



Payer Care Management Requirements Summary (updated 5/2/2017)

BCBSM		Priority Health	State Innovation Model (SIM) / PCMH Initiative	
Lead Care Manager	Qualified Health Professional	Care Manager / Qualified Health Professional	Care Manager	Care Coordinator
Qualifications Needed				
RN, NP, LMSW, PA	Pharmacist, LPN, CDE, RD, Respiratory Therapist, Certified asthma educator, Certified Health Educator (Bachelor's degree or higher in health education), Licensed Professional Counselor, Licensed Mental Health Counselor	Must have the licensure of a qualified health professional (RN, RD, MSW, CDE, CAE, Pharmacist, PA, NP)	RN, LPN, NP, LMSW, Licensed Professional Counselor, Pharmacist, RD, PA, or other similar types of licensed health professionals determined by MDHHS. Role: A licensed individual assigned to provide care management services, including targeted interventions to avoid hospitalizations and emergency department visits, ensure standards of care, coordinate care across settings, and help patients understand options.	The following types of professionals are eligible to serve as a Care Coordinator: Bachelor's Social Worker, Social Services Technician, Certified Community Health Worker, Certified Medical Assistant, or other similar types of health professionals determined by MDHHS Role: Provides patients assistance with self-management support, accessing medical services, making linkages to community services, and other related patient supports as appropriate
Initial Training				
Required MiCMRC Complex Care Manager Training http://micmrc.org/training/micmrc-complex-care-management-course Self-management support training course approved by the MiCRC) A list of approved courses is available in a PDF document from http://micmrc.org/system/files/micmrc-approved-self-management-support-mcm-program-summary-v18.pdf	Required: MiCMRC online PDCM Training http://micmrc.org/training/pdcm-online-course (Takes approximately 3 hours to complete but does not need to be completed in a single session) BCBSM Online PDCM Billing Training course available via MiCMRC at http://micmrc.org/training/supported-programs/pdcm	Required: Must complete one of the following training courses MiCMRC Complex Care Manager Training http://micmrc.org/training/micmrc-complex-care-management-course Self-management support training course approved by the MiCRC) A list of approved courses is available in a PDF document from http://micmrc.org/system/files/micmrc-approved-self-management-support-mcm-program-summary-v18.pdf	Required: MiCMRC Complex Care Manager Training http://micmrc.org/training/micmrc-complex-care-management-course Required: Self-management support training course approved by the MiCMRC. A list of approved courses is available in a PDF document from http://micmrc.org/system/files/micmrc-approved-self-management-support-mcm-program-summary-v18.pdf Note: The preferred vendor for self-management support training is MiCCSI. If self-management training is completed through MiCCSI, the PCMH Initiative will cover the cost of the course http://www.miccsi.org/training Required Self-Study Modules: <ul style="list-style-type: none"> • State Innovation Model PCMH Initiative - Overview Module • PCMH, Chronic Care Model and ACOs • Team Based Care • Social Determinants of Health Self-Study (Coming Soon) All self-study modules available at http://micmrc.org/training/supported-programs/sim-pcmh	
New hires involved in PDCM must complete all training requirements within 6 months of beginning to bill PDCM codes. For those practices already billing PDCM codes as of April 1st, 2017, existing staff will need to ensure that all training requirements are completed by October 1st, 2017.				
Available but not required skill development opportunities through MiCMRC: Medication Management • Introduction to Advance Care Planning • Palliative Care • Transitions of Care http://micmrc.org/e-learning				
Continuing Education Requirements				
12 hours of CE per year; PO can provide 6 of 12 hours of CE; MIMRC must provide at least 6 hours	8 hours of CE per year; PO can provide a maximum of 4 hours of training. MIMRC must provide at least 4 hours	8 hours of CE during each calendar year	12 hours of CE per year; PO can provide only 6 of 12 hours of CE; MCMRC must provide at least 6 hours	
July - June (matching VBR year)		Calendar year	Calendar year - training to be completed within 6 months of hire	
Billed Claims Requirements to Receive Value Payment Options				
For uplift starting 7/1/2018 at least 2 paid claim for 3% of eligible Michigan members in 2017	Practices must have at least two billed care management claims for 3% of unique PH members in 2017		Still in development	