Web-DENIS and PARS IVR

Management (PDCM) Eligibility **Provider Delivered Care** January 2016 Determination



Disclaimer

guarantee of payment. on current membership data and finalized claim data and is not a The information provided on web-DENIS and PARS IVR is based





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When the member is <u>not</u> eligible for Web-DENIS-NASCO Example MIPCT/PDCM

number, select "Med", select General Practice and click "GO": Once you log into web-DENIS, enter the members contract

when the member is **not** eligible for PDCM. This is what you will see on web-DENIS, under "MESSAGES"

Messages

UNLESS OTHERWISE STATED, THIS COST SHARING INFORMATION APPLIES.

A STOP LOSS MAY APPLY.

UNLIMITED LIFETIME INCLUDING SOT

No reference to PDCM



When the member is eligible for MiPCT/PDCM Web-DENIS-NASCO Example

eligible for PDCM. This is what you will see on web-DENIS when the member is

Messages

UNLESS OTHERWISE STATED, THIS COST SHARING INFORMATION APPLIES

A STOP LOSS MAY APPLY.

PRECERTIFICATION IS REQUIRED FOR HOSPITAL ADMISSIONS.

UNLIMITED LIFETIME INCLUDING SOT

STOP LOSS UNLIMITED FOR OUT-OF-NETWORK.

WILL BE SUBJECT TO THEIR ANNUAL DEDUCTIBLE; HOWEVER BCBSM WILL NOT IMPOSE THE COPAYMENT OR COINSURANCE REQUIRED UNDER THE MEMBERS CONTRACT. THIS MEMBER PARTICIPATES IN THE PROVIDER DELIVERED CARE MANAGEMENT PROGRAM. PDCM SERVICES



A nonorcfit corporation and independent licensee of the Blue Cross and Blue Shield Association

Web-DENIS-NASCO Example High Deductible Health Plan with HSA Reference

requirement is not satisfied are no longer required to pay cost-share if the deductible participating in our Provider Delivered Care Management Effective January 1, 2016, members whose groups are Health Plan with a Health Savings Account (HDHP w/HSA) (PDCM) program and participate in a High Deductible

you may contact Lori Boctor at (313) 448-3341 or at have been updated with this change. If you have questions, cost share (deductible, co-pay or coinsurance). Our systems PDCM services will be reimbursed at 100 percent with no lboctor@bcbsm.com.



When the member is <u>not</u> eligible for Web-DENIS-MOS Example MiPCT/PDCM

medical/surgical benefit on web-Denis through Benefit Explainer and This is what you will see when you access the member's are not enrolled in the program. enter any one of the 12 procedure codes payable for PDCM if they

 Coverage Status Not covered as contractual benefit 05/29/2013 B315 - THIS PROCEDURE IS NOT A COVERED BENEFIT. Expand All Collapse All

Rule Reference Documents:

There are no owner documents to display.

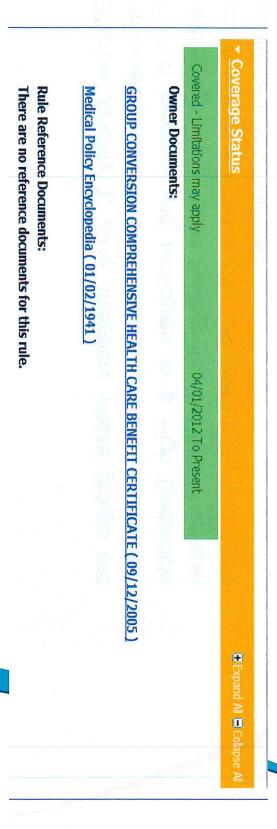
Owner Documents:

There are no reference documents for this rule.



Web-DENIS-MOS Example When the member is eligible for MiPCT/PDCM

of the 12 procedure codes payable for PDCM and they are eligible for medical/surgical benefit in web-DENIS Explainer and enter any one This is what you will see when you access the member's PDCM.





Web-DENIS-MOS Example High Deductible Health Plan with HSA

requirement is not satisfied are no longer required to pay cost-share if the deductible Health Plan with a Health Savings Account (HDHP w/HSA) participating in our Provider Delivered Care Management Effective January 1, 2016, members whose groups are (PDCM) program and participate in a High Deductible

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PARS IVR

- check eligibility and benefits. response telephone system (Call 800-344-8525) allows you to PARS (formerly CAREN), our automated and interactive voice
- Access availability is 24 hours, 7 days a week
- You have five choices when calling PARS:
- The mailing address for claim submission
- Receive a fax of the member's eligibility and benefits
- Hear the member's eligibility and benefits
- Inquire on another member on the same contract
- Inquire about another contract
- Once you enter/say the members' information you may eligibility information. say fax or email. You do not have to listen to all the



When the member is eligible for MiPCT/PDCM **PARS IVR**

This is what you will see on the PARS IVR fax or hear when the member is eligible for PDCM.

Required Under The Members Contract. Be Subject To Their Annual Deductible And Bcbsm Will Not Impose The Copayment Or Coinsurance This Member Participates In The Provider Delivered Care Management Program. Pdcm Services Will Not



PARS IVR When the member is not eligible for MiPCT/PDCM

This Member Does Not Participate In The Provider Delivered Care Management Program.



Reference Materials

Access through **bcbsm.com**:

- PARS IVR http://www.bcbsm.com/providers/help/contact-us/pars.html
- Web-DENIS http://www.bcbsm.com/providers/help/fags/web-denis-

Access through web-DENIS directly (requires access):

- Brochure Professional.pdf PARS IVR - https://internal.bcbsm.com/therecord/bcbsmDocs/PARS
- Web-DENIS https://internal.bcbsm.com/therecord/provider_training.html Scroll down to Professional web-DENIS user guides and presentations

Questions about access to web-DENIS should directed to you**r** Provider

Consultant or PO Consultant.

