



NEWS & NOTES FROM NPO



NORTHERN
PHYSICIANS
ORGANIZATION



September 6, 2016



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From IT:

If you are receiving ADT notifications from NPO, you may have also started receiving additional notifications from some SNF's (Skilled Nursing Facilities). A subset of SNF's, less than 100, are currently sending ADT notifications to the HIEs' (Health Information Exchanges) in the state.

If you have any questions about the SNF notifications or about NPO's ADT (Admit, Discharge, and Transfer) Notification System, please reach out to Ed Worthington at eworthington@npoinc.org.

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NPO recently began sending supplemental clinical quality data to BCBSM on behalf of the practices that are currently connected to our registry. Supplemental clinical quality is not intended to replace claims based methods of filling care gaps; rather, it is designed to decrease the amount of data that you have to manually enter in HEB (Healthy e-Blue). The data that we send to BCBSM is specific to

certain services/vitals (e.g. BMI, Colonoscopy, etc) that can be used to close care gaps with the payer. Additionally, for every service that we add, we undergo a source audit to ensure that the data we send can be linked back to what is in the practice's EMR.

We typically send supplemental clinical data files monthly, however please do note that we also send periodic historical files to BCBSM in order to close gaps on services that may have been previously missed.

If you have any questions, please contact Ed Worthington at [eworthington@npoinc.org](mailto:eworthington@npoinc.org)

### **A LEAN Testimonial**

NPO has partnered with Dr. Heather Frazier of NMC to provide your practice LEAN services right in your office! Many NPO practices have utilized this service learning about LEAN and improving practice processes. Working as a team, with an NMC LEAN expert as a facilitator, your practice physician champion(s) and key staff work first to understand current processes then move forward with LEAN design and testing of new processes to reduce wasted efforts and rework.

**Dr. Gary Ruoff and his practice staff utilized the service and he says *"The LEAN process helped us understand our workflow and make meaningful changes that we could measure, ultimately improving patient care and efficiency."***

If your practice is interested in pursuing this opportunity, just please contact NPO!



**Petoskey PAAC Meeting**  
September 13, 2016  
**"Professional Liability: Trends, Emerging Risks  
& Prevention"**

**This FREE education event is sponsored by:  
NPO-Petoskey Area PAAC**

### **BEING MORTAL**

Just a reminder of the upcoming screening and panel discussion of the PBS Frontline film **BEING MORTAL**, based on the best selling book by Atul Gawande, MD.

**Wednesday, September 21, 2016**  
**Traverse City Opera House**  
**Film Screening: 6:15 - 7:15 pm**  
**Discussion: 7:15 pm**

The film explores the hopes of patients and families facing terminal



## MICHIGAN PROFESSIONAL INSURANCE EXCHANGE

### PROFESSIONAL LIABILITY: TRENDS, EMERGING RISKS & PREVENTION

PRESENTERS: MICHELLE HOPPE, CEO  
MARGARET CURTIN, VP RISK & BUS DEV

DISCUSSION TOPICS:

- EMRS AND THEIR IMPACT ON LITIGATION
- LITIGATION TRENDS AND CONTRIBUTING FACTORS
- WHY MEDICAL ERRORS HAPPEN AND PREVENTION TIPS
- TOP ISSUES IMPACTING PATIENT SAFETY AND LIABILITY

SEPTEMBER 13, 2016

11:30A.M. -1:00P.M. – PRACTICE MANAGERS AND STAFF (PRESENTATION AT MNM FOUNDATION BUILDING—LUNCH PROVIDED)

5:30P.M.-6:30P.M. – MEDICAL PROVIDERS (PRESENTATION AT THE MCLAREN BOARD ROOM--SNACKS AND REFRESHMENTS PROVIDED)

A FREE EDUCATION EVENT SPONSORED BY: NPO-Petoskey Area PAAC

FOR MORE INFORMATION AND TO RSVP CONTACT: JIM SCHAFER @ 616.975.2825 OR JAMES.SCHAFFER@REHMANN.COM

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illness and their relationships with care providers. For more information, and to sign up

[please click here.](#)



**MEMBER CONNECTIONS**  
For job postings, office space, equipment for sale, etc, please

[CLICK HERE](#)

#### QUICK LINKS

[NPO Website](#)

[NMHN Website](#)

[NPO Calendar](#)

#### Nutrition Seminar

Northern Pines Health Center is offering a Nutrition Seminar for the community. Topics will include Food Label Reading, and Preparing Healthy meals with items from your own pantry. This is an excellent opportunity for patients and the community as a whole to learn how to develop healthy eating habits!



**Community Awareness Seminar**

**Topic: Nutrition**

October 27, 2016

6pm -7pm

*Please join us and bring your family and friends to our first  
Community Awareness Seminar!*

Located at:  
Northern Pines Health Center  
11293 N M-37  
Buckley, MI 49620  
Phone: 231-269-4185

On October 27, 2016 our very own Heidi Szerlong, PA-C, MPA and Registered Dietitian;  
will be providing education on nutrition and meal planning.

**Food Topics Include:**

**\* Label Reading**

(Learn to read food labels and identify how to make healthy food choices)

**\*Preparing healthy meals with items you can find in your pantry.**

(Learn to prepare healthy meals with common nonperishable food items when fresh produce options are limited.)

Heidi will provide samples for attendees to try!

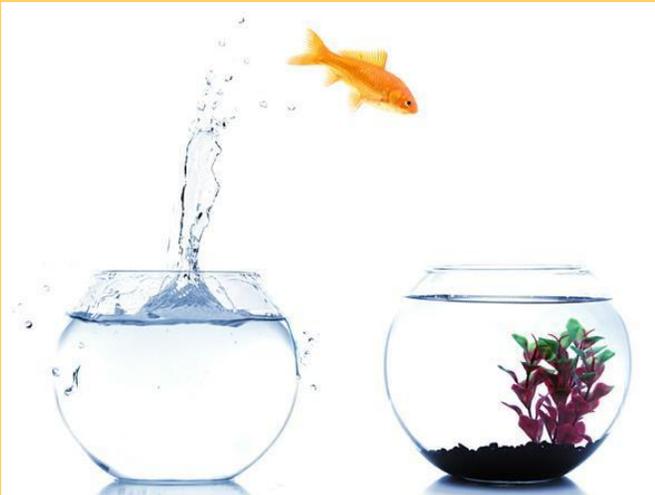
**Come and meet our Providers and our Care Manager while attending.**

Mitzie Hewitt, DO      Alexander Cooper FNP  
April Kurkowski, DO      Heidi Szerlong, PA-C  
Tara Stone, RN, Care Manager



**NORTHERN PINES**  
HEALTH CENTER, PC

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## WE'VE D MOVED!

The NPO offices have moved! Not very far, but it was still a journey... We are now in the Radio Centre II building, at 125 Park Street, Suite 300. This is the building between the Park Place and the building that we previously occupied. Parking is still in the Larry Hardy Parking Garage. The entrance to our building is across from the Sorellina Restaurant. Take the elevator (or stairs) to the 3rd floor - we are immediately to the left as you step out of the elevator, or a few steps to the right if you've taken the stairs. We are excited, but pardon our dust while we settle in!

**NPO is committed to providing great resources to our members!**

**Always feel free to contact us with any questions or suggestions.  
The NPO Newsletters are for *you*.  
We would love your feedback.  
THANKS!**

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