

IMPLEMENTATION OF A COMMUNITY RESOURCES RISK ASSESSMENT TOOL BY KIDS CREEK CHILDREN'S CLINIC

On Paper!!

PCMH DOMAIN 10.5 DOCUMENTATION.....

10.5

Kids Creek Children's Clinic has a systematic approach in place for educating all patients about community resources and assessing/discussing the need for referrals.

A social needs screening tool will be given to each patient/parent of patient once a year at their well child visit. This tool will be reviewed by the provider and needed referrals made including possible referral to care management. This needs assessment will be documented yearly in structured data.

A local Community Resources guide will be handed out to each patient yearly at their well visit.

A community resource binder is located in the patient waiting area. Brochures and other information about community services are available in each examining room and at the check-out desk area and a bulletin board is in the patient waiting area.

We also inform patients about community resources in our PCMH brochure and through links on our website.











DESCRIPTION OF PROCESS.....

- Beginning 6/1/17 we began handing out a paper "Social Needs Screening Tool" at all yearly well visits or once a year for younger children who are coming in more frequently for Well Child Visits. At the same time a paper copy of the current "Community Resources Guide" is given to the parent to take home for their reference.
- The screening tool is completed by the parent and reviewed by the provider they are seeing that day, who then makes the appropriate referrals.
- The clinical staff member who rooms the patient then enters the Community Resources screening into structured data in the Social History area of our EMR (eClinical Works) for tracking purposes.
- Our front desk staff later scans the Social Needs Screening Tool into the patient's chart in the EMR.

Kids Creek Children's Clinic

Social Needs Screening Tool

Patient Name _____ Date _____

	YES	NO
 In the last 12 months, did you ever eat less than you felt you should because there wasn't enough money for food?	<input type="checkbox"/>	<input type="checkbox"/>
 In the last 12 months, has your utility company shut off your service for not paying your bills?	<input type="checkbox"/>	<input type="checkbox"/>
 Are you worried that in the next 2 months, you may not have stable housing?	<input type="checkbox"/>	<input type="checkbox"/>
 Do problems getting child care make it difficult for you to work or study? <i>(leave blank if you do not have children)</i>	<input type="checkbox"/>	<input type="checkbox"/>
 In the last 12 months, have you needed to see a doctor, but could not because of cost?	<input type="checkbox"/>	<input type="checkbox"/>
 In the last 12 months, have you ever had to go without health care because you didn't have a way to get there?	<input type="checkbox"/>	<input type="checkbox"/>
 Do you ever need help reading hospital materials?	<input type="checkbox"/>	<input type="checkbox"/>
 Are you afraid you might be hurt in your apartment building or house?	<input type="checkbox"/>	<input type="checkbox"/>
 If you checked YES to any boxes above, would you like to receive assistance with any of these needs?	<input type="checkbox"/>	<input type="checkbox"/>
 Are any of your needs urgent? For example: I don't have food tonight, I don't have a place to sleep tonight	<input type="checkbox"/>	<input type="checkbox"/>

Reviewed by _____ Date _____

COMMUNITY RESOURCE GUIDE Grand Traverse Area 2017		
If You Need	Contact:	Address / Phone
HEALTH: Food, housing, financial resources, etc.	Tuesday & Thursday Open - 2pm	1102 East Front St., TC Center of Grandfield & Front St. / 231-946-6231
Substance/Community Dependence	Department of Health & Human Services (DHHS) Father Fred Trust, Thurs & Fri 10:00am & Wed 10-7:30pm Linn: Tue, Thurs, Open (Sun) NW Michigan Community Action Agency (NMCAA/MSBA) Lansing: Mon Traverse: Rural Heat & Energy Solutions	301 S. Edmund / 231-947-2900 625 Hastings St. / 231-947-2005 1102 E. Front St. / 231-946-2600 3963 Three Mile Rd. / 231-947-5700 625 Hastings St. / 231-946-4644 1-800-367-8073
Transportation	SAITL Loop / Service Bus/ Leelanau County Ride Greyhound/Indian Trails Health Bus Ride-on (Ride) Program (NOM)	231-941-2324 231-946-1900 231-941-2324 or 1-800-232-2740 231-900-7716 or 1-800-468-2400 ext. 318
Housing Assistance Budgeting/Credit Repair Housing Choice Voucher Subsidized Apt. Appliances, Eviction Dismissal/ Housing Options	NW Michigan Community Action Agency (NMCAA/MSBA) Tip of the Mitt Housing (Emergency Rent Cost) Traverse City Housing Compassion Women's Resource Center (PWC) Housing Hour (every Wed. 3-4pm at Father Fred) Fair Housing Centers of NW Michigan	3963 Three Mile Rd. / 231-947-5700 231-977-7100 320 Pine Street TC / 231-932-4816 703 South Edmund / 231-941-1210 625 Hastings St. / 231-947-2000 1-800-367-3247
Home Ownership	NMCAA (also foreclosure prevention) National for Affordability HomeDirect Lansing: MSCH	3963 Three Mile / 231-947-5700 P. O. Box 3415 TC/231-946-4644 3104 Logan Valley Rd. TC/231-947-4007 1115 S. Grand Ave PO Box 948 Lansing 231-326-1002
Community Assistance	MSD CROSS St. Vincent DePaul	703 S. Grandfield Ave. 8108 / 231-947-7206 1027 Woodbine Ave. / 231-947-8466
If You are:	Contact:	Address / Phone
Runaway youth/teen	Catholic Human Services Next Homes YTEP Program, CLAP Third Level Crisis Intervention	703 S. Grandfield Ave. 8108 / 231-947-7206 231-933-8991 3703 Veterans Drive/231-932-4800
In crisis	Third Level Crisis Intervention	3703 Veterans Drive/ 231-932-4800 / 1-800-462-7315
Elderly	Area Agency on Aging of Northwest Michigan Catholic Human Services Gerontological Services Commission on Aging	1600 Park Drive / 231-947-8700 231-947-7020 802 W. Front St., Ste. B / 231-932-4600
Pregnant	Catholic Christian Services Car Seat/Child Passenger Safety Technician Child and Family Services Diode Tone Program Grand Traverse Baby Pantry Grand Traverse Co. Health Department HIV Prevention Planned Parenthood Pregnancy Care Center NIC	231-955-0570 4050 Executive Services / 231-932-4633 3703 Veterans Drive / 231-946-8979 703 S. Edmund / 231-946-6667 1600 Peninsula Dr / 231-946-8000 2600 Leelanau Rd / 231-956-6153 231-932-4633 1102 E. Front Street / 231-933-1844 121 S. Grandfield, Suite C / 231-943-2488 2600 Leelanau Rd. TC 995-6171, 231-932-2321
A Veteran	Employment Assistance For Vets: Michigan Works Grand Traverse County Veteran Affairs VA Regional Office Emotional Crisis Line	1203 S. Grandfield Avenue / 231-932-3700 2600 Leelanau Road / 231-956-6070 1-800-627-1000 1-800-273-6233 Press 1 for Veterans
A seasonal farm worker	Department of Health Services, Michigan Works Michigan migrant Program Emergency Response	703 S. Grandfield Avenue, Suite C / 231-932-3706 301 S. Edmund / 231-946-6667 3963 Veterans Dr. TC / 231-947-5700
Have been physically or sexually assaulted	Emergency Response Women's Resource Center (PWC) National Women Trafficking Institute	703 703 South Edmund / 231-941-1210 1-800-375-7020
In need of drug or alcohol treatment	AAU RA Addiction Treatment Services (ATS) Alcohol and Drug Services / Catholic Human Services Human Behavioral Health MSCH	44 231-946-8023/42 / 231-947-9002 747 E. W. St. corner of PWS Building / 231-932-4610 1100 6th St., / 231-935-4302 / 1-800-642-4764 1-800-64-3333
In financial need	Department of Health & Human Services (DHHS) Apply online for DHS benefits Social Security Office	www.michigan.gov/rebids/ags 1203 S. Grandfield TC / 1-800-738-4002 (Lansing) 231-946-6033 TTY

