

2019 NPO Quality Measures Quick Reference for PCPs



Measure Name	Description	Details	BCBS (PGIP/PCMH/MA/BCN)	Priority PIP	ACO
ADHD Rx-ages 6-12: Initiation, Continuation & Maintenance	One visit within 30 days of new Rx. THEN 2 visits within days 31-300 (1 may be phone encounter).	Telehealth visit does not count for Initiation visit, but may be used for one of the two visits day 31-300 <i>exclusions see footnote *1</i>	✓	n/a	n/a
Annual Lab Monitoring for Patients on Persistent Medications	ACE/ARB and Diuretics	Basic Metabolic Panel (i.e. lab panel value set) , SCr, and K+; at least once annually	✓	n/a	n/a
Antidepressant Medication Mgmt: Acute Phase and Continuation	% of pts. w-dx of major depression who were treated with antidepressant medication, and who remained on that med tx.	Age 18+ (MDD dx). Acute phase is 12 weeks continuous Rx treatment. Continuation phase is 6 months continuous Rx tx.	✓	n/a	n/a
Appropriate Testing for Children with Pharyngitis-	Ages 3-18: if dx'd with pharyngitis and ATB given, Group A Strep test should have been done 3 days prior - 3 days after visit.	Excluded if any dx other than pharyngitis with encounter.	✓	n/a	n/a
Appropriate Treatment for Children with URI	Age 3 mo-18 yrs: single dx of URI should not be treated with ATB on or 3 days after visit date	Excluded if any other dx than URI with encounter.	✓	n/a	n/a
Asthma Med Management	Ages 5–64: having persistent asthma, dispensed and remaining on appropriate medications	All med management measures measured using Rx claims so Rxs actually filled.	✓	n/a	n/a
Avoidance of ATB Rx in Adults with Acute Bronchitis	Age 18-64: dx is watched for lack of ATB Rx on date of service or within 3 days		✓	n/a	n/a
Breast Cancer Screening	Ages 50-74: One mammogram within 24 months (includes Digital breast tomosynthesis (3D mammography), film, and diagnostic)	Excludes bilateral or two unilateral mastectomy pts., pts. 65 yrs. + in Institutional Needs Plans or living in Long Term Care any time during measure period, and pts. in Hospice. HEDIS: Excludes those with advanced illness or frailty.	✓	✓	✓
Care Management	Full time or part time care manager, required CE, billed claims, attestation. PH: Uses risk-adjusted target & 2 billed claims. BCBS: 3% of eligible patients with min. of 2 claims per pt.		✓	✓	n/a
Cervical Cancer Screenings	Women ages 21-64. Ages 21-64 may have cervical cytology done every 3 yrs. Ages 30-64 may have cervical cytology and HPV cotesting done every 5 yrs.	Pts with h/o hysterectomy without residual cervix excluded - required documentation includes: "No residual cervix," "Total hysterectomy," "radical," or "complete." Pts. in Hospice/using Hospice services any time during measurement period	✓	✓	n/a
Chlamydia screening	Sexually active women 16-24 yrs old, once per measurement year.	<i>"sexually active" definition see footnote *2</i>	n/a	✓	n/a
Colorectal Cancer Screening	Ages 50-75: 1 or more of home FOBT in the yr (if iFOBT is documented, the measure is met, if gFOBT is documented-three samples required) ; flex sig in yr or past 4 yrs; colonoscopy in yr or past 9 yrs. FIT DNA (Cologuard) in yr or last 2 years & CT Colonography qualifies if completed in yr or past 4 yrs.	Excludes pts with dx of colorectal cancer or h/o total colectomy; exclude pts. 65 yrs. + in Institutional Needs Plans or living in Long Term Care any time during measure period, and pts. in Hospice/using Hospice services any time during measurement period.	✓	✓	✓
COPD Exacerbations: Med Mgmt	Ages 40+: If inpt. stay or ED visit for COPD exam, must be given bronchodilator within 30 days of discharge.		✓	n/a	n/a

