Drug Online Prior Authorization Tool

Blue Cross Blue Shield of Michigan has created a Web-based prior authorization request system for medical specialty drugs. The online tool features a user-friendly format and the ability to:

- Submit prior authorization requests online
- Verify and check the status of medical specialty drug requests
- Receive instantaneous approvals for requests that meet clinical criteria
- Attach medical documentation to expedite clinical decisions made by the BCBSM clinical review team

Who can be granted access?

Prescribers of medical specialty drugs and their designated staff can be granted access to this online application.

How do I sign up?

Signing up is easy.

1. Go to our website [here](#) to get the application:

- Click on *FAQs under the Help drop-down menu.*
- Scroll to the bottom of the page, and click on *Medical drug prior authorization.*

2. Fax the completed for to 1-800-495-0812.

If you need assistance with the application, please call 1-877-258-3932 or send an email to specialtypharmacy@bcbsm.com .



The new e-referral tool coming Sept. 29; training tools now available -

A new Blue Care Network e-referral tool will be live on Monday, Sept. 29 at 7 a.m. If you use BCN's current e-referral system, please read through this entire email as it contains important information you need. Please forward this information to others in your office who need it.

Important transition dates:

Thursday, Sept 25 - The current e-referral system will be disconnected at noon.

Monday, Sept. 29 - The new e-referral system will be available at 7 am.

Please get all of your routine referral and authorization requests into e-referral by noon on Sept. 25. Additional routine requests should be held until 7 a.m. on Sept. 29 and then entered into the new e-referral tool. During the transition period (noon on Sept. 25 through 7 a.m. on Sept. 29), urgent referral and authorization requests that cannot wait until the new system is available should be phoned in. See the attached [flier](#) for important phone numbers. Referrals and authorizations from Jan. 1, 2013, to the present will move from the current system to the new system automatically.

There are two important steps that all e-referral users should take before Sept. 29. Click on these two articles for more information:

[Test your user ID and password](#)
[Be sure to take the online training](#)

The new e-referral tool has many new features that will help you "keep your cool" while managing electronic referrals and authorizations for BCN patients:

- Your e-referral username and password are the same as the ones you use for Blue Cross Blue Shield of Michigan and Blue Care Network's Provider Secured Services (sometimes referred to as web-DENIS). There's no need for a separate username and password.
- You can add up to 10 services on one patient's referral or authorization.
- A provider's network status is displayed next to his or her name in search results - no more searching for provider affiliation by code or network description.
- You can send communication directly to BCN (and vice versa).
- You can create bookmarks for commonly used diagnoses and procedure codes as well as providers and facilities.
- You can create templates to streamline your most commonly used inpatient and outpatient authorizations and referrals.
- Behavioral health providers can request ongoing outpatient treatment electronically through questionnaires so you no longer have to fax the Continuing Outpatient Treatment Request form.

Support is available

Need help logging in? Call the Web Support Help Desk at 1-877-258-3932.

Need help with a referral or authorization? Call BCN Care Management at 1-800-392-2512.

Need help with Behavioral Health authorizations? For BCN members, call 1-800-482-5982; for BCN Advantage, call 1-800-431-1059.

For other questions, contact your provider consultant. Go to [BCBSM PROVIDERS](#) and click on *Contact Us*.

We sent this in May, but as some have asked us to re-share the information, here you go!



Anticoagulation TOOLKIT

The BCBSM hospital Collaborative Quality MAQ12 (Michigan Anticoagulation Quality Improvement Initiative) has created two very useful and comprehensive anticoagulation toolkits. One is for the physician administering anticoagulation medication and the other is for the patient receiving anticoagulation medication.

These toolkits were created by MAQ12 consortium participants who are experts in anticoagulation care. Developed from best practices identified in data collected in patient registries as part of the initiative - the goal was to provide physicians and patients with up-to-date, reliable, and easy to use source information on anticoagulation.

If your practice provides any level of anticoagulation management to patients these toolkits could be very useful to you and your patients.

The toolkits are free and available [here](#).

MEMBER CONNECTIONS

Medical Office Manager: Busy rural family practice health clinic is looking for a highly motivated full time office manager. Experience and computer efficiency required. EMR, Meaningful Use and PCMH knowledge is an advantage. Starting Wage Range \$18-22/hour. 32-40 hours weekly (4 day work weeks) Paid vacation and benefits. Send resume to: Northern Pines Health Center in Buckley at keishasexton@northernpineshealthcenter.com

Front office help needed for busy family practice in Traverse City. Must have eClinicalWorks knowledge. 16-20 hours per week. Please call (231) 935-0580, or email resume to kteeple@mhc.net.

Grand Traverse Allergy is looking for a part time NP or PA. Needed in Traverse City Monday, Wednesday, and every other Friday, traveling to Cadillac every other Monday. The right candidate will be learning allergy testing, how to administer allergy shots, and serum dosing. Ultimately we would like to have the chosen candidate train with Dr. Lazar and eventually see return patients. **Please contact Laurie Phillips, Office Manager (231) 932-1035**

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*Chronic Care Management, LLC is looking for a part or full time NP.*

We provide outpatient palliative care at home, and assisted-living facility visits, as well. We also offer chronic care to prevent hospital readmissions, diagnose and treat distressing symptoms, and provide care coordination between all providers and specialists involved in the patients care. We are first and foremost patient advocates and provide home based counseling as well.

Soon to be offering home-based primary care for the homebound! Flexible hours, own schedule, mainly 8-6pm Monday through Friday.

Julie A Hartl MSN, FNP-C, CMSRN  
Owner/President  
Chronic Care Management, LLC

697 Hannah Ave Suite D  
Traverse City, MI 49686  
(231) 421-6921 office  
(231) 932-1264 fax

[Julie@Chronic-Care.net](mailto:Julie@Chronic-Care.net)  
[www.Chronic-Care.net](http://www.Chronic-Care.net)

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We are very happy to include postings in our news blasts - for career opportunities, office space, equipment for sale, etc. Please email lsalvatore@npoinc.org with your ad. We also ask that you inform us as soon as it is no longer current. Thanks!

Quick Links...

[NPO Website](#)

[NMHN Website](#)

Calendar

[NPO PAAC Calendar](#)



As always, please contact us with any questions or concerns you may have!

lsalvatore@npoinc.org

300 E Front St.

Suite 240

Traverse City, MI 49684