

eCW Clinical Documentation Guide

Measure Name	Diabetes: Hemoglobin A1c Poor Control (> 9.0) - Labs Only (Inverse Measure)
Relevance	<p>NPO Population Clinical Quality Dashboard [NQF 0059: Diabetic Measure] ACO Quality Measure #27 [GPRO: At-Risk Population Measure] MIPS Clinical Quality Measure [CMS 122 (EHR)/Registry 1: Intermediate Outcome Measure]</p>
Measure Definition	<p><i>The percentage of patients, 18-75 years old and with a diagnosis of Diabetes (Type I or Type II), who either had a most recent HbA1c level > 9.0 %, or did not have an HbA1c level documented during the Measurement Period</i></p>
Measurement Period	<p>The Measurement Period is defined as the current calendar year (January 1 - December 31)</p>
Denominator	<p>The Denominator consists of patients who:</p> <ol style="list-style-type: none"> I. Are ≥ 18 and < 75 years old at the beginning of the Measurement Period II. AND, Have an active diagnosis for Diabetes during the Measurement Period III. AND, Are seen for an applicable encounter during the Measurement Period
Numerator	<p>The Numerator consists of patients, from the Denominator, who:</p> <ol style="list-style-type: none"> I. Had a most recent HbA1c level > 9.0 % (during the Measurement Period) II. OR, Had an HbA1c lab ordered, but not resulted, during the Measurement Period III. OR, Did not have an HbA1c lab test performed during the Measurement Period <p>Note: This is an Inverse Measure (I.e., lower performance rates are better)</p>
Exclusions and/or Exceptions	<p>None</p> <p>(continued)</p>

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<p style="text-align: center;">Measure Documentation</p>	<p style="text-align: center;"><u>To Qualify For This Measure</u> (Denominator Documentation)</p> <p>I. The patient must be seen for an applicable face-to-face encounter during the Measurement Period</p> <p>A. The following E&M codes identify applicable visit encounters</p> <ol style="list-style-type: none"> 1. 97802 - 97804 2. 99201 - 99205, 99211 - 99215, 99217 - 99219, 99220 - 99223, 99231 - 99233, 99238 - 99239, 99281 - 99285, 99291 3. 99304 - 99309, 99310, 99315, 99316, 99318, 99324 - 99328, 99334 - 99337, 99341-99345, 99347 - 99350, 99385
	<ol style="list-style-type: none"> 4. 99386, 99387, 99395-99397 4. G0270, G0271, G0402, G0438 and G0439 <p>B. Record the appropriate E&M code in the Billing section of the Progress Note for the visit (Progress Notes → Billing)</p> <p>II. Verify that a diagnosis for Diabetes is documented in the patient's chart in your EMR</p> <p>A. The following ICD-10 codes indicate Diabetes</p> <ol style="list-style-type: none"> 1. E10.10 - E10.11, E10.21 - E10.22, E10.29, E10.311, E10.319, E10.3211 - E10.3213, E10.3219, E10.3291 -E10.3293 E10.3299, E10.3311, E10.3313, E10.3319, E10.3391 - E10.3393, E10.3399, E10.3411 - E10.3413, E10.3419, E10.3491 - E10.3493, E10.3499, E10.3511 - E10.3513, E10.3519, E10.3521-E10.3523, E10.3529, E10.3531 - E10.3533, E10.3539, E10.3541-E10.3543, E10.3549, E10.3551-E10.3533 E10.3559, E10.3591 -E10.3593, E10.3599, E10.36, E10.37X1 - E10.37X3, E10.37X9, E10.39, E10.40 -E10.44, E10.49, E10.51 - E10.52, E10.59 E10.610, E10.618, E10.620 - E10.622, E10.628, E10.630, E10.638, E10.641, E10.649, E10.65, E10.69, E10.8 and E10.9 2. E11.00 - E11.01, E11.21 - E11.22, E11.29, E11.311, E11.319, E11.3211 - E11.3213, E11.3219, E11.3291 -E11.3293 E11.3299, E11.3311 - E11.3313, E11.3319, E11.3391 - E11.3393, E11.3399, E11.3411 - E11.3413, E11.3419, E11.3491 -E11.3493, E11.3499, E11.3511 - E E11.3519, E11.3521 - E11.3523, E11.3529, E11.3531 -E11.3533, E11.3539, E11.3541 - E11.3543, E11.3549, E11.3551 - E11.3553, E11.3559, E11.3591 - E E11.3593, E11.3599, E11.36, E11.37X1 - E11.37X3, E11.37X9, E11.39, E11.40 - E11.44, E11.49, E11.51 - E11.52, E11.59, E11.610, E11.618 E11.620 - E11.622 , E11.628, E11.630, E11.638, E11.641, E11.649, E11.65, E11.69, E11.8 and E11.9 <p style="text-align: center;">(continued)</p>

