

IMPLEMENTATION OF A COMMUNITY RESOURCES RISK ASSESSMENT TOOL BY KIDS CREEK CHILDREN'S CLINIC

On Paper!!

PCMH DOMAIN 10.5 DOCUMENTATION.....

10.5

Kids Creek Children's Clinic has a systematic approach in place for educating all patients about community resources and assessing/discussing the need for referrals.

A social needs screening tool will be given to each patient/parent of patient once a year at their well child visit. This tool will be reviewed by the provider and needed referrals made including possible referral to care management. This needs assessment will be documented yearly in structured data.

A local Community Resources guide will be handed out to each patient yearly at their well visit.

A community resource binder is located in the patient waiting area. Brochures and other information about community services are available in each examining room and at the check-out desk area and a bulletin board is in the patient waiting area.

We also inform patients about community resources in our PCMH brochure and through links on our website.











DESCRIPTION OF PROCESS.....

- Beginning 6/1/17 we began handing out a paper "Social Needs Screening Tool" at all yearly well visits or once a year for younger children who are coming in more frequently for Well Child Visits. At the same time a paper copy of the current "Community Resources Guide" is given to the parent to take home for their reference.
- The screening tool is completed by the parent and reviewed by the provider they are seeing that day, who then makes the appropriate referrals.
- The clinical staff member who rooms the patient then enters the Community Resources screening into structured data in the Social History area of our EMR (eClinical Works) for tracking purposes.
- Our front desk staff later scans the Social Needs Screening Tool into the patient's chart in the EMR.

Kids Creek Children's Clinic

Social Needs Screening Tool

Patient Name _____ Date _____

		YES	NO
	In the last 12 months, did you ever eat less than you felt you should because there wasn't enough money for food?	<input type="checkbox"/>	<input type="checkbox"/>
	In the last 12 months, has your utility company shut off your service for not paying your bills?	<input type="checkbox"/>	<input type="checkbox"/>
	Are you worried that in the next 2 months, you may not have stable housing?	<input type="checkbox"/>	<input type="checkbox"/>
	Do problems getting child care make it difficult for you to work or study? <i>(leave blank if you do not have children)</i>	<input type="checkbox"/>	<input type="checkbox"/>
	In the last 12 months, have you needed to see a doctor, but could not because of cost?	<input type="checkbox"/>	<input type="checkbox"/>
	In the last 12 months, have you ever had to go without health care because you didn't have a way to get there?	<input type="checkbox"/>	<input type="checkbox"/>
	Do you ever need help reading hospital materials?	<input type="checkbox"/>	<input type="checkbox"/>
	Are you afraid you might be hurt in your apartment building or house?	<input type="checkbox"/>	<input type="checkbox"/>
	If you checked YES to any boxes above, would you like to receive assistance with any of these needs?	<input type="checkbox"/>	<input type="checkbox"/>
	Are any of your needs urgent? For example: I don't have food tonight, I don't have a place to sleep tonight	<input type="checkbox"/>	<input type="checkbox"/>

