

## YOUR PATIENT CENTERED MEDICAL HOME

M.D.  
M.D.  
D.O.  
PA-C

D.O.  
D.O.  
M.D.

7/28/2017

To our wonderful Patient!!!

If you are receiving this letter, it is because Dr. XXXX has determined that you have uncontrolled diabetes. He considers your diabetes to be uncontrolled if your HBA1C is 8.0% or higher. As you know, uncontrolled diabetes can lead to complications in nearly every organ in your body. It can increase your risk of heart disease, kidney disease, eye disease, amputations, sexual dysfunction, multiple other problems and ultimately, an early death.

Fortunately for most people with diabetes, it can be controlled. To get it under control, he would like to use a team approach to provide you with more support. Some of you might already be involved in a diabetic care management team through XXXX, if so, congratulations!! You are on your way to better health! For those of you who aren't, we have a plan...

Evidence shows that the more often a person is seen for a chronic condition, the more likely they will be able to take control of it and become healthier. This is very important to Dr. XXXX and we hope it is to you as well. That being said, he would like all of his patients with uncontrolled diabetes to be seen in his office and have lab work done every three months. We will schedule an office visit with Dr. XXXX, then three months later, a care management appointment with XXXX XXXX, PA-C, and so on and so forth. Your office visit with Dr. XXXX is like every other checkup you have had with him in the past. He will go over not only your diabetes, but any other health problems you may be having. He will order additional lab work, write prescriptions, order tests, whatever is necessary. You will still have a yearly physical with him as well.

The Care Management appointment with XXXX XXXX, PA-C is a bit different. This appointment will be dedicated to diabetes. The two of you will discuss your diet, exercise, barriers to better health, etc... She will not be ordering additional testing or writing prescriptions. She will however, make sure all your lab work is up to date, make sure you have had your diabetic foot exam, your diabetic eye exam, etc... She will coordinate care with Dr. XXXX, XXXX (MA), XXXX (RN), an endocrinologist (if you see one), a dietician or any other community resource that will be a benefit to you. She is here to help you understand diabetes and how you can impact your own health.

You will not have any out of pocket expense for your care management visit with XXXX. We will bill your insurance, because some of them will reimburse us for these visits. If your insurance doesn't provide coverage for this appointment, Dr. XXXX's office will waive any out of pocket charges for this visit.

If you don't have an appointment within the next three months, we will be calling you to get one set up. If you would like to be proactive and call us to schedule this, that would be great!

We look forward to seeing you soon!

Sincerely,

XXXX XXXX, RN

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