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<p>Measure Documentation (continued)</p>	<p>3. E13.00 - E13.01, E13.10 - E13.11, E13.21 - E13.22, E13.29, E13.311, E13.319, E13.3211 - E13.3213, E13.3219 E13.3291-E13.3293, E13.3299, E13.3311- E13.3313, E13.3319, E13.3391-E13.3393, E13.3399, E13.3411-E13.3413, E13.3419, E13.3491 - E13.3493 E13.3499, E13.3511 - E13.3513, E13.3519, E13.3521 - E13.3523, E13.3529, E13.3531 -E13.3533, E13.3539, E13.3541 - E13.3543, E13.3549 E13.3551 - E13.3553, E13.3559, E13.3591 -E13.3593, E13.3599, E13.36, E13.37X1 - E13.37X3, E13.37X9, E13.39, E13.40 - E13.44, E13.49 E13.51 - E13.52, E13.59, E13.610, E13.618, E13.620 - E13.622, E13.628, E13.630, E13.638, E13.641, E13.649, E13.65, E13.69, E13.8 and E13.9</p> <p>4. O24.011 - O24.013, O24.019, O24.02 - O24.03, O24.111 - O24.113, O24.119, O24.12 - O24.13, O24.311 - O24.313 O24.319, O24.32 - O24.33, O24.811 - O24.813, O24.819 and O24.82 - O24.83</p> <p>B. Record the diagnosis in the Problem List of the patient's chart in eCW</p> <p style="text-align: center;"><u>To Satisfy This Measure</u> (Numeratr Documentation)</p> <p>Document the HbA1c test result in the "Labs" section of the patient's chart in eCW, as follows:</p> <p>A. If the HbA1c lab order has been electronically-generated and resulted in your EMR, no further action is necessary</p> <p>B. Otherwise, manually generate the lab order and/or enter the lab result, as follows:</p> <ol style="list-style-type: none"> 1. Access the "Labs" section of the patient's chart 2. If necessary, click "New" to create a new Lab order <ol style="list-style-type: none"> a. Click the "SEL" button, adjacent to the "Lab" search field b. Find and select the appropriate HbA1c lab from the list of Lab options 3. Complete the following fields: <ol style="list-style-type: none"> a. Order Date <p style="text-align: right;">(continued)</p>

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<p>Exclusion and/or Exception Documentation</p>	<p>1) If necessary, enter the date the lab was ordered 2) Hint: if you do not know the order date, enter the date the test was performed</p> <p>b. Collection Date</p> <p>(MANDATORY) 1) Check the box in the "Collection Date" field (MANDATORY) 2) Enter the date the sample was collected 3) Hint: If you do not know the collection date, enter the date the test was performed</p> <p>c. Results</p> <p>(MANDATORY) 1) Check the "Received" box in the Results section (MANDATORY) 2) Enter the date the test was performed (MANDATORY) 3) Enter the numerical result in the yellow grid</p> <p>d. Reviewed: Check the "Reviewed" box</p> <p>C. Recall that this measure is also satisfied by the failure to document an HbA1c test result during the Measurement Period (regardless of whether or not the lab test has been ordered)</p>
<p>Exclusion and/or Exception Documentation</p>	<p>None</p>
<p>Trouble-Shooting</p>	<p style="text-align: center;"><u>Having Problems? Check Out the Following Trouble-Shooting tips</u></p> <p>I. Verify that an appropriate LOINC code is associated with the HbA1c lab</p> <p>A. The following LOINC codes identify the HbA1c lab: 4548-4, 4549-2 and 17856-6</p> <p>B. To associate a new, or update an existing, LOINC code with a Lab, do the following: (continued)</p>

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<p>Trouble-Shooting (continued)</p>	<ol style="list-style-type: none"> 1. From the EMR menu in eCW, click on "Labs, DI & Procedures" 2. Select "Labs" from the drop-down list of options 3. The "Labs" window will open <ol style="list-style-type: none"> a. Find and select the appropriate lab b. Click the "Attribute Codes" button (at the bottom of the window) c. A new window specific to the selected lab will open <ol style="list-style-type: none"> 1) Click the "Update LOINC" button (at the bottom of the window) 2) The "Associate LOINC" window will open <ol style="list-style-type: none"> a) Find and select the appropriate LOINC code 3) Click "OK" to exit the Lab-specific window 4. Click the X (in the top, right-hand corner) to close the "Labs" window
	<p>II. Verify that all mandatory Lab fields have been completed (especially for manually-created Lab orders and/or manually-entered Lab results)</p> <ol style="list-style-type: none"> A. I.e., Verify that the "Collection Date" box has been checked B. I.e., Verify that the (Results) "Received" box has been checked C. I.e., Verify that a "Results" date has been entered D. I.e., Verify that the Result has been entered in the yellow grid E. I.e., Verify that the "Reviewed" box has been checked
	<p>III. Verify that any applicable ICD-10 diagnosis code(s) have been added to the Problem List in the patient's chart in the EMR</p> <ol style="list-style-type: none"> A. Verify that the correct ICD-10 diagnosis code has been added <p style="text-align: right;"><i>(continued)</i></p>

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<p>Trouble-Shooting <i>(continued)</i></p>	<p>B. Add a diagnosis to the patient's Problem List in one of the following ways:</p> <ol style="list-style-type: none"> 1. <i>Progress Note (or Virtual Visit) → Assessments → Problem List → Add</i> 2. From the ICW (Right-Hand Chart Panel), click the "Overview" tab <ol style="list-style-type: none"> a. Click the orange button (with three dots) in the Progress Note band b. Click "Add" 3. Helpful Tip: When adding a new diagnosis to the Problem List, enter the onset date (if known) in the associated "Onset Date" field <p>IV. Search all available data sources (e.g., Endocrinology notes, Powerchart, Quest and VA lab reports, etc.) for missing HbA1c lab results and manually enter the HbA1c lab order and results into the Labs section of the patient's chart in your EMR</p> <p>V. For further assistance, contact Ed Worthington (eworthington@npoinc.org) or Kelly Saxton (ksaxton@npoinc.org) at NPO (231-421-8505)</p>
<p>For More Information</p>	<p style="text-align: center;"><u>For More Information</u></p> <ol style="list-style-type: none"> I. NQF 0059: "Diabetes: Hemoglobin A1c Poor Control" II. eClinical Works "MIPS - CMS 122 - Diabetes: Hemoglobin A1c Poor Control" III. eClinicalWorks "MIPS - Registry 1 (NQF 0059)(MIPS - CMS 122) - Diabetes: Hemoglobin A1c Poor Control", IV. 2016 GPRO PREV Supporting Documents