

eCW Clinical Documentation Guide

Measure Name	Influenza Immunization
<p>Relevance</p>	<p>NPO Population Clinical Quality Dashboard [NQF 0041: Prevention & Screening Measure] ACO Quality Measure # 14 [GPRO: Preventive Measure] MIPS Clinical Quality Measure [CMS 147 (EHR)/Registry 110: Process Measure]</p>
<p>Measure Definition</p>	<p><i>The percentage of patients, 6 months of age and older, who were seen for a visit during Flu season (between October 1 and March 31) AND received an Influenza immunization OR reported previous receipt of an Influenza (Flu) immunization</i></p> <p><u>Measure Notes:</u></p> <ul style="list-style-type: none"> A. "Flu Season" occurs between October 1 of each year through March 31 of the following year B. This measure spans two <i>Flu</i> seasons <ul style="list-style-type: none"> 1. October 1 of the year prior to the Measurement Period through March 31 of the Measurement Period 2. October 1 of the Measurement Period through March 31 of the year following the Measurement Period C. This measure is reported a minimum of once for patients seen between January 1 and March 31 of the Measurement Period AND a minimum of once for patients seen between October 1 and December 31 of the Measurement Period D. For each <i>Flu</i> season, applicable <i>Influenza</i> immunizations may be administered beginning August 1 of each year and ending March 31 of the following year E. "Previous Receipt" (of the <i>Influenza</i> immunization) is defined as: <ul style="list-style-type: none"> 1. Administration of the <i>Influenza</i> immunization, during the current <i>Flu</i> season, from another provider 2. OR, Administration of the <i>Influenza</i> immunization, prior to the current <i>Flu</i> season (i.e., August 1 - September 30) by any provider
<p>Measurement Period</p>	<p>The Measurement Period is defined as the current calendar year (January 1 - December 31)</p> <p style="text-align: right;"><i>(continued)</i></p>

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Measure Name	Influenza Immunization <i>(continued)</i>
Denominator	<p>The Denominator consists of patients who:</p> <ol style="list-style-type: none"> I. Are \geq 6 months of age at the beginning of the Measurement Period II. AND, Are seen for at least two applicable General visits or at least one applicable Preventive Care visit during the Measurement Period III. AND, Are seen for at least one visit between October 1 of the year prior to the Measurement Period and March 31 of the Measurement Period IV. AND/OR, Are seen for at least one applicable encounter between October 1 of the Measurement Period and March 31 of the year following the Measurement Period
Numerator	<p>The Numerator consists of patients, from the Denominator, who are administered, or reported the administration of, an <i>Influenza</i> immunization</p> <ol style="list-style-type: none"> I. Between August 1 of the year prior to the Measurement Period through March 31 of the Measurement Period II. AND/OR, Between August 1 of the Measurement Period through March 31 of the year following the Measurement Period
Exclusions and/or Exceptions	<p>Patients are excepted (from the Denominator) from this measure if the <i>Influenza</i> vaccine was not administered due to one of the following reasons:</p> <ol style="list-style-type: none"> I. Communication from the patient to the provider, that <i>Influenza</i> immunization has been declined, is documented in the patient's chart in the EMR (between August 1 and March 31) II. OR, There is documentation, in the patient's chart in the EMR, of an active allergy to eggs during the Measurement Period III. OR, There is documentation, in the patient's chart in the EMR, of an active allergy or intolerance to <i>Influenza</i> vaccine during the Measurement Period IV. OR, There is documentation, in the patient's chart in the EMR, of another reason (Medical, Patient, or System) for not administering the immunization <p style="text-align: right;"><i>(continued)</i></p>

