



# NEWS & NOTES FROM NPO



NORTHERN  
PHYSICIANS  
ORGANIZATION



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**We are THRILLED to announce that the WINNER of the eCW Patient Engagement Video contest is our own colleague and fellow NPO member, THERESA ANDERSON of West Shore Medical Center!**

**"Jaw Dropping Patient Engagement" was the NATION-WIDE winner!**

**The Grand Prize is an all expenses paid trip to Orlando, Florida for the 2014 eCW Users Conference.**

**Congratulations, Theresa, and don't forget all us "little people" when you are in Hollywood directing your next Academy Award nominated film!**



### **MEDICATION RECONCILIATION**

With growing emphasis on medication reconciliation to coordinate patient care, a defined process helps ensure an accurate medication list. To assist, **NPO Pharmacist Kathleen Brown, RPh**, developed a Medication Reconciliation Toolkit which can be found [by clicking here](#). This toolkit offers tips and recommendation for how to properly gather and document medication information. Please review this toolkit to help make it specific to your practice and work flow. This toolkit is also available on the NPO website (npoinc.org) [here](#) under Resources/Quality. If you have any questions or recommendations for changes to the Medication Reconciliation Toolkit, please contact NPO.

### **CODING TIPS TO IMPROVE DOCUMENTAION**

BCBSM has provided some tools to assist with coding and HEDIS measure improvement tips. For your convenience, these tools are available [on the NPO website](#) under Resources/Quality. Please contact us with any questions.



## MEMBER CONNECTIONS

Medical Office Manager: Busy rural family practice health clinic is looking for a highly motivated full time office manager. Experience and computer efficiency required. EMR, Meaningful Use and PCMH knowledge is an advantage. Starting Wage Range \$18-22/hour. 32-40 hours weekly (4 day work weeks)Paid vacation and benefits. Send resume to: Northern Pines Health Center in Buckley at [keishasexton@northernpineshealthcenter.com](mailto:keishasexton@northernpineshealthcenter.com)

Front office help neede for busy family practice in Traverse City. Must have eClinicalWorks knowledge. 16-20 hours per week. Please call (231) 935-0580, or email resume to [kteeple@mhc.net](mailto:kteeple@mhc.net) .

**Grand Traverse Allergy** is looking for a part time NP or PA. Needed in Traverse City Monday, Wednesday, and every other Friday, traveling to Cadillac every other Monday. The right candidate will be learning allergy testing, how to administer allergy shots, and serum dosing. Ultimately we would like to have the chosen candidate train with Dr. Lazar and eventually see return patients. **Please contact Laurie Phillips, Office Mangager (231) 932-1035**

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*Chronic Care Management, LLC is looking for a part or full time NP.*

We provide outpatient palliative care at home, and assisted-living facility visits, as well. We also offer chronic care to prevent hospital readmissions, diagnose and treat distressing symptoms, and provide care coordination between all providers and specialists involved in the patients care. We are first and foremost patient advocates

and provide home based counseling as well.

Soon to be offering home-based primary care for the homebound! Flexible hours, own schedule, mainly 8-6pm Monday through Friday.

Julie A Hartl MSN, FNP-C, CMSRN  
Owner/President  
Chronic Care Management, LLC

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***As always, please contact us with any questions or concerns you may have!***

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