IMPLEMENTATION OF A COMMUNITY RESOURCES RISK ASSESSMENT TOOL BY KIDS CREEK CHILDREN'S CLINIC

On Paper!!

PCMH DOMAIN 10.5 DOCUMENTATION......

10.5

Kids Creek Children's Clinic has a systematic approach in place for educating all patients about community resources and assessing/discussing the need for referrals.

A social needs screening tool will be given to each patient/parent of patient once a year at their well child visit. This tool will be reviewed by the provider and needed referrals made including possible referral to care management. This needs assessment will be documented yearly in structured data.

A local Community Resources guide will be handed out to each patient yearly at their well visit.

A community resource binder is located in the patient waiting area. Brochures and other information about community services are available in each examining room and at the check-out desk area and a bulletin board is in the patient waiting area.

We also inform patients about community resources in our PCMH brochure and through links on our website.

DESCRIPTION OF PROCESS.......

- Beginning 6/1/17 we began handing out a paper "Social Needs Screening Tool" at all yearly well visits or once a year for younger children who are coming in more frequently for Well Child Visits. At the same time a paper copy of the current "Community Resources Guide" is given to the parent to take home for their reference.
- The screening tool is completed by the parent and reviewed by the provider they are seeing that day, who then makes the appropriate referrals.
- The clinical staff member who rooms the patient then enters the Community Resources screening into structured data in the Social History area of our EMR (eClinical Works) for tracking purposes.
- Our front desk staff later scans the Social Needs Screening Tool into the patient's chart in the EMR.

	Kids Creek Children's Clini Social Needs Screening To	
		XEE/100
ð	In the last 12 months, did you ever eat less than you felt you should because there wasn't enough money for food?	YN
Ō	In the last 12 months, has your utility company shut off your service for not paying your bills?	Y W
în	Are you warried that in the next 2 months, you may not have stable housing?	YN
200	Do problems getting child care make it difficult for you to work or study? (leave blank if you do not have children)	[y] [N]
\$	In the last 12 months, have you needed to see a ductor, but could not because of cost?	Y N
A	In the last 12 months, have you ever had to go without health asre because you didn't have a way to get there?	у И
£®	Do you ever need help reading hospital materials?	уп
4	Are you atraid you might be hurt in your apartment building or house?	Y
D	If you checked YES to any boxes above, would you like to receive assistance with any of these needs?	[Y] [N]
	Are any of your needs urgent? For example: I don't have food tonight, I don't have a place to sleep tonight	[v] [n]

If You Need	Contact:	Address / Phone
HELPLINK: Food, housing, financial resources, etc.	Tuesdays & Thursdays 10am - 3pm	1105 East Front St. TC Corner of Garfield B Front St. / 231-945-6276
Uniter/Feartly Deposit/Rent	Department of Health B Human Services (DMS) Father Fred Tuer, Thurs & Pri 19-Spin B Weds 10-7-Stjon Lune, Ino (Sinc. Thurs, Share-Spin) SW Hiddigan Community Action Agency (MICAA/HABA) Salvation Acrey Truetforth Burd Hear & Energy Solutions	701 S. Emwood / 221-941-3900 426 Macting Sr / 221-947-2005 199 E. Freez Fr. 121-947-3900 2943 Three Bille Rd. / 221-947-3900 1237 Baction Street / 231-948-4544 1-955-300-3013
Transportation	BATA/ Loop / Bessie Bus/ Leelanau County Ride Greyhound/Indian Trails Health Bide Workers on Wheels Program (WOW)	231-941-2324 231-945-5180 231-945-2324 or 1-885-228-7743 231-995-7718 or 1-887-445-3449 ext. 218
Housing Assistance Budgeting/Credit Repair Housing Choise Yousiner, Subsidized Apt. Applications, Eviction Diversion/ Housing Options	WW Hishigan Community Action Agency (NICAL/YUBA) The of the Bitt Nouting (Immerly See Cas) Traverse City Housing Commission Namen's Ecouracy Center (WIC) Housing Your (Irvery West, 3-4pn at Father Fred) Fair Housing Center of West Hishigan	2963 Three Bille Rd. / 231-947-3760 231-277-7155 150 Pine Street TC / 231-922-915 770 South Elmoood / 231-941-1210 255 Hazergs 1s / 231-947-3055 1-466-329-3247
Name Ownership	NHCAA (also forestimate prevention) Multitut for Humanity Home/Stretch Lecturus REACH	2963 Three Nile / 231-947-5780 P. O. Sox 5412 TC/231-943-4663 2104 Logan Valley Rd. TC/231-947-6001 113 S. Grand Jun PD Box 546 Leland 231-256-9012
Community Austrance	RED CROSS St. Vincent DePaul	755 S. Garfield Ave. 8100 / 231-947-7286 1207 Woodnere Ave / 231-947-8466
If You are:	Contact:	Address / Phone
Baranay	Catholio Human Services Host Hones STEP Program,	251-525-7070 est. 23
youth/teen.	TCAPS Third Level Crisis Intervention	231-933-8991 3785 Veterans Drive/231-922-4800
In origin	Third Level Crisis Intervention	3785 Veterans Drive/ 231-922-4600 / 1-800-440-7315
Elderly	Area Agency on Aging of Northwest Michigan Catholic Human Services Generatological Service Commission on Aging	1609 Park Drive / 231-947-8920 231-947-7070 320 W. Frant Sr., See. B / 231-922- 4405
Pregnant	Serbany Constant Services Chair and Foundy Services Chair and Foundy Services Chair and Foundy Services Chair and Foundy Services Chair Services Services Const Traverse Services MC - Constant Services Services MC - Constant Services Services Services Constant Services Constant Services Constant Services MC - Constant Services Services Constant Services Cons	231-W9-GEP (SEE LEAVE AND
A Veteran	Employment Assistance for Yets - Bishigan Works Grand Traverse County Veteran Affairs VA Regional Office Emotional Crisis Line	1209 S. Garfield Avenue / 231-922-3700 2650 Lafranier Road /231-995-6070 1-800-827-1000 1-800-273-8255 Press 1 for Veteran
A seasonal farm worker	Bureau of Workforce Programs, Bishigan Works Bishigan Bigrant Project Telamon Corporation	1209 S. Garfield Avenue, Suite C / 231-922-370 701 S. Elminsod / 231-946-6660 2301 Veterans Dr. TC /231-941-5300
Have been physically or	Energency Disperch Women's Resource Center (WBC)	911 720 South Elemented /231-941-1210
sexually accounted	National Human Trafficking Hotline	1-880-575-7888 AA: 231-546-8823/NA: 231-541-9982
In need of drug or alsohol treatment	Adduction Treatment Services (ATS) Alashol and Drug Services / Catholio Human Services illuscon Scharloral Health south	747 E. Pr. St., (somer of 81% Earlow) 231-922-950 1000 Hastings Sovert /231-947-9110 1105 6th St. / 231-955-9382 /1-900-662-956 1-800-834-3393
In financial need	Department of Health & Human Services (DRFG) Apply online for DRFG benefits Social Security Office	701 S. Eliminood / 231-941-3900 www.mishigan.gov/mibridges 1329 S. Dristion TC /1-866-739-4902 (Lonal) 231-946-4053 TTV

