**FATHER FRED FOUNDATION CLIENT RESOURCES**

**Month of February 2020**

**2-1-1--**Quick and confidential access to social services. Dial “211” to get connected or text your zip code to “898211”

**Department of Health & Human Services (DHHS):** 1-844-464-3447

**Northwest Michigan Community Action Agency (NMCAA):** (231) 947-3780-- 3963 Three Mile Rd, Traverse City, MI 49686

**Salvation Army** for GT, Leelanau county and Benzie counties (231) 946-4644- 1239 Barlow St, Traverse City, MI 49686; Antrim: Call Emmett County 347-3531; Kalkaska: call Wexford County, 231-775-7131

**TrueNorth emPower:** (231) 355-5880

**St. Vincent de Paul:** (231) 947-8466--1207 Woodmere Ave, Traverse City

**Love Thy Neighbor-Grand Traverse Region (formerly Love, INC)** -- (231) 941-5683 (10-2 p.m. Monday-Thursday); For Benzie County: 231-723-2323

**Goodwill Inn** (231) 922-4890 **Goodwill Street** **Outreach:** (231) 995-7721

**Commission on Aging (GT County):** (231) 922-4688

**Benzie Area Christian Neighbors “BACN”**: (231) 882-9544

**Leelanau Christian Neighbors**: 231-994-2291--7322 E Duck Lake Rd, P O Box 196 Lake Leelanau, MI 49653. Any clients needing financial assistance should visit LCN 2:00pm - 4:00pm, Mondays)

**Good Samaritan of Antrim County:** (231) 588-2208

**Kalkaska Area Interfaith Resources (KAIR):** (231) 258-7836

**Jubilee House:**(231) 947-3305

**Legal Services of Northern Michigan:** (231) 941-0771

**Women’s Resource Center:** 231-941-1210; or 24/7 crisis line: 1-800-554-4972

720 Elmwood, Traverse City. Serves victims of domestic and sexual violence in Benzie, Grand Traverse, Kalkaska and Leelanau counties 24-hours/day

**Northern Lakes Community Mental Health:** 24/7 Mental Health Crisis Line: 1-833-295-0616

**FATHER FRED FINANCIAL ASSISTANCE**

* Services are available to ***residents*** of Grand Traverse, Antrim, Leelanau, Kalkaska and Benzie counties.
* Tuesday, Thursday and Friday: 10 a.m.- 2 p.m. Wednesday: 10 a.m.- 6:30 p.m.
* All requests MUST be made in person by either the applicant or someone who is able to adequately represent their needs and financial situation. Client approval and Photo ID required
* State and Federal resources/funding must be accessed first

**UTILITY ASSISTANCE:**

**As of October 1, 2019--For heat and energy assistance please direct clients to apply for State Emergency Relief (SER) through the Department of Health and Human Services (DHHS).** Apply online at [www.michigan.gov/mibridges](http://www.michigan.gov/mibridges). Paper applications also accepted. Referrals to MEAP providers (Salvation Army, True North, etc.) will be made directly through DHHS.

* The contact number for DHHS for clients and navigators is 1-844-464-3447, press prompt 3 for clients to speak to a caseworker.  To email verifications, clients can send verifications to [mdhhs-mitop10@michigan.gov](mailto:mdhhs-mitop10@michigan.gov).

* FFF will consider if guest was denied DHHS due to income and assets. They must have a valid DHHS Decision Notice and a copy of their latest past due bill.
* If approved for any assistance by DHHS then guest must work with the MEAP agencies (TrueNorth, Salvation Army, NMCAA)
* ST. VINCENT DE PAUL no longer helps with MEAP funds but can help with utilities with a DHS decision notice and is still available for general assistance.
* **Non-Disconnect Dates for Cherryland Electric and TC Light and Power:** November1rst-April 15th.

DHHS Limits:



DHHS will only issue one payment for heat and one payment for non-heat electricity between October 1 and September 30 each year.  A SER payment for heat or non-heat electric service qualifies the household for additional energy services through the Michigan Energy Assistance Program (MEAP).

**NMCAA** is up and running with the Utility Assistance program.

In order for a household to be eligible for Utility Assistance, they must have already been approved for a State Emergency Relief (SER) from Department of Health and Human Services (DHHS) for the utility they are looking for help with since **October 1, 2019.**

If they have not yet applied to DHHS since October 1, 2019, please direct them to do so first.

