

Payer Care Management Training Requirements Summary (updated 2/3/2019)



BCBSM			Priority Health	State Innovation Model (SIM) / PCMH Initiative	
Can bill 9001	Billing Remaining 9 PDCM Codes	Can ONLY bill codes 98966, 99487, 99489	Care Manager / Qualified Health Professional	Care Manager	Care Coordinator
Licensed Team Members	Licensed Team Members	Unlicensed Team Members			
Qualifications Needed					
RN, RD, MSW, CDE, CAE, Pharmacist, PA, NP	RN, RD, MSW, CDE, CAE, Pharmacist, PA, NP (able to bill all but 9001)	MA, CHW, EMT Unlicensed team members function within their scope of practice	RN, RD, MSW, CDE, CAE, Pharmacist, PA, NP	RN, LPN, NP, LMSW, Licensed Professional Counselor, Pharmacist, RD, PA, or other similar types of licensed health professionals determined by MDHHS. Role: Provides care management services, including targeted interventions to avoid hospitalizations and emergency department visits, ensure standards of care, coordinate care across settings, and help patients understand options	BSW, Social Services Technician, Certified CHW, CMA, or other similar types of health professionals determined by MDHHS Role: Provides patients assistance with self-management support, accessing medical services, making linkages to community services, and other related patient supports as appropriate
Initial Training					
Required: * MiCMRC Complex Care Manager Training http://micmrc.org/training/micmrc-complex-care-management-course and MiCMRC online PDCM billing course Webinar to be updated late February 2018	Required: * MiCMRC Complex Care Manager Training http://micmrc.org/training/micmrc-complex-care-management-course OR Self-management support training course approved by the MiCMRC https://micmrc.org/training/micmrc-approved-self-management-support-training-programs (selection of which training needed is at the provider/ care team discretions based on preference, interest, role in practice) and MiCMRC online PDCM billing course Webinar to be updated late February 2018	Required: * MiCMRC Complex Care Manager Training http://micmrc.org/training/micmrc-complex-care-management-course OR Self-management support training course approved by the MiCMRC https://micmrc.org/training/micmrc-approved-self-management-support-training-programs (selection of which training needed is at the provider/ care team discretions based on preference, interest, role in practice) and MiCMRC online PDCM billing course Webinar to be updated late February 2018	Required: * MiCMRC Complex Care Manager Training http://micmrc.org/training/micmrc-complex-care-management-course Or other Care Management training vendors such as: o Case Management Society of America o Health Services Institute o Learning Action Network o Michigan Center for Clinical System Improvement (MICCSI) o Practice Transformation Institute	Required: *MiCMRC Complex Care Manager Training http://micmrc.org/training/micmrc-complex-care-management-course **If enrolled in the CCM course self - study modeules are incorporated and do not need to be done separately.	NA
				Required: Self-management support training course approved by the MiCMRC. https://micmrc.org/training/micmrc-approved-self-management-support-training-programs Note: The preferred vendors are Integrated Heath Partners (IHP), Michigan Center for Clinical Systems Improvement (MICCSI), Practice Transformation Institute (PTI). If self-management training is completed through one of these preferred vendors, the PCMH Initiative will cover the cost of the course. Care managers are strongly encouraged to complete this course prior to registering in the MiCMRC CCM Course.	
				Required Self-Study Modules: • State Innovation Model PCMH Initiative - Overview • PCMH, Chronic Care Model, and ACOs** • Team Based Care** • Introduction to Social Determinants of Health** • The Role of Care Managers & Care Coordinators in Developing and Maintaining Community Linkages** • Social Determinants of Health Case Study** • Social Determinants of Health and the Implications for Care Management** All self-study modules available at: http://micmrc.org/webinars	
Continuing Education Requirements					
8 hours of CE per year; CE can be delivered by PO, MiCMRC or independent training body; training requirements prorated based on when care team member started billing PDCM services			8 hours of CE during each calendar year; first year care managers also need to do CE	12 hours of CE per year; PO can provide only 6 of 12 hours of CE; MiCMRC must provide at least 6 hours; Initial training requirements to not count towards CE requirements.	
Calendar year (Measurement period)			Calendar year	Calendar year - training to be completed within 6 months of hire	
MiCMRC = Michigan Care Management Resource Center			all MiCMRC CE courses are free of charge		The MiCMRC Dashboard account can help you keep track of your activities and achievements on the site and streamlines the process of obtaining credit. http://micmrc.org/user/profile/edit