

## NPO BOARD MINUTES

	 		_	_	_ ~
Λ	┌┢	NI	ı٦	_	FS
~	 	ıv	ப		

Board: Drs: P Sneedx_, B Evans_x_, C Andersx_, R Kuhnx, M Bultemeier_x, N Marchx_, M Antonishenx_, JF Millikenx_, B Hengyx, L Madiganx
Staff: M Hooperx, D Donleyx, K Elliottx, R Petersx,B Pataky, Ed Worthingtonx
PAAC: R Farrellx, T Phillipsx_, J Minnellix, B Mezerske

Topic	Discussion	Action/ Follow-up
Welcome	Dr. Sneed started the meeting at 6:03	
PAAC Updates	Traverse City - The most recent PAAC meeting was a webinar, the speaker being from MSMS regarding Health Care/Medical record law, and also physician contracting. There were 22 attendees here at NPO and many more joined on the phone. The next meeting will be Priority Health discussing HEDIS Measures.  Petoskey – The most recent PAAC meeting was regarding Security Risk Assessments and how that ties into HIPAA. The next Petoskey meeting will be about Risk Management.  Manistee – No Manistee PAAC report.	
	Marie stated that the PAAC leadership has met and sent out a survey regarding how to get more practice managers engaged in PAAC, and the response rate was very low. The PAAC leadership will be meeting in the next few weeks to discuss	

DATE: <u>June 2, 2014</u>

	the results and figure out the next steps.	
ACO/OSC updates	Response to Medicare Beneficiary Letters – There has been an overwhelming response to the letters that were sent out.  NPO has fielded over 300 calls from concerned beneficiaries, most are relieved to find out that their physician is the one taking the lead.  We have had a decline rate of about 5%, which is on par with the national average.  We spoke with CMS regarding a cover letter being sent with the next mailing to describe what NMHN. CMS is reviewing.  Webinars – Marie will continue giving webinars, that will be available on the website with additional information regarding the ACO, and also meeting individually with practices that need education  Save the Dates –  June 11 <sup>th</sup> the Record Eagle will be doing a story on NMHN, this should help alleviate the calls. They would like to have pictures, if interested.  June 16 <sup>th</sup> in Petoskey the 30 year NPO celebration for the stockholders. There will also be a short presentation by Attorney Brian Fleetham about the importance of contracting.  June 23 <sup>rd</sup> NMHN will hold an open house at LochenHeath, inviting the proposed partner's board members.  June 24 <sup>th</sup> NMHN Board Meeting	
	TBD – Traverse City 30 year NPO celebration	
	<ul> <li>Case Management Update – Kevin DeBruyn</li> <li>Over 125 referrals from 11 physicians</li> <li>75% of these referrals resulted in a visit</li> <li>Over 25 referrals related to diabetes management</li> <li>51 patients have had more than one visit, with about 50% showing improvement</li> <li>Most recent referrals have been more "case management".</li> <li>Billing insurance for counseling and health and behavioral assessments</li> <li>Averted an ED visit for a nursing home placement through WFPC</li> <li>More Advance Care Planning</li> </ul>	

Quality Report – Kris Elliott  Medical Director Report –	Physician updates – must be in to BCBSM by 7/1 or they will not be eligible for specialist uplifts  Specialist uplifts – is available to almost every specialty but Anesthesia  Capability updates – will be updated by 7/1 by BCBSM  Priority 2014 Incentive Submission Work – NPO has been working to help practices submit.  Priority 2015 Proposed PIP Changes –NPO had a meeting with Priority where they discussed proposed 2015 changes, the biggest being the consideration of eliminating the PCMH uplift payment. At the meeting there was quite a bit of concern expressed. After the meeting NPO and multiple practices emailed Priority asking for reconsideration, and Priority responded that they were reconsidering. As soon as we something formal, we will let the board know.  BCBSM 5% HEDIS Uplift – Kris reviewed the HEDIS updates. At the end of June, we are to get a report from BCBSM about each practice that was eligible for the uplift, and we are going to follow up with each practice individually.  Tools For Transformation – May 29 and 30 went well, although the Friday	
Dr. Diane Donley	Medical Conference was not as well attended as we had hoped.  NPO Quality Committee –The Evidence-Based Subcommittee will present updated HTN and Lipid recommendations on June 5 <sup>th</sup> and the Quality committee will weigh in on that.  Priority Health Issues – Many on-going issues, Dr. Donley believes it is "anti-PCMH" to have a Priority Health Dr. visit patients in home when they have a PCP.  MSMS – Health Care Quality and Economics Committee Meeting – discussion of state-wide use of Behavioral Health transition of care forms, and other state-wide ACP forms.	
Technology Report – Ryan Peters, Ed Worthington	MU Stage 2 – Creation of general P2P referral guidelines, the target is 10% or above using e-referral method to close loop between referrals and PCP. P2P is a certified platform to achieve MU Stage 2. eCW is not able to merge directories between NPO and Munson. NPO wants to be able to maintain its own directory. Discussion ensued.  QO Application with MiHIN - MiHIN application has been completed by eCW and being reviewed by NPO. There is a conference June 4 <sup>th</sup> and 5 <sup>th</sup> in Lansing.	

MSSP/ACO Analytics Preparation - Requesting claims data from CMS June 16<sup>th</sup>, upon receipt of data, eCW will build beneficiary dashboards for analytics. eEHX Updates – Currently there are 17 practices on the hub, with more than 25,000 patients opted in. NPO is working with other non-eCW practices and their IT contact to bring them up on the hub. This takes 5-7 weeks once the connectivity is established between EMR and eCW.

**Analytics Dashboards** – Dashboards have been created for each of the practices on eEHX and are refreshed weekly. NPO is continuing to work with eCW to improve dashboard performance. For non-eCW practices, the dashboards will be developed as they are connected to eEHX.