

Northern Physicians Organization Platform Presentation



NORTHERN
PHYSICIANS
ORGANIZATION

NPOINC.ORG

About NPO



Mission

Provide healthcare leadership through a Northern Michigan, physician led organization.

Vision

NPO will be the model by which physician led, patient centric, accountable care demonstrates the value of a patient/physician partnership.

Who is NPO?



- A for-profit organization founded in 1984.
- More than 520 members
 - Hospital employed, independent, FQHC, CMHs, and RHCs.
- Northern Michigan and the Eastern UP.
- We're a PO, an HIE, and the primary owner of NMHN (a clinically integrated network).
- We send and receive ADT.

Our Platform



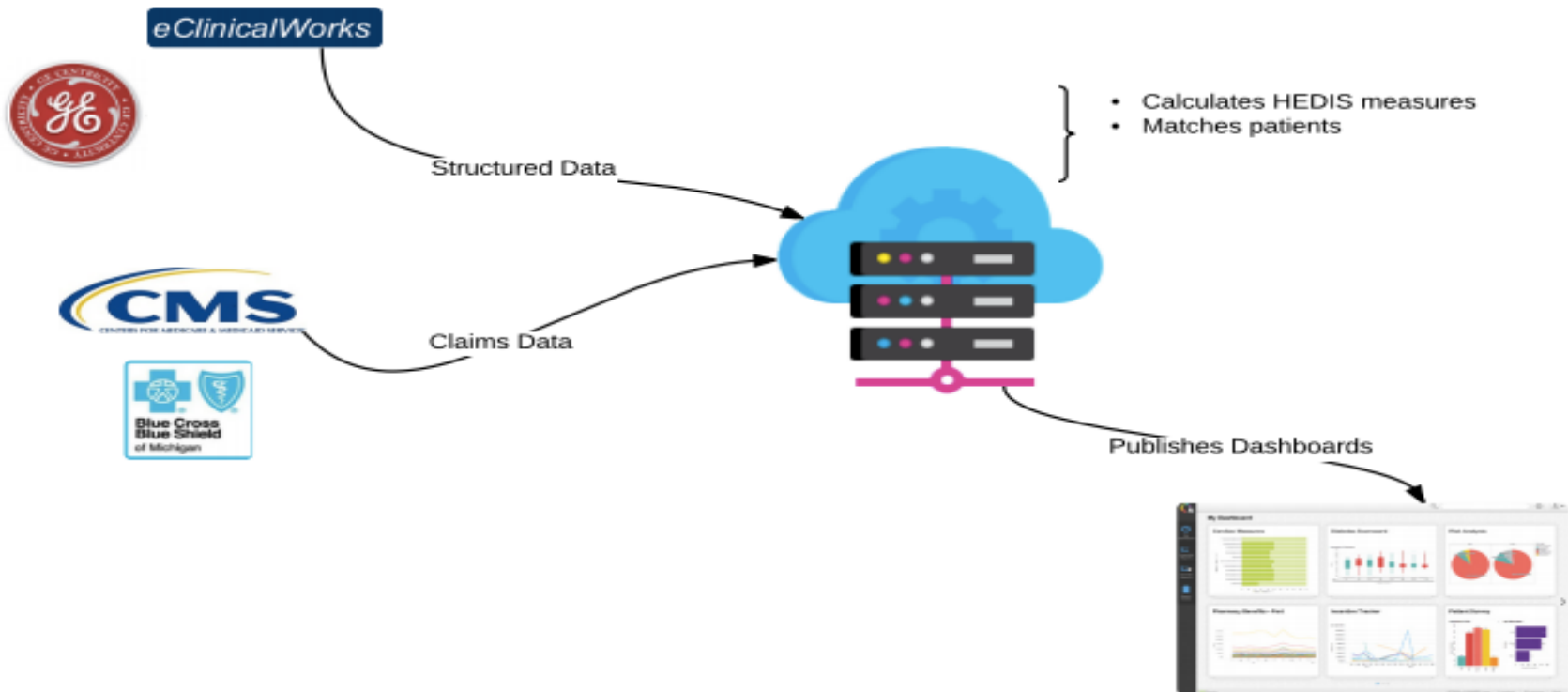
CCMR Analytics Dashboards

- HEDIS and ACO measures at the practice/facility level.
- Data is refreshed every one-two weeks (depending on platform).
- Structured data from other connected practices is included.
 - Data can be viewed at a facility, provider, or patient level.
- Ability to pull gaps in care reports and export directly to Microsoft Excel.

