

Script for attaining verbal consent for signing patients up for CCM:

Your provider has asked me to call you to enroll you on our chronic care management program.

This program allows us to help manage your chronic conditions over the telephone. Medicare covers all but \$8 per month but almost all secondary supplementation insurances cover the remaining \$8 so there should be no cost to you or at most, \$8 per month.

Your provider feels it is important for us to provide you this care, now more than ever, given that it is unsafe for you to go out into the public during this pandemic and we would like to be able to manage your care over the phone to keep you safe and cared for.