Measure Name	Influenza Immunization <i>(continued)</i>
<p>Measure Documentation</p>	<p style="text-align: center;"><u>To Qualify For This Measure</u> <i>(Denominator Documentation)</i></p> <p>I. The patient is seen for at least two applicable General visit encounters or at least one applicable Preventive Care encounter during the Measurement Period</p> <p style="padding-left: 40px;">A. The following E&M codes identify applicable General visit encounters</p> <ol style="list-style-type: none"> 1. 99201 - 99205, 99212 - 99215 and 99241 - 99245 2. 99324 - 99328, 99334 - 99337, 99341 - 99345 and 99347 - 99350 3. Note: E&M codes with Telehealth modifiers (GQ or GT) are NOT acceptable for this measure <p style="padding-left: 40px;">B. The following E&M codes identify applicable Preventive Care visit encounters</p> <ol style="list-style-type: none"> 1. 90945, 90947 and 90951 - 90970 2. 96160 and 96161 3. 99304 - 99310, 99315 - 99316, 99381 - 99387, and 99391 - 99397 4. 99401 - 99404, 99411 - 99412, 99420 and 99429 5. G0438 and G0439 6. Note: E&M codes with Telehealth modifiers (GQ or GT) are NOT acceptable for this measure <p style="padding-left: 40px;">C. Record the appropriate E&M code in the Billing section of the Progress Note for the visit <i>(Progress Notes → Billing)</i></p> <p>II. The patient was/is also seen for one of the above applicable encounters:</p> <ol style="list-style-type: none"> A. Between October 1, of the year prior to the Measurement Period, and March 31 of the Measurement Period B. AND/OR, Between October 1 of the Measurement Period and March 31 of the year following the Measurement Period <p style="text-align: right;"><i>(continued)</i></p>

Measure Name	Influenza Immunization <i>(continued)</i>
<p style="text-align: center;">Measure Documentation <i>(continued)</i></p>	<p style="text-align: center;"><u>To Satisfy This Measure</u> <i>(Numerator Documentation)</i></p> <p>I. Document the administration/receipt of the <i>Influenza</i> immunization(s) in the "Immunizations/T. Injections" section of the patient's chart</p> <p>A. If the vaccine was administered in your office:</p> <ol style="list-style-type: none"> 1. From within the open Progress Note, click on the "Immunizations" link 2. The "Immunizations/T. Injections" window will open 3. Click "Add" to open the "immunization Details" window 4. Select the applicable vaccine from the left-hand panel 5. Complete all open fields in the right-hand panel 6. Click "OK" to save and close <p>B. If the vaccine was administered at another health facility</p> <ol style="list-style-type: none"> 1. Access the "Immunizations/T. Injections" window from an open Progress Note, Virtual Visit, or from the patient's Hub 2. Click "Add" to open the "Immunization Details" window 3. Select the applicable vaccine from the left-hand panel 4. In the right-hand panel: <ol style="list-style-type: none"> a. Check the "Y" radio button for "Vaccination Given in the Past" b. Enter the "Dose Number" c. Change the "Status" to "Administered" d. Enter the name of the Provider or Health Facility that administered the vaccine in the "Given By" field, if known e. Enter the date the vaccine was administered in the "Given Date/Time" field 5. Click "OK" to close 6. Note: Vaccines marked "Given in the Past" should not push to MCIR <p style="text-align: right;"><i>(continued)</i></p>

Measure Name	Influenza Immunization <i>(continued)</i>
<p style="text-align: center;">Measure Documentation <i>(continued)</i></p>	<p>II. <u>OR</u>, Document an <i>Influenza</i> immunization as a procedure</p> <p>A. The following CPT codes identify an <i>Influenza</i> administration procedure:</p> <p style="padding-left: 40px;">90653, 90655- 90658, 90660 -90662, 90664, 90666 -90668, 90672, 90685 - 90688</p> <p>B. The following CPT II code identifies the previous receipt of an <i>Influenza</i> immunization:</p> <p style="padding-left: 40px;">G8482: "<i>Influenza</i> immunization administered or previously received</p> <p>C. Record the appropriate CPT or CPT II code in the Billing section of the Progress Note for the visit during which the immunization was administered <i>(Progress Notes → Billing)</i></p> <p>D. Note: For ease of reference, documentation of the immunization in the "Immunizations/T. Injections" section of the patient's chart is the preferred method of documentation for this measure</p>
<p style="text-align: center;">Exclusion and/or Exception Documentation</p>	<p style="text-align: center;"><u>To Except a Patient From This Measure</u> <i>(Exclusion/Exception documentation)</i></p> <p>I. If the immunization cannot be administered because the patient has refused the service:</p> <p>A. Document the non-administration of the <i>Influenza</i> vaccine in the "Immunizations/T. Injections" section of the patient's chart in eCW, as follows</p> <ol style="list-style-type: none"> 1. Access the "Immunizations/T. Injections" window from an open Progress Note, Virtual Visit, or from the patient's Hub in eCW 2. Click "Add" to open the "Immunization Details" window 3. Select the appropriate <i>Flu</i> vaccine from the left-hand panel 4. In the right-hand panel: <p style="text-align: right;"><i>(continued)</i></p>