Our Platform



NEXTGEN[®]
HEALTHCARE



Our Platform



What is Structured Data?

- Reviewed and Resulted Labs/DIs.
- Structured Text.
 - Date of Last Diabetic Eye Exam.
- Problem Lists, Medications, Allergies.
- CPT Codes.

No structured data means.....

Our Platform



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Facility Level Dashboard



view full screen

Overview Scorecard Practice Snapshot Care Gaps by Measure Care Gaps Patient Detail Patient Lookup Noncompliant List Patient Dashboard Raw Data Pati

"Current Year" Measure Scorecard

	Denominator	Numerator	Performance	National 50th	# Patients	Exclusion
Diabetes						
Diabetes: A1c Control (<8.0)	415	331	79.76 %	N/A	N/A	5
Diabetes: A1c Poor Control (>9.0)	415	26	6.27 %	29.00 %	0	5
Diabetes: A1c Screening	415	388	93.49 %	89.00 %	0	5
Diabetes: A1c Superior Control (<7.0)	415	233	56.14 %	N/A	N/A	5
Diabetes: ACE/ARB Therapy for Patients wit...	324	261	80.56 %	N/A	N/A	0
Diabetes: BP Control (<140/90)	415	370	89.16 %	N/A	N/A	5
Diabetes: Eye Exam	415	314	75.66 %	57.00 %	0	5
Diabetes: Foot Exam	415	7	1.69 %	N/A	N/A	5
Diabetes: LDL Control	415	372	89.64 %	N/A	N/A	5
Diabetes: LDL Screening	415	373	89.88 %	84.00 %	0	5
Diabetes: Nephropathy Screening	405	379	93.58 %	81.00 %	0	5
Diabetes: Statin Adherence	415	330	79.52 %	N/A	N/A	5
Diabetes: Tobacco Non-Use	415	383	92.29 %	N/A	N/A	5

Provider Level Dashboard



low full screen

Overview Scorecard Practice Snapshot Care Gaps by Measure Care Gaps Patient Detail Patient Lookup Noncompliant List Patient Dashboard Raw Data Patient Reachout Datasheet

Select Measure
Diabetes: A1c Control (<8.0)

Group Statistics

Current Total Patients	Current Noncompliant Patients	Current Group Performance
236	102	56.78 %

Current Year Provider Performance

Den.	Num.	Perf. %	2014 Performance
124	84	67.74 %	
112	50	44.64 %	

Provider level performance.

Patient List

Patient	Status	Details	Last Visit	Next Visit
	Non Compliant		9/10/2014	10/26/20...
	Non Compliant		12/5/2014	6/22/2015
	Compliant		1/19/2015	7/20/2015
	Compliant		5/8/2015	5/8/2015
	Compliant		10/20/2014	6/23/2015
	Non Compliant		9/17/2014	6/19/2015
	Compliant		3/18/2015	4/15/2015
	Non Compliant		12/5/2014	9/14/2015
	Compliant		4/28/2015	4/28/2015
	Non Compliant		10/13/2014	5/1/2015

The blue arrow links to a patient-level dashboard

Patient List

Account #	Patient	DOB	Gender	Primary Insurance	Primary Insuran
			MALE	PRIORITY HEALT...	94799985700
			MALE	BLUE CROSS BLU...	PKA845140770
			MALE	None	None
			MALE	MEDICARE	341360809A
			FEMALE	MEDICARE	376522388A
			MALE	BLUE CROSS BLU...	MZNNW14115705
			MALE	BLUE CROSS BLU...	XYQ891122950
			FEMALE	BLUE CROSS BLU...	XYQ894032450
			FEMALE	MEDICARE	377407615A
			MALE	MEDICARE	363503839T
			MALE	BLUE CROSS BLU...	PKA844097934
			FEMALE	BLUE CROSS BLU...	MJE922532256
			MALE	PRIORITY HEALT...	94755571300
			MALE	MEDICARE	365448090A
			MALE	BLUE CROSS BLU...	365448090A