DOCUMENTATION OF COMMUNITY RESOURCES SCREENING IN THE PATIENT CHART.....

Social History

Tobacco Use:

Tobacco Use/Smoking Are you a: nonsmoker . Does anyone smoke in the home or vehicle? No.

Community Resources:

Community resources- Patient has been educated about availability of community resources and assessed for any needs No.

Miscellaneous:

Living with: mom, dad, sister, brother. Occupation: dad student, stay at home mom.

COMMUNITY RESOURCES ASSESSMENT STRUCTURED DATA FIELD IN ECW.....

Pt. Info Encounter Physical Hub

Social History

- Tobacco Use:
- Community Resources**
- Sexual History:
- Drugs/Alcohol:
- Miscellaneous:
- Household:

Community Resources Social History Verified

Social Info	Options	Details
5 Community resources-		Patient has been educated about availability of community resources and as

Notes

EXAMPLE OF PROVIDER REFERRAL BASED ON SOCIAL NEEDS SCREENING TOOL.....

Treatment

1. Well child visit

Notes: Child's Well Visit, 2 Months: Care Instructions material was published to portal. Bright Futures 2 Month Handout given. Referred to care manager for help with community resources/support on loss of child's father.

REGISTRY REPORT OF NUMBER OF PATIENTS WHO WERE ASSESSED FOR COMMUNITY RESOURCES FROM 6/1/17 TO 10/1/17.....

Registry

Demographics	Vitals	Labs / DI / Proc.	ICD	CPT	Rx
Imm / T. Inj	Encounters	Structured Data	Saved Reports	Referrals	Reports

Field Name Patient has been educated about availability c ...

Field Value Yes No

Letter [] ... Run Letter < Prev Next > 1-100 of 1863 records Clear Search Analyze Data

100 Patient Hub New Appointment Copy Flowsheet Exclude from Search Release Lock Send eMessage

REGISTRY REPORT OF NUMBER OF PATIENTS REFERRED TO CARE MANAGEMENT FOR ASSISTANCE WITH COMMUNITY RESOURCES BETWEEN 6/1/17 AND 10/1/17.....

Imm / T. Inj	Encounters	Structured Data	Saved Reports	Referrals	Reports	Allergies
Demographics	Vitals	Labs / DI / Proc.	ICD	CPT	Rx	Chief Complaints
						Medical H

ICD Codes Z59.9 Sel

Date Range 6 / 1 / 2017 to 10/10/2017

Search Type
 Search in Assessments
 Search in Problem List

Save Queries | Run Subset (NOT) | Run Subset |

Letter [] ... Run Letter < Prev Next > 1-14 of 14 records Clear Search Analyze Data

100 Patient Hub New Appointment Copy Flowsheet Exclude from Search Release Lock Send eMessage

CONCLUSION.....

A paper Community Resources Assessment project was implemented at Kids Creek Children's Clinic beginning 6/1/17. The summer and early fall is our busiest season when most of our well child visits occur, so our measurement period was through 10/1/17, however the project is ongoing. Out of our active patient population of 7000, 1863 Social Needs Assessment Tools were completed during this time period. While most family's needs were met by the Community Resources Guide which was provided to them, 14 patients were referred to our Care Manager for more intervention.