

Payer Care Management Training Requirements Summary

(updated 3/18/2020)



BCBSM		Priority Health	Medicaid Health Plans
Licensed Team Members	Unlicensed Team Members	Care Manager / Qualified Health Professional	At present there is no indicator that health plans will define their own CM Education Requirements.
Can bill all PDCM codes	Can ONLY bill codes 98966, NEW: 98967, 98968 , 99487, 99489		
Qualifications Needed			
RN, RD, MSW, CDE, CAE, Pharmacist, PA, NP	MA, CHW, EMT Unlicensed team members function within their scope of practice	RN, RD, MSW, CDE, CAE, Pharmacist, PA, NP	
Initial Training Required:			
NPO Introduction to Team Based Care <i>(Historically known as Complex Care Manager Training)</i> AND MiCMT online PDCM billing course https://micmt-cares.org/webinars/2019-blue-cross-blue-shield-pdcm-online-billing-course			
Additional NPO Recommended Training			
NPO Patient Engagement Training <i>(Historically known as SMS Training)</i> <i>This training can be used to meet CE Requirements for the individual and teaches skill development for interactions with patients.</i>			
NPO is an MiCMT approved trainer for both Introduction to Team Based Care and Patient Engagement Training courses. Courses will be available at minimum twice yearly or more frequently if needed. In person sessions will be conducted in Traverse City over 2 1/2-day sessions for a total of 8 hours of training. These sessions meet all payer education requirements for reimbursement. If the practice prefers to send care team members for training through MiCMT please use the following link for registration: https://micmt-cares.org/events			
Continuing Education Requirements:			
8 hours of CE per year; CE can be delivered by PO, MiCMT or independent training body;		8 hours CE per year; CE can be delivered by PO, MiCMT or independent training body	
CE requirements pro-rated based on when care team member started billing PDCM services		First year care managers need to complete all 8 hours of CE in addition to initial education requirements	
Calendar year (Measurement period)		Calendar year	
MiCMT = Michigan Institute for Care Management and Transformation <i>(Historically known as the Michigan Care Management and Resource Center MiCMRC)</i>	MiCMT and NPO CE courses delivered free of charge to participants	NOTE: <i>Dashboards are currently unavailable post the migration from MiCMRC to MiCMT. Dashboards are actively being worked on and hope to be up soon. All care team members should maintain individual records / certificates of trainings done through MiCMT until further notice.</i>	

* RED text indicates recent changes