NMCAA is **not** able to assist with the following utilities: Traverse City Light and Power, Cherryland Electric, or City of Charlevoix.

If a household has one of these utility companies, they will not be shut off until after April 1. Please encourage them to try and make payment arrangements with their utility company and not wait until April 1.

Our Budget Coaches would be more than happy to help households work through their budgets and make a plan. Please have households who would like to meet with a Budget Coach contact Allie Popa in the TC office.

**The contacts for NMCAA Utility Assistance are as follows**:

* Traverse City office – Angela Baldyga (800) 632-7334
* Cadillac office – Laura Porter (800) 443-2297
* Petoskey office – Beth Matteson (800) 443-5518

**HOUSING:**

* **Safe Harbor Emergency Winter Shelter—**517 Wellington St., Traverse City. Opens November 2, 2018**.** The shelter is open for guests daily beginning at 6 pm.
* **Goodwill Inn 231-922-4890**
* **Goodwill Street Outreach 231-995-7721**
* **NMCAA1-844-900-0500**
* **rental assistance** (Eviction Diversion) must be accompanied by at least a **7-day notice** (Demand for Possession of Nonpayment of Rent). Apply through Father Fred Foundation and Salvation Army.
* **Rent or Security Deposit assistance is usually once in a lifetime.**

***We do not have resources for taxes. We are not able to assist with motel/hotel stays.***

Folks needing assistance with **property taxes, mortgage payments or condominium** fees should apply for a State Emergency Relief through their local DHHS.

**CAR REPAIRS/CAR INSURANCE:**

* Valid DHHS decision notice required if the vehicle is needed to maintain employment and there are minor children in the household.
* Typically, FFF will only assist one time with a vehicle need.
* Proof of registration, insurance and a valid driver’s license are required for request to be considered.

**AUTOMOBILE REGISTRATION:**

* Available only once
* Need proof of registration, insurance, valid driver’s license to apply
* Typically, vehicle must be needed to maintain employment.

**PRESCRIPTIONS:**

* No assistance with any prescription on Schedule I, II or III. Additionally, we have a list of other prescriptions that we will not assist with.
* Consumer MUST bring invoice from pharmacy so that we get an accurate price. Do not call pharmacy and ask them to fax until the client has visited the pharmacy!
* For over the counter medications, client must bring the printout from the pharmacy.
* Guests with MEDICARE should contact a MMAP counselor to see if they are receiving the best prescription coverage: (800) 803-7174
* ***Love Thy Neighbor*** (similar policy regarding controlled substances and narcotics)

**GAS CARDS/BUS PASSES:**

* FFF can sometimes help one time with gas to get to downstate medical referrals. Guests should be working with their insurance providers for alternative options.
* St. Vincent de Paul may be a resource.
* FFF not able to assist with relocation expenses. Check with DHHS.

**TELEPHONES:**  We offer a one-time only assist with 30-days of phone minutes when appropriate (we are generally not able to help purchase a phone). Guests should apply for a government issued phone at Assurance Wireless at 1-888-898-4888 OR at [www.safelinkwireless.com](http://www.safelinkwireless.com).

* Jubilee House has a phone for client use.
* FFF can make a phone available for local calls.

**DENTAL:**

Northwest Michigan Health Service, Inc (TC Clinic)

10767 Traverse Highway

Traverse City, MI 49684

Northwest MI Health Service, Inc (Benzonia)

6051 Frankfort Highway  
Benzonia, MI 49616  
(231) 383-4800

Dental Clinics North (DCN)

2600 Lafranier Rd, Suite B

Traverse City, MI 49686

(231) 932-7342

We can also assist with dentures, bridges and other emergency dental needs (FFF does not cover cleanings).

**MEDICAL:**

* Requests for assistance with medical bills requires a note from medical office saying they are refusing to see the patient without an upfront payment.

**NWMI Health Service**--10767 Traverse Hwy (M-72 towards Empire). Or 6051 Frankfort Hwy, Benzonia.

For assistance connecting with community resources and medical/dental needs please call **Community Connections**. Grand Traverse, Benzie and Leelanau residents: (231) 882-4409, Kalkaska residents (888-217-3904) Antrim residents (800-432-4121).