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Measure Name	Influenza Immunization <i>(continued)</i>
<p>Exclusion and/or Exception Documentation <i>(continued)</i></p>	<ul style="list-style-type: none"> a. Change the "Status" to "Not Administered" b. Click the selection button (with three dots) for the "Reason" field <ul style="list-style-type: none"> 1) A "Select reason for not administered" window will open 2) Click the "Patient Decision" radio button 3) Click OK to close the window <p>5. Click "OK" to exit</p> <ul style="list-style-type: none"> a. The vaccine will display in the "Immunizations/T. Injections" section of the patient's chart with an Immunization Status of "NA" (for Not Administered) b. The vaccine, and the reason given for non-administration, will push to MCIR <p>B. <u>AND/OR</u>, Document the non-administration of the <i>Influenza</i> vaccine, due to patient refusal, in a structured data field</p> <ul style="list-style-type: none"> 1. eCW recommends the following structured data path: <p style="margin-left: 40px;"><i>Progress Note</i> → <i>Examination</i> → <i>CQM Exceptions</i></p> <p style="margin-left: 80px;">↓</p> <p style="margin-left: 80px;"> <i>Influenza Vaccine Not Administered</i> → <i>Patient Reason</i> → <i>Type of Patient Reason</i> </p> <p style="margin-left: 120px;">↓</p> <p style="margin-left: 120px;"><i>Select option</i></p> 2. For the above option, the required structured data fields are outlined (boxed) 3. Record the patient's refusal in the Progress Note for the applicable visit, using the structured data path, above <ul style="list-style-type: none"> a. Some configuration and mapping may first be required <ul style="list-style-type: none"> 1) If necessary, add the "Influenza Vaccine Not Administered" item to the "CQM Exceptions" folder in the "Examination" section of the Progress Note, as follows: <p style="text-align: center;"><i>(continued)</i></p>

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Measure Name	Influenza Immunization <i>(continued)</i>
<p>Exclusion and/or Exception Documentation <i>(continued)</i></p>	<ul style="list-style-type: none"> a) From within a Progress Note or Virtual Visit, click on the "Examination" link b) Click on the "CQM Exceptions" folder c) If "Communication to Patient" is not an available option: <ul style="list-style-type: none"> (1) Click the carat adjacent to the "Custom" button (2) Select "New Item" <ul style="list-style-type: none"> (a) A new window will open (b) Type "Influenza Vaccine Not Administered" in the "Name" field (c) Check the "Structured Data" box (d) Click "OK" to save and close <p>2) If necessary, map the structured fields in your EMR to their Community counterparts in eCW</p> <ul style="list-style-type: none"> a) From within eCW, click the "Community" tab (top Menu bar) b) Select "Mappings" c) Select "Structured Data" from the list of options <ul style="list-style-type: none"> (1) A "Mapper" window will open (2) Complete the following fields for both sides (Community and Local) <ul style="list-style-type: none"> (a) Section = Examination (b) Category = CQM Exceptions (c) Item = Influenza Vaccine Not Administered (3) From the Community side, select the desired reporting field (i.e., "Patient Reason") (4) Click "Add" <ul style="list-style-type: none"> (a) The field will automatically be added to the Local side <p style="text-align: right;"><i>(continued)</i></p>