Reviewed by _____ Date _____

COMMUNITY RESOURCE GUIDE Grand Traverse Area 2017		
If You Need	Contact:	Address / Phone
HEALTH: Food, housing, financial resources, etc.	Tuesday & Thursday Open - 9pm	1102 East Front St., TC Center of Grandfield & Front St. / 231-946-4239
Substance/Alcohol Dependency	Department of Health & Human Services (DHHS) Father Fred Trust, Thurs & Fri 10:00am & Wed 10-7:30pm Linn: 1st, 2nd, Thurs, Open Sun NW Michigan Community Action Agency (NICAA/MSBA) Lakeland Senior TraverseHealth Rural Heat & Energy Solutions	701 E. Dowdwood / 231-947-3900 628 Hastings St. / 231-947-3205 7101 E. Front St. / 231-946-5800 3963 Three Mile Rd. / 231-947-5780 628 Hastings St. / 231-946-4644 1-855-360-8013
Transportation	SAITA Long / Service Bus/ Leelanau County Ride Greyhound/Indian Trails Health Risk Hudson on Wheels Program (NOW)	231-941-2324 231-946-1900 231-941-2324 or 1-800-238-2740 231-950-7718 or 1-800-468-2469 ext. 218
Housing Assistance Budgeting/Credit Repair Housing Choice Voucher Subsidized Apt. Applications, Eviction Diversion/ Housing Options	NW Michigan Community Action Agency (NICAA/MSBA) Tip of the Mitt Housing (Emergency San-Care) Traverse City Housing Compassion Women's Resource Center (WCRC) Housing Hour (every Wed. 3-4pm at Father Fred) Fair Housing Counsel of the Leelanau	3963 Three Mile Rd. / 231-947-5780 231-377-7100 302 Pine Street TC / 231-922-4815 725 South Elmwood / 231-945-1210 628 Hastings St. / 231-947-3205 1-866-369-3247
Home Ownership	NICAA (Loan forgiveness prevention) Habitat for Humanity Leelanau REACH	3963 Three Mile / 231-947-5780 P. O. Box 9415 TC/231-946-4644 3104 Lagan Valley Rd. TC/231-947-4001 715 S. Grand Ave PO Box 588 Lakeland 231-238-9022
Community Assistance	RED CROSS St. Vincent DePaul	701 S. Grandfield Ave. 8100 / 231-947-7286 1027 Woodbine Ave / 231-947-0466
If You are:	Contact:	Address / Phone
Runaway youth/teen	Catholic Human Services Heat Homes STEP Program, TCAP Third-Level Crisis Intervention	701 S. Grandfield Ave. 8100 231-923-0991 3703 Veterans Drive/231-922-4800
In crisis	Third-Level Crisis Intervention	3703 Veterans Drive/ 231-922-4800 / 1-800-462-7315
Elderly	Area Agency on Aging of Northwest Michigan Catholic Human Services Gerontological Services Commission on Aging	1609 Park Drive / 231-947-8700 231-947-9026 802 W. Front St., Ste. B / 231-922-4600
Pregnant	DePauly Christian Services Car Seats/Child Passenger Safety Technician Child and Family Services Diada Teen Program Grand Traverse Safety Patrol Grand Traverse Co. Health Department H2O Connection Planned Parenthood Pregnancy Care Center NIC	231-955-0200 4050 Excelsior Services / 231-922-4833 3703 Veterans Drive / 231-946-8775 725 S. Dowdwood / 231-946-8067 1000 Peninsula Dr / 231-946-8067 (Open Tuesdays) 2600 Leelanau Rd / 231-956-4113 231-922-4633 1135 E CP Center / 231-923-1844 121 S. Grandfield, Suite C / 231-923-9488 2600 Leelanau Rd. TC 995-6112, 231-922-2271
A Veteran	Employment Assistance for Vets - Michigan Works Grand Traverse County Veteran Affairs VA Regional Office Emotional Crisis Line	1201 S. Grandfield Avenue / 231-922-5700 2600 Leelanau Road / 231-956-4070 1-800-627-1000 1-800-273-6228 Press 1 for Veterans
A seasonal farm worker	Department of Health Services, Michigan Works Michigan Migrant Program Traverse Cooperative	701 S. Grandfield Avenue, Suite C / 231-922-5706 701 S. Dowdwood / 231-946-8667 3703 Veterans Dr. TC / 231-947-8000
Have been physically or sexually assaulted	Emergency Response Women's Resource Center (WRC) National Women Trafficking Hotline	701 725 South Elmwood / 231-947-1210 1-800-725-7028
In need of drug or alcohol treatment	AAU-RII Addiction Treatment Services (ATS) Alcohol and Drug Services / Catholic Human Services Human Behavioral Health MSBH	AA: 231-946-8023/231-947-9002 747 E. W. St. corner of PRS Bldg/231-922-4810 1100 6th St., / 231-955-4582 / 1-800-462-4766 1-800-824-3333
In financial need	Department of Health & Human Services (DHHS) Apply online for DHS benefits Social Security Office	701 E. Dowdwood / 231-947-3900 www.michigan.gov/dhs/links 1201 S. Grandfield TC / 1-800-728-4002 (Linn) 231-946-4033 TTY

DOCUMENTATION OF COMMUNITY RESOURCES SCREENING IN THE PATIENT CHART.....

