

VitalCare

761 Lafayette

Cheboygan MI 49721

Phone: 1-800-342-7711

Fax: 231-268-3700

Services Provided:

- Skilled Nursing
 - PT/OT/ST
 - MSW
 - Registered Dietician
 - Home Health Aide
- Specialty Services
 - WOCN
 - Infusion Nursing
 - Lymphedema
 - Tele-Health
 - Palliative Care

Region Covered:

- Emmet
 - Charlevoix
 - Cheboygan
 - Presque Isle
 - Montmorency
- Otsego
 - Antrim
 - Cities of St. Ignace and Alpena
 - Future expansion to Traverse City

How to Refer:

- Call or Fax
- Send:
 - Demographic Information
 - Discharge/Special Instructions
 - Signed order by physician
 - Current Med List
 - Face to face documentation
 - Reason for referral

Information sent back to Physician

Office:

- Updates done at time of admission
- Recertification
- Transfer, discharge or any significant clinical change.
- Physician is notified if patient refuses services

Process followed when patient referred to Home Health Care at inpatient discharge:

- Referral center staff take order and gather all pertinent data
- Schedulers contact patient and let them know we received referral and they will be getting a call from the nurse to schedule an exact admission time
- Nurse calls patient to schedule admission visit and then does full clinical assessment and offers all appropriate services and patient and nurse agree on plan of care
- Physician is notified via fax of other appropriate services and findings on admission visit and patient is admitted to our service