Measure Name	Influenza Immunization <i>(continued)</i>
<p>Exclusion and/or Exception Documentation <i>(continued)</i></p>	<ul style="list-style-type: none"> (b) The Community and Local fields will automatically map to each other (c) (Mapped fields display in blue font) (d) Associated Community options will also automatically be added to the Local side and mapped <p>b. Select "Patient Refused Service" or "Procedure Refused" from the list of options for "Type of Patient Reason"</p> <p>C. Note: For ease of reference, documentation of the immunization in the "Immunizations/T. Injections" section of the patient's chart is the preferred method of documentation for this measure</p>
	<p>II. If the immunization cannot be administered because the patient has an allergy to eggs</p> <p>A. Document the non-administration of the <i>Influenza</i> vaccine in the "Immunizations/T. Injections" section of the patient's chart, in eCW as follows:</p> <ol style="list-style-type: none"> 1. Access the "Immunizations/T. Injections" window from an open Progress Note, Virtual Visit, or from the patient's Hub in eCW 2. Click "Add" to open the "Immunization Details" window 3. Select the appropriate <i>Flu</i> vaccine from the left-hand panel 4. In the right-hand panel: <ol style="list-style-type: none"> a. Change the "Status" to "Not Administered" b. Click the selection button (with three dots) for the "Reason" field <ol style="list-style-type: none"> 1) A "Select reason for not administered" window will open 2) Type "Allergy to Eggs" in the field labeled "Other" 3) Click "OK" to close the window 5. Click "OK" to exit <p style="text-align: right;"><i>(continued)</i></p>

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Measure Name	Influenza Immunization <i>(continued)</i>
<p>Exclusion and/or Exception Documentation <i>(continued)</i></p>	<ul style="list-style-type: none"> a. The vaccine will display in the "Immunizations/T. Injections" section of the patient's chart with an Immunization Status of "NA" (for Not Administered) b. The vaccine, and the reason given for non-administration, will push to MCIR <p>B. <u>AND/OR</u>, Document the non-administration of the <i>Influenza</i> vaccine, due to allergy to eggs, in a structured data field</p> <ul style="list-style-type: none"> 1. eCW recommends the following structured data path: <p style="margin-left: 40px;"><i>Progress Note</i> → <i>Examination</i> → <i>CQM Exceptions</i></p> <p style="margin-left: 80px;">↓</p> <p style="margin-left: 80px;"> Influenza Vaccine Not Administered → Medical Reason → <i>Type of Medical Reason</i> </p> <p style="margin-left: 120px;">↓</p> <p style="margin-left: 120px;"><i>Select option</i></p> 2. For the above option, the required structured data fields are outlined (boxed) 3. Record the patient's allergy to eggs in the Progress Note for the applicable visit, using the structured data path, above <ul style="list-style-type: none"> a. If necessary, configure and map the required structured data fields, as detailed above b. Select "Drug Allergy" from the list of options for "Type of Medical Reason" <p>C. <u>AND</u>, Document the egg allergy in the "Allergies" section of the patient's chart in eCW</p> <p>D. Note: For ease of reference, documentation of the immunization in the "Immunizations/T. Injections" section of the patient's chart is the preferred method of documentation for this measure</p>
	<p>III. If the <i>Influenza</i> vaccine cannot be administered because the patient has an other allergy or intolerance to <i>Influenza</i> vaccine</p> <ul style="list-style-type: none"> A. Document the non-administration of the <i>Influenza</i> vaccine in the "Immunizations/T. Injections" section of the patient's chart, in eCW as follows: <p style="text-align: center;"><i>(continued)</i></p>

