



JANUARY 26, 2018

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OPIOID ALERT

On December 27, 2017, The Lieutenant Governor signed into law several new requirements aimed at combating the opioid epidemic.

For an objective analysis prepared by MSMS and other organization of the new laws that could have direct implications for physicians and medical practices, **[PLEASE CLICK HERE.](#)**

DON'T THROW THAT MONEY AWAY!

Please don't disregard NPO mailings - there may have been a check in that envelope! NPO doesn't want to overwhelm practices with mail so NPO is very deliberate with its mailings, only sending those items that members/practices should be aware of. NPO checks are one of the items distributed via the mail.

When NPO was reconciling uncashed checks over 90 days old, NPO learned that a few NPO members had not cashed approximately \$30,000 in NPO checks sent via the mail. To ensure members receive these funds, NPO will be calling those practices with uncashed checks over 90 days old to verify the check wasn't received and will reissue checks as needed.

Reissuing checks is an expense for NPO, but NPO wants to ensure members/practices receive the funds they have earned. Please help NPO avoid this in the future by processing all NPO mailings to ensure members/practices receive earned funds promptly.

Thank you,

Philip C. Liefers, MBA
Director of Finance

plieffers@npoinc.org
231.421.8505

NPO Management Services Organization (MSO)

NPO MSO's first offering designed to help meet the requirements of running an independent practice for private practice physicians is helping with meeting compliance regulations.

Why: Medicare and Medicaid require healthcare providers who treat Medicare and Medicaid beneficiaries to have effective compliance programs. An effective compliance program includes:

- The elements of internal monitoring and auditing, compliance and practice standards, designation of a compliance officer, training and education, rapid and effective response to detected offences, developing open lines of communication with government agencies and enforcing disciplinary standards.

NPO MSO has vetted the services and entered into an agreement with 1st Healthcare Compliance to offer an effective compliance program to practices at a reduced cost, saving the time and expense of setting it up on their own.

Vendor selected: 1st Healthcare Compliance
Annual Cost: \$75.00 per employee of a practice

1st Healthcare is a "single source" cloud-based compliance solution that addresses all federal regulations; HIPAA/HITECH, OSHA, the False Claims Act, the Anti-Kickback Statute and Stark. This solution allows you to focus on specific areas of compliance, performs automatic LEIE database checks and offers a unique auditing feature that shows proof of a compliance program. Additionally, this solution provides resources and templates needed for policy development education.

Next Step:

- Please contact Bryanna Pataky, bpataky@npoinc.org or 231-421-8505, if your practice would like to sign up for this service.

AMERIGROUP IS NOT AFFILIATED WITH BCBSM or BCN

Sent on behalf of Steve Anderson, VP, Provider Contracting and Network Administration, BCBSM

If you recently received an invitation from Amerigroup Michigan, Inc., and Anthem, Inc. company, to participate in Amerigroup's Medicare Advantage provider network, please note the following:

- While Amerigroup is a subsidiary of Anthem, Inc., it does not offer Blue Cross or Blue Shield branded products or services.
- Amerigroup's Medicare Advantage offering and provider network is not affiliated in any way with BCBSM or BCN and is not part of the Blue Cross and Blue Shield Association's BlueCard Program.
- Claims, provider inquiries, and member servicing for Amerigroup will not be handled by BC or BCN.

Should you have additional questions, the invitation document contains Amerigroup's contact information.

MEDICAL CERTIFICATION FORM

A Medical Certification Form offers utility customers suffering from medical conditions protection from shutoffs.

The Medical Certification Form was recently approved by the Michigan Public Service Commission as part of its update of utility billing rules that make it harder for gas or electric service to be shut off due to nonpayment of bills. A physician or public health care official must complete the form to verify a patient's medical condition justifies restoring service or putting a hold on disconnection.

[READ MORE](#)

CHRONIC PAIN SELF-MANAGEMENT WOKSHOP

A reminder of this FREE 6 week evidence-based program being held in Charlevoix, developed by Stanford University.

[CLICK HERE](#) for a printable flyer for staff and patients!

2018 SUMMER STROLL for EPILEPSY



To register, [CLICK HERE!](#)

If you have any questions, please contact Dr. E.A. Austin,
eaustin@mhc.net or (415) 710-2500

FROM THE IT DEPARTMENT

"In order to more efficiently process and resolve requests related to NPO's HIE, the dashboards, eEHX, and other IT related requests, we are asking members to please send all requests to support@npoinc.org rather than directly to an individual. This will allow the

request to be to be directed to the available person best able to resolve the request as quickly as possible."

Helpful Resources & Upcoming Events

[NPO Home](#)

[NMHN Home](#)

[Trillium Health Home](#)

[Physician Partnering Meetings 2018](#)

[PAHCOM](#)

[NPO 2018 Calendar](#)

[Member Connections](#)

NPO is committed to providing great resources to our members!

| | lsalvatore@npoinc.org |