



NPO/NMHN



Primary Care - Specialist Agreement

Purpose:

To ensure providers communicate, coordinate, and collaborate to meet Northern Michigan Health Network's (NMHN) vision: *Our communities will demonstrate improved wellness, decreased incidence of health problems, and effective disease management.*


To support the Patient Centered Medical Home Neighborhood (PCMH-N) concept: Primary Care Providers (PCP) have Patient Centered Home (PCMH) practices and Specialists act as Neighbors to those homes.

As a PCMH practitioner, Primary Care (PCP) agrees to:

- Communicate to specialist reason for referral and urgency of referral and provide specialist with office note(s)/diagnostic testing pertinent to the referral.
- Inform patient of the need, purpose, expectations, and goals of the specialty visit.
- Obtain appropriate insurance prior authorization and testing and send information within the referral.
- Delineate to patient which office is responsible for scheduling the specialist consultation if PCP office is not scheduling the appointment. If patient has difficulty scheduling with specialist office, patient should be advised to contact PCP.
- Set patient and specialist expectations: will specialist manage the condition or is patient to be co-managed?
- While the patient is still under specialist care, forward any new relevant information to the specialist.

As a PCMH Neighbor practitioner, Specialist agrees to:

- Inform the PCP if there is required diagnostic testing prior to making the referral.
- Understand PCP has overall responsibility for coordination of care provided to the patient.
- Provide appropriate and timely consultations.
- Promptly forward back to PCP for all patients, including self-referred: consultation reports, patient plan of care, specialist ordered lab and diagnostic testing results, and subsequent office visit notes.
- Consult with PCP regarding subspecialist referrals and share subspecialist notes with the PCP.
- Contact PCP's office if unable to reach the patient to schedule appointment.
- Contact patient if patient does not show for scheduled appointment to determine if rescheduling can be done. If the patient does not reschedule and/or cannot be reached, contact PCP's office.


 NPO/NMHN Representative Signature and Date 5/24/16

MARIE HOOPER
 EXECUTIVE DIRECTOR
 PRINTED NPO/NMHN Representative Name & Title

 Physician Signature and Date

 Physician Name & Practice Name (please print)