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Measure Name	Influenza Immunization <i>(continued)</i>
<p>Exclusion and/or Exception Documentation <i>(continued)</i></p>	<ol style="list-style-type: none"> 1. Access the "Immunizations/T. Injections" window from an open Progress Note, Virtual Visit, or from the patient's Hub in eCW 2. Click "Add" to open the "Immunization Details" window 3. Select the appropriate <i>Flu</i> vaccine from the left-hand panel 4. In the right-hand panel: <ol style="list-style-type: none"> a. Change the "Status" to "Not Administered" b. Click the selection button (with three dots) for the "Reason" field <ol style="list-style-type: none"> 1) A "Select reason for not administered" window will open 2) Type "Allergy/Intolerance to <i>Influenza</i> vaccine" in the field labeled "Other" 3) Click "OK" to close the window 5. Click "OK" to exit <ol style="list-style-type: none"> a. The vaccine will display in the "Immunizations/T. Injections" section of the patient's chart with an Immunization Status of "NA" (for Not Administered) b. The vaccine, and the reason given for non-administration, will push to MCIR <p>B. <u>AND/OR</u>, Document the non-administration of the <i>Influenza</i> vaccine, due to an other allergy or intolerance to <i>Influenza</i> vaccine, in a structured data field</p> <ol style="list-style-type: none"> 1. Follow the procedure detailed for non-administration due to egg allergy, above 2. Select "Drug Intolerance" or "Drug Allergy" from the list of options for "Type of Medical Reason" <p>C. <u>AND</u>, Document the <i>Influenza</i> vaccine allergy or intolerance in the "Allergies" section of the patient's chart in eCW</p> <p>D. Note: For ease of reference, documentation of the immunization in the "Immunizations/T. Injections" section of the patient's chart is the preferred method of documentation for this measure</p> <p style="text-align: center;"><i>(continued)</i></p>