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Depression Screening & Flwp.	age 12+ at annual preventive exam.	PH - use PHQ 2,4 or 9. ACO use age appropriate screening AND if +, document f/u plan. Can submit billing codes.	n/a	✓	✓
Depression Remission	Adolescents age 12-17 years and adults 18 years+ w/ major depression or dysthymia diagnosis (new or existing) that have had one or more PHQ-9s performed during the reporting period (12 months +/- 60 days) with a score greater than 9. A follow-up PHQ-9 performed with a score less than 5 at 12 months (+/- 60 days) of the initial PHQ-9. Remission is defined as a PHQ-9 score less than 5.	Exclude permanent nursing home pts(>1yr anytime prior to start of measurement period), active dx of bipolar or personality disorder.	n/a	n/a	✓
DM Care: Annual Retinal Eye Exam	Age 18-75: Retinal exam done in measurement yr or negative retinal exam in yr prior.	*"Bilateral eye enucleation" also is a indicator a retinal eye exam was performed per HEDIS.	✓	✓	n/a
DM HbA1c Control	Age 18-75 w-DM dx. BCBS & PH have 2 measurements: less than 8.0% and less than or equal to 9.0% ; ACO > 9%. No test/result in measurement year considered poor control.	All payers: Patients w- gestational or steroid-induced DM; pts. in Hospice or using Hospice Services during the measurement period are excluded, or those with frailty or advanced illness.	✓	✓	✓
DM Prevention Program Enrollment	Munson Healthcare Clinically Integrated Network (CIN): Clinical Outcomes Incentive Target percentage of the eligible population participate in a Diabetes Prevention Program (DPP) by 10/31/19		n/a	*	n/a
DM & Nephropathy	Check micro albumin or pt. has dx of nephropathy, or treatment with ACE/ARB, or nephrology visit		✓	✓	n/a
Emergency Room Utilization	Munson Healthcare Clinically Integrated Network (CIN): Clinical Outcomes Incentive Goal to reduce Emergency Room utilization by all Munson beneficiaries	Rate per 1,000 covered lives as of 10/31/18 as reported by Priority Health via claims data as compared to same for 10/31/19	n/a	*	n/a
Anti-Rheumatic Drug Therapy for RA	BCBS-MA 18+, dx RA, dispensed 1+ script for DMARD		✓	n/a	n/a
Fall Risk Screening	Age 65+, Future Fall Risk Screening once per measurement year.	Documentation of no falls, 1 fall w/o injury, 2+ falls, or any fall with injury in the past year. Phone screening ok.	n/a	n/a	✓
Follow-up after Hospitalization - Medical 7 Days	Age 18-85 who had flwp. PCP or Specialist visit w/in 7 days hospital discharge	The goal of this measure is to aid in medication reconciliation, post discharge and to avoid member readmissions Exclude stays with a principal diagnosis of mental or behavioral health.	✓	n/a	n/a
Hypertension: Controlled Blood Pressure <140/90	ACO: % Pts. age 18-85 w/HTN Dx and whose BP was adequately controlled (<140/90 mmHg) during the measurement year HEDIS: % Pts. age 18-85 w/HTN Dx and whose BP was adequately controlled (<140/90 mmHg) during the measurement year on or after the second DX of HTN. NOTE: Use the most recent PCP office visit in the measurement year.	Last blood pressure of the year used Exclude pts. 66 yrs. + in Institutional Needs Plans or living in Long Term Care any time during measure period, pts. in Hospice/using Hospice services any time during measurement period, or those with frailty or advanced illness.	✓	✓	✓

