

# Payer Care Management Training Requirements Summary



BCBSM			Priority Health	Medicaid Health Plans	
Can bill 9001	Billing Remaining 9 PDCM Codes	Can ONLY bill codes 98966, <b>NEW: 98967, 98968, 99487, 99489</b>	Care Manager / Qualified Health Professional		
Licensed Team Members	Licensed Team Members	Unlicensed Team Members			
<b>Qualifications Needed</b>					
RN, RD, MSW, CDE, CAE, Pharmacist, PA, NP	RN, RD, MSW, CDE, CAE, Pharmacist, PA, NP <i>(able to bill all but 9001)</i>	MA, CHW, EMT Unlicensed team members function within their scope of practice	RN, RD, MSW, CDE, CAE, Pharmacist, PA, NP		
<b>Initial Training</b>					
<b>Required:</b>  NPO Complex Care Manager Training <b>NEW: See below for details</b>  <b>AND</b>  MiCMRC online PDCM billing course <a href="https://micmrc.org/webinars/2019-blue-cross-blue-shield-pdcml-online-billing-course">https://micmrc.org/webinars/2019-blue-cross-blue-shield-pdcml-online-billing-course</a>	<b>Required:</b>  NPO Complex Care Manager Training <b>NEW: See below for details</b>  <b>OR</b>  NPO Self-Management Support Training <b>NEW: See below for details</b>  <b>AND</b>  MiCMRC online PDCM billing course <a href="https://micmrc.org/webinars/2019-blue-cross-blue-shield-pdcml-online-billing-course">https://micmrc.org/webinars/2019-blue-cross-blue-shield-pdcml-online-billing-course</a>		<b>Required:</b>  NPO Complex Care Manager Training <b>NEW: See below for details</b>  <b>OR</b>  Other Care Management training vendors such as: <ul style="list-style-type: none"> <li>• Case Management Society of America</li> <li>• Health Services Institute</li> <li>• Learning Action Network</li> <li>• Michigan Center for Clinical System Improvement (MICCSI)</li> <li>• Practice Transformation Institute</li> </ul>	At present there is no indicator that health plans will define their own CM Education Requirements.	
<b>NPO is an MICMT approved trainer for both Complex Care Manager and Self-Management training. Courses will be available at minimum twice yearly or more frequently if needed. In person sessions will be conducted in Traverse City over 2 half day sessions for a total of one day. If practice prefers to send CM for training through MiCMRC please use the following link for registration <a href="https://micmrc.org/training/micmrc-complex-care-management-course/registration">https://micmrc.org/training/micmrc-complex-care-management-course/registration</a></b>					
<b>Continuing Education Requirements</b>					
8 hours of CE per year; CE can be delivered by PO, MiCMRC or independent training body;			8 hours CE per year; CE can be delivered by PO, MiCMRC or independent training body		
CE requirements pro-rated based on when care team member started billing PDCM services			First year care managers need to complete all 8 hours of CE in addition to initial education requirements		
Calendar year (Measurement period)			Calendar year		
MICMT = Michigan Institute for Care Management and Transformation (previously known as the Michigan Care Management and Resource Center MiCMRC)		MiCMTC and NPO CE courses free of charge	MiCMTC Dashboard tracks your activities and streamlines the process of obtaining credit. <a href="http://micmrc.org/user/profile/edit">http://micmrc.org/user/profile/edit</a>		
* RED text indicates recent changes					