Measure Name	Influenza Immunization <i>(continued)</i>																																						
<p>Exclusion and/or Exception Documentation <i>(continued)</i></p>	<p>IV. If the <i>Influenza</i> vaccine is not administered due to another (Patient, Medical, or System) reason</p>																																						
	<p>A. Patient reasons include:</p>																																						
<table border="0"> <tr> <td data-bbox="321 334 835 375">Did Not Attend</td> <td data-bbox="835 334 1350 375">Dissatisfied with Doctor</td> <td data-bbox="1350 334 1959 375">Drug Declined by Patient</td> </tr> <tr> <td data-bbox="321 375 835 415">Drug Declined by Patient - Cannot Pay Script</td> <td data-bbox="835 375 1350 415">Drug Declined by Patient - Patient Beliefs</td> <td data-bbox="1350 375 1959 415">Drug Declined by Patient - Side Effects</td> </tr> <tr> <td data-bbox="321 415 835 456">Drugs Not Taken/Completed</td> <td data-bbox="835 415 1350 456">Economic Problem</td> <td data-bbox="1350 415 1959 456">Family Illness</td> </tr> <tr> <td data-bbox="321 456 835 496">Financial Circumstances Change</td> <td data-bbox="835 456 1350 496">Financial Problem</td> <td data-bbox="1350 456 1959 496">Further Opinion Sought</td> </tr> <tr> <td data-bbox="321 496 835 537">Income Insufficient to Buy Necessities</td> <td data-bbox="835 496 1350 537">Income Sufficient to Buy Only Necessities</td> <td data-bbox="1350 496 1959 537">Medication Refused</td> </tr> <tr> <td data-bbox="321 537 835 578">Patient Defaulted From Follow-Up</td> <td colspan="2" data-bbox="835 537 1959 578">Patient Discharge, Signed Out Against Medical Advice</td> </tr> <tr> <td data-bbox="321 578 835 618">Patient Dissatisfied with Result</td> <td data-bbox="835 578 1350 618">Patient Forgets to Take Medication</td> <td data-bbox="1350 578 1959 618">Patient Has Moved Away</td> </tr> <tr> <td data-bbox="321 618 835 659">Patient Noncompliance - General</td> <td data-bbox="835 618 1350 659">Patient Refused Access to Services</td> <td data-bbox="1350 618 1959 659">Patient Refused Intervention/Support</td> </tr> <tr> <td data-bbox="321 659 835 699">Patient Refused Service</td> <td data-bbox="835 659 1350 699">Patient Requests Alternative Treatment</td> <td data-bbox="1350 659 1959 699">Patient Self-Discharge Against Medical Advice</td> </tr> <tr> <td data-bbox="321 699 835 740">Procedure Not Wanted</td> <td data-bbox="835 699 1350 740">Procedure Refused</td> <td data-bbox="1350 699 1959 740">Procedure Refused for Religious Reason</td> </tr> <tr> <td data-bbox="321 740 835 781">Refusal of Treatment by Patient</td> <td data-bbox="835 740 1350 781">Refused</td> <td data-bbox="1350 740 1959 781">Rejected by Recipient</td> </tr> <tr> <td data-bbox="321 781 835 821">Stopped by Patient</td> <td data-bbox="835 781 1350 821">Treatment Delay - Patient Choice</td> <td data-bbox="1350 781 1959 821">Variable Income</td> </tr> </table>	Did Not Attend	Dissatisfied with Doctor	Drug Declined by Patient	Drug Declined by Patient - Cannot Pay Script	Drug Declined by Patient - Patient Beliefs	Drug Declined by Patient - Side Effects	Drugs Not Taken/Completed	Economic Problem	Family Illness	Financial Circumstances Change	Financial Problem	Further Opinion Sought	Income Insufficient to Buy Necessities	Income Sufficient to Buy Only Necessities	Medication Refused	Patient Defaulted From Follow-Up	Patient Discharge, Signed Out Against Medical Advice		Patient Dissatisfied with Result	Patient Forgets to Take Medication	Patient Has Moved Away	Patient Noncompliance - General	Patient Refused Access to Services	Patient Refused Intervention/Support	Patient Refused Service	Patient Requests Alternative Treatment	Patient Self-Discharge Against Medical Advice	Procedure Not Wanted	Procedure Refused	Procedure Refused for Religious Reason	Refusal of Treatment by Patient	Refused	Rejected by Recipient	Stopped by Patient	Treatment Delay - Patient Choice	Variable Income	<p>B. Medical Reasons include:</p>		
Did Not Attend	Dissatisfied with Doctor	Drug Declined by Patient																																					
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Absent Response to Treatment	Adverse Reaction to Drug	Complication of Medical Care																																					
Contraindicated	Drug Allergy	Drug Interaction																																					
Drug Intolerance	Drug Resistance	Drug Therapy Discontinued																																					
Drug Treatment Not Indicated	Failure in Dosage	History of Drug Allergy																																					
Late Effect of Medical and Surgical Care Complication	Medical Contraindication																																						
Not Indicated	Procedure Contraindicated	Procedure Discontinued																																					
Procedure Not Indicated	Treatment Changed	Treatment Modification																																					
Treatment Not Indicated	Treatment Not Tolerated																																						

(continued)

