

From: Kris Elliott
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Subject: NPO PCMH Updates - 9/7/2017

A few updates today:

1. I neglected to follow-up on this and I apologize – you may make BCBSM PCMH status public now.
2. BCBSM has finalized the criteria for the Advance Practice VBR which is attached. Specifically, the PDCM codes are now excluded from the list of telehealth phone codes, and criteria #7-9 have been re-titled.
3. Attached is a brochure developed by Skilled Nursing Facilities (SNFs) in the NPO area to help explain to patients the care provided in a SNF and how that may differ from what is seen in the hospital. The SNFs have shared that sometimes, when families/patients are first admitted to a SNF, the reduced staffing compared to a hospital may cause families to want to send a patient back to the hospital ER for something that could be managed by the SNF staff. The SNFs thought a brochure such as this could help appropriately set patients'/families' expectations. Please use this if you find this helpful; your care manager may find it useful.
4. Lastly, NPO hosted a Physicians Partnering meeting in August and invited Dr. David Cooke from Michigan Medicine (University of Medicine) to speak about Managing Chronic Pain – Opioid Use. The slides from that meeting are attached.

Thank you for all you do to take care of patients!

Kris

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