

Medicaid Transportation

Health Plan	Member customer service numbers	Advanced notice required to schedule ride	Transportation Coverage Policy & Website <i>(Website details as of Nov. 2017)</i>
Blue Cross Complete (formerly BlueCaid)	1-800-228-8554	All rides must be scheduled at least 2 business days in advance: 1-888-803-4947 Emergencies: Call 911	<ul style="list-style-type: none"> • 24-Hours a day/seven days/week • To cancel a ride, call four hours ahead of appointment. • Rides for nonmedical services not covered <p>“We can help get you there” Patient handout</p> <p>www.mibluecrosscomplete.com</p>
United Healthcare Community Plan	1-844-251-9429	Routine: 4 days in advance. Urgent: (to doctor or Urgent Care): 1-877-892-3995	Typically for medical care and services rides, UHC Community Plan may provide FREE transportation... If there is a local bus service near, rider may be asked to use <u>unless there’s a medical reason</u> rider cannot. Special needs, like a special lift or wheelchair van, inform operator when scheduling a ride. www.uhccommunityplan.com
Meridian Health Plan of Michigan	1-888-437-0606	Routine: 5 days in advance. 1-800-821-9369 Urgent or same day: 1-888-437-0606	Non-Emergent Medical Transportation to and from covered services including stops at the pharmacy and prenatal and postpartum care. This includes bus passes, mileage reimbursement and sedan service. www.corp.mhplan.com/en/provider/michigan/meridianhealthplan
McClaren	1-888-327-0671	Routine: (to and from doctors’ visits)	http://www.mclarenhealthplan.org/medicaid-consumer/services-mhp.aspx
Molina Health Care	1-888-898-7969	Routine covered services: 3 days in advance 1-888-898-7969	<u>Non-Emergency transportation:</u> Provided to covered services when members have no other means to get to doctor appointments, x-rays, lab tests and pharmacy. www.molinahealthcare.com/members/mi/en-us/Pages/home.aspx

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Priority Health Choice	MICHild: 1-800-988-6300 Medicaid & Healthy Michigan Plan: 1-888-367-6557	Routine: <i>at least</i> 5 days in advance. 1-888-975-8102	<p>Non-emergency transportation: to Covered medical services may be arranged if patient does not have a way to get to and from a doctor visit, or to get Covered medical items or services (<i>covered by this plan</i>). All non-emergency transportation requires prior approval and scheduling. If there is public transportation near (the patient) may be asked to use it. (Patient) will also be asked if he/she has any special needs that would stop them from using public transportation, or affect the kind of ride arranged.</p> <p>Medicaid: www.priorityhealth.com/-/media/priorityhealth/documents/medicaid-michild/healthy-michigan-plan-handbook-and-coc.pdf?la=en</p> <p>Healthy Michigan Plan: www.priorityhealth.com/-/media/priorityhealth/documents/medicaid-michild/medicaid-coc-and-member-handbook.pdf?la=en</p>
Upper Peninsula Health Plan	1-800-835-2556	Routine: at least 5 business days in advance: 1-800-835-2556 Urgent: Reimbursement may be available*	Routine to covered services via bus, taxi or driver. https://www.uphp.com/transportation/ Reimbursement* <ul style="list-style-type: none"> • Must get form signed by doctor, nurse, or receptionist. • Will only reimburse up to 80 miles roundtrip unless otherwise pre-approved. Exceptions may be allowed with justification.