Measure Name	Influenza Immunization <i>(continued)</i>															
<p>Exclusion and/or Exception Documentation <i>(continued)</i></p>	<p>C. System Reasons include:</p> <table border="0" data-bbox="321 310 1963 492"> <tr> <td>Appointment Canceled by Hospital</td> <td>Delay in Receiving Benefits</td> <td>Drug Not Available - Off Market</td> </tr> <tr> <td>Drug Not Available - Out of Stock</td> <td>Drug Not Available for Administration</td> <td>Finding Related to Health Insurance Issues</td> </tr> <tr> <td>Loss of Benefits</td> <td>Medical Care Unavailable</td> <td>Not Entitled to Benefits</td> </tr> <tr> <td>Patient on Waiting List</td> <td>Patient Transfer</td> <td>Referred to Doctor</td> </tr> <tr> <td>Treatment Not Available</td> <td>Uninsured Medical Expenses</td> <td></td> </tr> </table> <p>D. Document the non-administration of the <i>Influenza</i> vaccine in the "Immunizations/T. Injections" section of the patient's chart, in eCW as follows:</p> <ol style="list-style-type: none"> 1. Access the "Immunizations/T. Injections" window from an open Progress Note, Virtual Visit, or from the patient's Hub in eCW 2. Click "Add" to open the "Immunization Details" window 3. Select the appropriate <i>Flu</i> vaccine from the left-hand panel 4. In the right-hand panel: <ol style="list-style-type: none"> a. Change the "Status" to "Not Administered" b. Click the selection button (with three dots) for the "Reason" field <ol style="list-style-type: none"> 1) A "Select reason for not administered" window will open 2) Type the reason for non-administration of the vaccine in the field labeled "Other" 3) Click "OK" to close the window 5. Click "OK" to exit <ol style="list-style-type: none"> a. The vaccine will display in the "Immunizations/T. Injections" section of the patient's chart with an Immunization Status of "NA" (for Not Administered) b. The vaccine, and the reason given for non-administration, will push to MCIR <p style="text-align: right;"><i>(continued)</i></p>	Appointment Canceled by Hospital	Delay in Receiving Benefits	Drug Not Available - Off Market	Drug Not Available - Out of Stock	Drug Not Available for Administration	Finding Related to Health Insurance Issues	Loss of Benefits	Medical Care Unavailable	Not Entitled to Benefits	Patient on Waiting List	Patient Transfer	Referred to Doctor	Treatment Not Available	Uninsured Medical Expenses	
	Appointment Canceled by Hospital	Delay in Receiving Benefits	Drug Not Available - Off Market													
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Measure Name	Influenza Immunization <i>(continued)</i>
<p>Exclusion and/or Exception Documentation <i>(continued)</i></p>	<p>E. AND/OR, Document the non-administration of the <i>Influenza</i> vaccine, due to an other patient, Medical or system reason, in one of the following structured data fields</p> <p style="text-align: center;"><i>Progress Note</i> → <i>Examination</i> → <i>CQM Exceptions</i></p> <div style="text-align: center;"> <pre> graph TD A[Progress Note] --> B[Examination] B --> C[CQM Exceptions] C --> D[Influenza Vaccine Not Administered] D --> E[Patient Reason] D --> F[Medical Reason] D --> G[System Reason] E --> H[Type of (Patient, Medical, System) Reason] F --> H G --> H H --> I[Select Option] </pre> </div> <ol style="list-style-type: none"> 1. If necessary, configure and map the structured data field as previously described in this document 2. Select the appropriate structured data field and the appropriate option for "Type of Reason" to document the non-administration of the <i>Influenza</i> vaccine <p>F. Note: For ease of reference, documentation of the immunization in the "Immunizations/T. Injections" section of the patient's chart is the preferred method of documentation for this measure</p>
<p>Trouble-Shooting</p>	<p style="text-align: center;"><u>Having problems? Check out the following Trouble-Shooting tips</u></p> <p>I. Verify that a correct CVX code has been linked with the immunization in your EMR</p> <p>A. One of the following CVX codes must be linked to the <i>Influenza</i> immunization: 1112 135, 140, 141, 144, 149, 150, 151 and 168</p> <p>B. To link a CVX code to an immunization, do the following:</p> <ol style="list-style-type: none"> 1. From the EMR menu in eCW, click on "Immunizations/Therapeutic Injections" 2. Select "Immunizations/Therapeutic Injections" from the drop-down list of options <p style="text-align: right;"><i>(continued)</i></p>