DOCUMENTATION OF COMMUNITY RESOURCES SCREENING IN THE PATIENT CHART......

Social History

Tobacco Use:

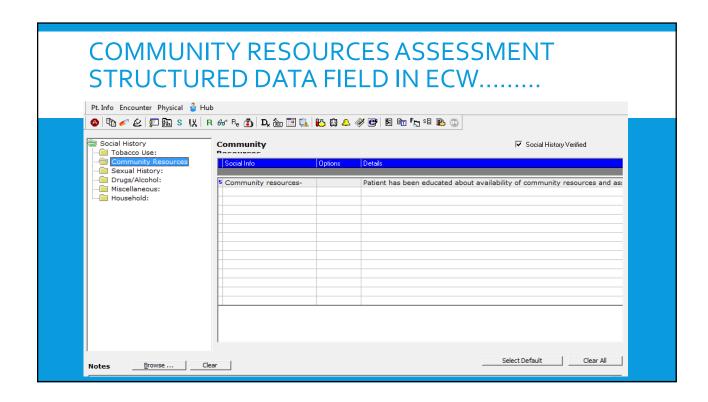
Tobacco Use/Smoking Are you a: nonsmoker. Does anyone smoke in the home or vehicle? No.

Community Resources:

Community resources- Patient has been educated about availability of community resources and assessed for any needs No.

Miscellaneous:

Living with: mom, dad, sister, brother. Occupation: dad student, stay at home mom.



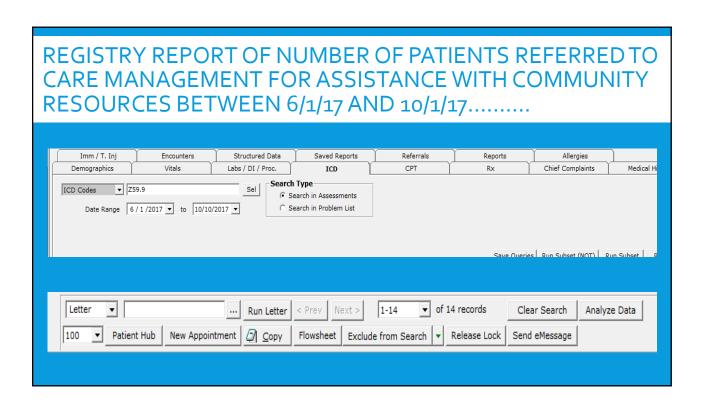
EXAMPLE OF PROVIDER REFERRAL BASED ON SOCIAL NEEDS SCREENING TOOL......

Treatment

1. Well child visit

Notes: Child's Well Visit, 2 Months: Care Instructions material was published to portal. Bright Futures 2 Month Handout given. Referred to care manager for help with community resources/support on loss of child's father.

REGISTRY REPORT OF NUMBER OF PATIENTS WHO WERE ASSESSED FOR COMMUNITY RESOURCES FROM 6/1/17 TO 10/1/17..... Registry Labs / DI / Proc. ICD Demographics Vitals CPT Rx Imm / T. Inj Encounters Structured Data Saved Reports Referrals Reports Field Name Patient has been educated about availability c ... Field Value Yes ○ No Letter ... Run Letter | < Prev | Next > 1-100 ▼ of 1863 records Clear Search Analyze Data ▼ Patient Hub Send eMessage



CONCLUSION.....

A paper Community Resources Assessment project was implemented at Kids Creek Children's Clinic beginning 6/1/17. The summer and early fall is our busiest season when most of our well child visits occur, so our measurement period was through 10/1/17, however the project is ongoing. Out of our active patient population of 7000, 1863 Social Needs Assessment Tools were completed during this time period. While most family's needs were met by the Community Resources Guide which was provided to them, 14 patients were referred to our Care Manager for more intervention.