**Traverse Health Clinic--** offers both Primary Healthcare and Mental Healthcare on a sliding fee basis. Assistance applying for Medicaid and the Marketplace, as well as payment plans based on the client’s budget. We offer same day appointments to any community member who does not have primary care established in the area. Will see anyone with a medical or mental health need, regardless of their ability to pay. 1719 S. Garfield Ave Traverse City.

**Grand Traverse Health Department**--2600 LaFranier Rd, Traverse City, MI 49686. Sliding scale for all ages.

231-995-6111 for immunizations and WIC

231-995-6113 for all types of birth control and STD testing

**Youth Health and Wellness Center** (for ages 10-21)

880 Parsons Rd, Traverse City, MI 49686 (at Career Tech Center)

231-922-6416 for all health care needs (primary care)

**K-Town Youth Health Center** (for ages 10-21)

112 S. Brownson Ave, Kingsley, MI

231-263-5895 for all health care needs (primary care, including birth control)

**HOME REPAIR:** We can entertain requests for home repair (furnaces, roofs, pump outs etc.) once state and federal funds have been accessed (DHHS, NMCAA, VA…). Other resources for home repair include Commission on Aging (60+ and GT residents only), Habitat for Humanity, Freedom Builders, Salvation Army. All requests must be accompanied by a quote and valid DHHS decision notice. NMCAA can potentially assist with pump outs. DHHS cannot.

**VISION:**  We refer guests to Goodwill Optical.

**FUNERALS**: We do try to offer some assistance for funeral expenses (usually a flat $300). We do need to work with the next of kin of the deceased. DHHS must also be accessed.

**CLOTHING/SHOES:** We do NOT purchase clothing. If a specific clothing item is not available in our Clothing & Household Goods stores, a Goodwill voucher may be issued.

**Work boots/shoes:** For guests who need steel toe boots or skid-resistant shoes for ***new employment***, FFF may be able to purchase through Walmart. Employment MUST be verified.

**BICYCLES:** When appropriate we can give a referral to Recycle a Bicycle. **Clients must need the bicycle for employment purposes** or must have a doctor’s note. Recycle a Bicycle is located at 1220 Woodmere. Open Monday, Tuesday and Wed from 1 pm-5:00 p.m. Guests can call Don at (231) 649-3443 to set up an appointment time outside of the hours of operation. (Currently closed for the season)

**MEDICAL EQUIPMENT: Love Thy Neighbor has a Durable Medical Equipment Loan Closet. All requests should can be made by calling (231) 941-5683.** Check with appropriate county Commission on Aging or Area Agency on Aging of Northwest MI (231) 947-8920. Disability Network is also a potential resource.

**LEGAL ASSISTANCE:** We are unable to assist with court fines, fees or expenses. Guests seeking legal aid should contact Legal Services of Northern Michigan: (231) 941-0771. Or visit [www.MichiganLegalHelp.org](http://www.MichiganLegalHelp.org).

* **Free legal clinic information:** **3785 Veterans Drive, Traverse City Please note:**Services are provided on a first-come, first-served basis to the first 15 people **registered**. Sign up by telephone begins at 5:00 pm on Tuesdays by calling Third Level at (231) 922-4800. **YOU MUST CALL AHEAD TO REGISTER.**
* **Family Law Clinic: Free monthly family law clinic (divorce, custody, etc.) at Grace Episcopal Church THIRD THURSDAY, 6-8 pm. No RSVP required! Questions? Call LSNM at (231) 941-0771.**

**OFFENDER SUCCESS PROGRAM:** Offender Success Program can assist in several areas of need, as long as the individual is currently on parole. They can provide bicycles, bus passes, gas cards, hygiene kits, clothing vouchers, first and last month’s rent, and motel/hotel stays. Networks Northwest-- 231.929.5023

**TCAPS – STEP Program**

STEP works with families to help school-age children and unaccompanied youth maintain regular attendance and academic success in their home school throughout the entire school year.”

* The local STEP contact is Abigail Jordan, LLMSW, at (231) 933-5901 or via email at [jordanab@tcaps.net](mailto:jordanab@tcaps.net).

**TENTS, MATS, SLEEPING BAGS:** Please refer all guests with these requests to Goodwill Street Outreach (231) 995-7721 or St. Vincent de Paul.

**CAR SEAT CHECK-**-GRAND TRAVERSE METRO FIRE DEPARTMENT--STATION 11

3000 ALBANY DRIVE  
10:00 AM – 3:00 PM  
CALL FOR APPOINTMENT: 947-3000 EXT 1234

****