Exportable as a CSV

Provider Filters

Actions

Provider Attribution

Rendering

Comparative Shading

Previous Performance

Benchmark

Group Performance

Providers

Documentation

Patient Filters

Demographics Filters

Ready

48,608 of 48,608 rows 0 marked 121 columns QualityMeasures

Patient Level Dashboard



view full screen

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Patient Account # DOB

Patient demographics

All Encounters Lipids

Cholesterol History

Date	CHOLESTEROL, TOTAL	LDL-CHOLESTEROL	TRIGLYCERIDES	HDL-CHOLESTEROL
11/1/2013	146.00	82.00	70.00	50.00
2/1/2014	~150.00	~85.00	~75.00	~55.00
5/1/2014	~155.00	~90.00	~80.00	~60.00
8/1/2014	~160.00	~95.00	~85.00	~65.00
11/1/2014	174.00	100.00	90.00	70.00

The drop down has multiple vitals/labs and it controls the graph. It allows a quick view of recent results.

All Encounter History

Date	Type	Time	Appt Provider
1/2/2013	Telephone	1:18:00 PM	ANTAL, PAUL
5/22/2013	Telephone	11:37:00 AM	ANTAL, PAUL
6/3/2013	Office Visit	11:45:00 AM	ANTAL, PAUL
6/4/2013	Office Visit	8:30:00 AM	ANTAL, PAUL
6/18/2013	Office Visit	10:00:00 AM	ANTAL, PAUL
7/8/2013	ePrescription	9:35:00 AM	ANTAL, PAUL
8/20/2013	Telephone	10:44:00 AM	ANTAL, PAUL
9/6/2013	Telephone	10:08:00 AM	ANTAL, PAUL

A list of patient encounters.

Care Opportunities

Measure	Status
Ambulatory or Preventive care visit 45-64	Compliant
Body Mass Index (BMI) Screening and Follow-Up	Compliant
CAD: ACE/ARB Therapy for Patients with Diabetes ...	Compliant
CAD: Antiplatelet Therapy	Compliant
CAD: LDL Control	Compliant
CAD: LDL Screening	Compliant
CAD: Statin Therapy Adherence	Compliant
Cholesterol Management for Cardiac Patients: Cont...	Non Compliant
Cholesterol Management for Cardiac Patients: Scre...	Compliant
Colorectal Cancer Screening	Non Compliant
Controlling High Blood Pressure	Compliant
Diabetes: A1c Control (<8.0)	Compliant
Diabetes: A1c Screening	Compliant
Diabetes: A1c Superior Control (<7.0)	Compliant
Diabetes: ACE/ARB Therapy for Patients with Hyper...	Compliant

These are all of the HEDIS measures for the patient and whether or not they are compliant or non-compliant.

Advanced Filtering



Source

- Claims
- Community EMR
- EMR

Compliance Source

Include External Compliance ▾

Total Care Ops	
0	29
▶ <input type="text" value=""/> ◀	

Compliance Status

All ▾

Next Appointment Status

All Patients ▾

Time Since Last Appointment

All Patients ▾

Our Platform



eEHX – Longitudinal View

- 45 practices.
- Specialists, PCPs, and Care Managers.
- Opt-in only consent model (at the community level).
- 90% + opt-in rate across practices.
- [NPO's eEHX](#)

Our Platform



ACRS (Active Care Relationship Service)

- Sent monthly by NPO to MiHIN.
- Used to match a real-time admit, discharge, or transfer record from a hospital with a patient-provider relationship.
- The ADT notifications are sent directly to the practice via DirectTrust.

Our Platform



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Every time you're discharged, your doctor gets a ping.

ADT Notification



This is an automatically generated ADT notification from NPO-HIE for one of your patients. An alert was sent by HOSPITAL NAME for:

Notification Type: Discharge

Patient: FIRST MIDDLE LAST

Date of Birth: 01/01/1900

Last four of SSN: 0000

Gender: Female

|

Patient Class: Inpatient

Hospital Service Type: MED / MED (I/P MEDICAL)

Admit Date/Time: 01/01/2015 20:04

Discharge Date/Time: 01/02/2015 17:59

Diagnosis Code(s)/Description:

/MENTAL STATUS CHANGES

/MENTAL STATUS CHANGES

ADT Quick Analytics™ (6 months/1 year - based on our data and patient class/category):

Total Inpatient Visits: 1 - Six Months / 1 One Year

Total Emergency Visits: 2 - Six Months / 2 One Year

If you have any questions or comments, please e-mail helpdesk@npo.npo-hie.org using this web portal or call 231-421-8505.

Thank you,

NPO-HIE

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Questions/Comments



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