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Immunization Status: Childhood	Immunizations provided. PH: Combo 3; BCBS Combo 10	*BCN HMO Commercial Combo 10	✓	✓	n/a
Immunizations: Adolescent (& HPV)	By 13th Birthday: Combination 2 meningococcal conjugate and Tdap, & 2 HPV.		✓	✓	n/a
Influenza Immunization	Age 6 months plus; immunization provided.	Document pt. refusal in EMR	n/a	n/a	✓
Lead Screening	Done once before 2nd birthday		n/a	✓	n/a
Low Back Pain Use & Imaging	Measures pts who did NOT have any imaging studies within 28 days of dx. For patients with no claims/encounters with any diagnosis of low back pain of 180 days prior.	Excludes claims based cancer hx, trauma, IVDA, neurologic impairment, prolonged use of corticosteroids, HIV, major organ transplant or spinal infection diagnosis codes.	✓	n/a	n/a
Medication Adherence: DM, HTN & Cholesterol	% Adults who adhere to their oral DM medication, ACE/ARB or a direct renin inhibitor medication, or Statin	Must be on for 80% or more days of measurement year. <i>See footnotes *3 & *4</i>	✓	n/a	n/a
Obesity	Munson Healthcare Clinically Integrated Network (CIN): Clinical Outcomes Incentive Goal to reduce the percentage of beneficiaries age 21 to 74 years with a BMI greater than 30	Claims billing to Priority Health for MHC-Covered beneficiaries	n/a	*	n/a
Osteoporosis Management in Women who had a Fracture	% Women 67–85 years old who had fracture and who had either a (BMD) test, or Rx for a drug to treat/prevent osteoporosis in the 6 months after the date of fracture.	Exclude pts. 65 yrs. + in Institutional Needs Plans or living in Long Term Care any time during measure period, pts. in Hospice/using Hospice services any time during measurement period, or those with frailty or advanced illness.	✓	n/a	n/a
Risk Adjustment	PH: Incentive for completing all three components: (risk adjustment survey attestation, proactively see patients to address full illness burden and successful* Dx submission via claims.	*Minimum EMR capability of 9 Dx's to ensure truncation is not in effect.	n/a	✓	n/a
Statin Therapy for the Prevention and Treatment of Cardiovascular Disease	ACO: Percentage patients prescribed or were on statin therapy during measurement period: age 21 or + previously diagnosed with or currently have active diagnosis of clinical atherosclerotic cardiovascular disease (ASCVD); OR age 21 or+ with a fasting or direct low-density lipoprotein cholesterol (LDL-C) level \geq 190 mg/dL; OR 40-75 with diagnosis of diabetes with a fasting or direct LDL-C level of 70-189 mg/dL	<i>exclusions see footnote *5</i>	✓	✓	✓
Statin Therapy for the Prevention and Treatment of Diabetes	The percentage of members 40-75 years of age during the measurement year with diabetes who do not have clinical atherosclerotic cardiovascular disease (ASCVD) who received Statin Therapy.	Members with Cardiovascular Disease who have both a qualifying event and qualifying diagnosis are excluded from this measure.	✓	✓	✓
Tobacco Use Assessment and Tobacco Cessation Intervention	ACO: Tobacco use, including chewing tobacco, screened once in measurement year or year prior. Document counseling for tobacco users. Munson Healthcare Clinically Integrated Network (CIN) Reduction in Tobacco		n/a	*	✓
Weight Assessment in Adults	PH: BMI submitted at least once/yr via claim or Web form, BCBS: once per msrmt yr or previous yr, BCBS: BMI percentile for 18 & 19 year olds; PH: equal to and under age 20 BMI Percentile; ACO: pulled by NPO and normals are: age 18 and older, BMI \geq 18.5 to <25.	PH: Medicare & Medicaid only Adults aged 21-74 Use billing codes.	✓	✓	n/a