Social History

Tobacco Use:

Tobacco Use/Smoking Are you a: nonsmoker . Does anyone smoke in the home or vehicle? No.

Community Resources:

Community resources- Patient has been educated about availability of community resources and assessed for any needs No.

Miscellaneous:

Living with: mom, dad, sister, brother. Occupation: dad student, stay at home mom.

COMMUNITY RESOURCES ASSESSMENT STRUCTURED DATA FIELD IN ECW.....

Pt. Info Encounter Physical Hub

Social History

- Tobacco Use:
- Community Resources
- Sexual History:
- Drugs/Alcohol:
- Miscellaneous:
- Household:

Community Resources Social History Verified

Social Info Options Details

5 Community resources-	Patient has been educated about availability of community resources and as

Notes Browse ... Clear Select Default Clear All

EXAMPLE OF PROVIDER REFERRAL BASED ON SOCIAL NEEDS SCREENING TOOL.....

Treatment

1. Well child visit

Notes: Child's Well Visit, 2 Months: Care Instructions material was published to portal. Bright Futures 2 Month Handout given. Referred to care manager for help with community resources/support on loss of child's father.

REGISTRY REPORT OF NUMBER OF PATIENTS WHO WERE ASSESSED FOR COMMUNITY RESOURCES FROM 6/1/17 TO 10/1/17.....

Registry ▾

Demographics	Vitals	Labs / DI / Proc.	ICD	CPT	Rx
Imm / T. Inj	Encounters	Structured Data	Saved Reports	Referrals	Reports

Field Name Patient has been educated about availability c ...

Field Value Yes No

Letter ▾ [] ... **Run Letter** < Prev Next > 1-100 ▾ of 1863 records **Clear Search** **Analyze Data**

100 ▾ Patient Hub New Appointment **Copy** Flowsheet Exclude from Search ▾ Release Lock Send eMessage

REGISTRY REPORT OF NUMBER OF PATIENTS REFERRED TO CARE MANAGEMENT FOR ASSISTANCE WITH COMMUNITY RESOURCES BETWEEN 6/1/17 AND 10/1/17.....

Imm / T. Inj	Encounters	Structured Data	Saved Reports	Referrals	Reports	Allergies	
Demographics	Vitals	Labs / DI / Proc.	ICD	CPT	Rx	Chief Complaints	Medical Hi

ICD Codes ▾ Z59.9

Date Range 6 / 1 / 2017 ▾ to 10 / 10 / 2017 ▾

Search Type

Search in Assessments

Search in Problem List

Save Queries | Run Subset (NOT) | Run Subset | R

Letter ▾ [] ... **Run Letter** < Prev Next > 1-14 ▾ of 14 records **Clear Search** **Analyze Data**

100 ▾ Patient Hub New Appointment **Copy** Flowsheet Exclude from Search ▾ Release Lock Send eMessage

CONCLUSION.....

A paper Community Resources Assessment project was implemented at Kids Creek Children's Clinic beginning 6/1/17. The summer and early fall is our busiest season when most of our well child visits occur, so our measurement period was through 10/1/17, however the project is ongoing. Out of our active patient population of 7000, 1863 Social Needs Assessment Tools were completed during this time period. While most family's needs were met by the Community Resources Guide which was provided to them, 14 patients were referred to our Care Manager for more intervention.