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Measure Name	Influenza Immunization <i>(continued)</i>
<p>Trouble-Shooting <i>(continued)</i></p>	<p>3. The "Immunizations/Therapeutic Injections" window will open</p> <p style="padding-left: 40px;">a. To add or update the CVX code for an existing immunization</p> <ol style="list-style-type: none"> 1) Select the immunization to be modified 2) Click the carat next to the "New" button 3) Select "Update" from the drop-down list of options 4) The "Update Immunization" window will open <ol style="list-style-type: none"> a) Click the "Sel" button adjacent to the "CVX Code" field b) Select the appropriate CVX code from the drop-down list of options c) Click "OK" to exit the window 5) Click "Close" to save the information and return to the EMR menu <p style="padding-left: 40px;">b. To add a new immunization and associated CVX code</p> <ol style="list-style-type: none"> 1) From the "Immunizations/Therapeutic Injections" window, click the "New" button 2) A "New Immunization" window will open <ol style="list-style-type: none"> a) Enter the information for the new immunization in the displayed fields b) Click "OK" to exit the window 3) Click "Close" to save the information and return to the EMR menu
	<p>II. Verify that any/all applicable Allergies have been documented in the "Allergies/Intolerances" section of the patient's chart in eCW</p> <p style="padding-left: 40px;">A. Access the "Allergies/Intolerances" section of the patient's chart in one of the following ways:</p> <ol style="list-style-type: none"> 1. <i>Progress Note (or Virtual Visit) → Allergies/Intolerances</i> <i>(continued)</i>

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Measure Name	Influenza Immunization <i>(continued)</i>
<p>Trouble-Shooting <i>(continued)</i></p>	<p>2. OR, From the Progress Note Dashboard, click the Allergies/Intolerance icon</p> <p>B. Add a new Allergy or Intolerance as follows:</p> <ol style="list-style-type: none"> 1. From the "Allergies/Intolerance" window, click "Add" 2. The "Past Medical History" window will open <ol style="list-style-type: none"> a. "Structured/Non-Structured" Field <ol style="list-style-type: none"> 1) Select "Structured" if documenting a Drug allergy 2) Select "Non-Structured" if documenting a non-Drug allergy b. "Agent/Substance" Field <ol style="list-style-type: none"> 1) For a Structured (Drug) Allergy <ol style="list-style-type: none"> a) Click on the field to open the "Select Rx" window b) Find and select the appropriate medication c) Click "OK" to save the information and exit the window 2) For a Non-Structured (Non-Drug/Other) Allergy <ol style="list-style-type: none"> a) Click in the empty field to reveal a carat for a drop-down box b) Click the carat to reveal a list of (Non-Drug/Other) Allergy options c) Select an Allergy from the list of options in the drop-down box d) OR, free-type an Allergy into the "Agent/Substance" field c. "Reaction" Field <ol style="list-style-type: none"> 1) For any Allergy, click in the empty "Reaction" field to reveal a carat for a drop-down list of options <p style="text-align: right;"><i>(continued)</i></p>

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Measure Name	Influenza Immunization <i>(continued)</i>
<p>Trouble-Shooting <i>(continued)</i></p>	<p style="text-align: center;">2) Select the appropriate Reaction from the list of options (i.e., anaphylaxis) 3) OR, Free-type a reaction into the empty field</p> <p>d. "Type" Field</p> <p style="text-align: center;">1) For any Allergy, click in the empty "Type" field to reveal a carat for a drop-down list of options 2) Select the appropriate type (i.e., allergy versus intolerance) from the list of options</p> <p>e. "Status" Field</p> <p style="text-align: center;">1) For any Allergy, click in the empty "Status" field to reveal a carat for a drop-down list of options 2) Select the current status (i.e., Active versus Inactive) for the Allergy/Intolerance from the list of options</p> <p>III. For further assistance, contact Ed Worthington (eworthington@npoinc.org) or Kelly Saxton (ksaxton@npoinc.org) at NPO (231-421-8505)</p>
<p>For More Information</p>	<p style="text-align: center;"><u>For More Information</u></p> <p>I. NQF 0041: "Preventive Care and Screening: Influenza Immunization"</p> <p>II. eClinicalWorks "MIPS - CMS 147 - Preventive Care and Screening: Influenza Immunization"</p> <p>III. eClinicalWorks "MIPS - Registry 110 (NQF 0041) (MIPS-CMS 147) - Preventive Care and Screening: Influenza Immunization"</p> <p>IV. 2016 GPRO PREV Supporting Documents</p>