Weight Counseling for Nutrition and Physical Activity in Children and Adolescents	PH: Ages 3-20 BMI Percentile Measured and documented; BCBS Ages 3-17 BMI Percentile Measured and documented and activity and nutrition counseling performed	PH: If child has multiple E&M visits during the year, only first visit will be eligible for measurement. Use billing codes, or supplemental file, or Healthy e-Blue.	✓	✓	n/a
Well Child Visits-age birth to 15 months.	6 or more visits before 15 months old.	Claims based	✓	✓	n/a
Well Child Visits ages 3-6 Years	One well child visit during calendar year	Claims based	✓	✓	n/a
Well-Care Visits Adolescents	Children 12-21years: at least 1 visit w/PCP or OB/GYN during calendar yr	Claims based	✓	n/a	n/a

HOSPITAL BASED AND/OR ORGANIZATION ADMINISTRATIVE MEASURES

Admission-Pts with Multiple Chronic Conditions	Rate of risk-standardized acute, unplanned hospital admissions, 65+, 2 or more chronic disease groups (AMI, Alzheimer's or related disorders, senile dementia, Afib, CKD, COPD and asthma, Depression, HF Stroke or TIA).	Claims based	n/a	n/a	✓
Ambulatory Sensitive Condition Acute Composite	Totals discharges where principle AV diagnosis was dehydration, bacterial pneumonia or UTI for patients aged 18 years +.	Discharges in numerator assigned to denominator based on the metropolitan area/ county of the patient residence, not metropolitan area/county of hospital where discharge occurred.	n/a	n/a	✓
CAHPS (Consumer Assessment of Health Care Providers and Systems)	Pt Satisfaction survey (timely appts, communication, rating of provider, access to specialist, education, shared decision making, health status, stewardship of pt resources, courteous and helpful office staff, care coordination)	Priority Requires 50-250 surveys based on the # of providers/practice.	n/a	✓	✓
PCMH (Patient Centered Medical Home)		BCBS provides incentive for designation; PH provides separate incentive for PH Medicaid pts only.	✓	✓	n/a
Readmissions w/in 30 days of discharge	Risk-adjusted percentage of ACO assigned beneficiaries who were hospitalized who were then readmitted to a hospital within 30 days following discharge from the hospital for the index admission.	excludes cancer dx, primary mental illness dx, rehab, transfer to another acute care hospital, discharged AMA	n/a	n/a	✓

1. Excludes pts with mental health dx or chemical dependency inpatient dx 30 days after ADHD Rx start date. Also excludes pts with inpt. Tx for either of these 300 days after ADHD rx start date. Exclude patients with dx of narcolepsy
2. Sexually active definition: Women are identified as sexually active by either Pharmacy claims data & Claims/encounter data
3. Members who have one or more insulin Rx fills during the measurement period are excluded from DM Adherence.
4. Exclusions: ESRD, Pregnancy dx, Non-acute inpatient, Polycystic Ovary Disease w/o a face-to-face encounter w/DM dx, Gestational or steroid-induced dm w/o a face-to-face encounter w/DM dx.
5. HEDIS, BCBSM, PH: Exclude patients with ESRD, cirrhosis, adverse effect, allergy, or intolerance to statin (myalgia, myositis, myopathy, rhabdomyolysis), pregnancy dx, Invitro fertilization (IVF) or one Rx dispensed for Clomiphene (Estrogen agonists) in measurement year or year prior; Also exclude members enrolled in Institutional Needs Plan (INP) or residing in LTC during measurement year, or those will Dx of advanced illness or frailty during measurement year.
ACO: Excludes pregnancy and/or breastfeeding and rhabdomyolysis. ACO considers most exclusions of other payers above as "exceptions" with the additional exception of pts. who have the most recent fasting or direct LDL-C laboratory tests <70 mg/dL and are not taking statin therapy.

Sources: 2019 Priority PIP Manual, 2019 BCBS Quality Rewards booklet: Provider Incentive Program, 2019 BCBS PCMH and CQVBR Measures, 2019 HEDIS Manual, 2019 BCN/BCBS MA Measures, 2019 ACO Narrative Measure Specifications And Web Interface Measures