

2021 NPO Quality Measures Quick Reference for PCPs



Measure Name	Description	Details	BCBSM/BCN (PGIP, PCMH, CQVBR, PRP)	Priority Health (PIP)	DCE
Antidepressant Medication Management: Acute and Continuation Phase Treatment	Ages 18 years and older with Dx of Major Depression: Treated with antidepressant medication AND remained on medication treatment	Acute Phase: 12 weeks continuous Rx treatment; Continuation Phase: 6 months continuous Rx treatment	✓	n/a	n/a
Appropriate Testing for Pharyngitis	Ages 3 years and older: If Dx'd with Pharyngitis and antibiotic given, Group A Strep test done 3 days prior - 3 days after visit	Exclude pts. with competing Dx or comorbid condition on DOS, pts. on antibiotics within 30 days prior to DOS or visits resulting in inpatient stays	✓	n/a	n/a
Appropriate Treatment for Upper Respiratory Infection	Ages 3 months and older: If Dx'd with URI, antibiotic Rx is NOT dispensed on, or within 3 days after, encounter	Inverse measure (lower score is better); Exclude pts. with competing Dx or comorbid condition on DOS, pts. on antibiotics within 30 days prior to DOS or visits resulting in inpatient stays	✓	n/a	n/a
Asthma Medication Ratio - Total Ratio > 50%	Ages 5–64 years with Dx of Persistent Asthma: Ratio of controller medications to total asthma medications is ≥ 0.50	Numerator met by pharmacy claims for filled Rxs only; Exclude pts. with Emphysema, COPD, Cystic Fibrosis, Obstructive Chronic Bronchitis	✓	n/a	n/a
Avoidance of Antibiotic Treatment for Acute Bronchitis/Bronchiolitis	Ages 3 months and older with Dx of Acute Bronchitis/Bronchiolitis: Antibiotic Rx was NOT dispensed on or within 3 days after encounter	Inverse measure (lower score is better); Exclude pts. with competing Dx or comorbid condition on DOS, pts. on antibiotics within 30 days prior to DOS or visits resulting in inpatient stays	✓	n/a	n/a
Breast Cancer Screening	Females ages 50-74: One mammogram (screening, diagnostic, film or 3D) within 27 months (10/01/2019 - 12/31/2021)	Exclude pts. with one bilateral or two unilateral mastectomies, in hospice or palliative care, or have frailty AND advanced illness (ages 66+)	✓	✓	n/a
Care Management	Payer-specific program requirements for CM licensure & training, billing, service thresholds. Patients must be seen for at least two CM visits, on different dates of service, to count towards engagement thresholds.	See payer-specific guidelines for details; PCMH designation required	✓	✓	n/a
Cervical Cancer Screening	Females ages 21-64: Cervical cytology once every 3 years (01/01/2019 - 12/31/2021) or cervical cytology + hrHPV co-testing performed once every 5 years (01/01/2017 - 12/31/2021; ages 30+ years)	Exclude pts. with hysterectomy leaving no residual cervix and pts. in hospice or palliative care. Required documentation includes: "no residual cervix," "total", "radical" or "complete" hysterectomy	✓	✓	n/a
Child and Adolescent Well-Care Visits	Ages 3-21 years : At least one well-care visit with PCP or OB/GYN in 2021 PH: rate for ages 3-11 only; BCBSM: rates for all ages	Documentation must include date and physical exam; patient-reported height and weight acceptable; Visits may be completed via telehealth (bill with GT or 95 modifier or POS = 02)	✓	✓	n/a
Chlamydia Screening	Sexually-active female patients ages 16-24: One Chlamydia screening test (01/01/2021 - 12/31/2021)	Definition of "sexually active": Footnote #1	n/a	✓	n/a
Colorectal Cancer Screening	Ages 50-75: 1 home FOBT (01/01/2021 - 12/31/2021; if iFOBT documented, measure met; if gFOBT documented, 3 samples required) OR 1 flexible sigmoidoscopy (01/01/2017 - 12/31/2021) OR 1 colonoscopy (01/01/2012 - 12/31/2021) OR 1 FIT-DNA (Cologuard; 01/01/2019 - 12/31/2021) OR 1 CT Colonography (01/01/2017 - 12/31/2021)	Exclude Dx colorectal cancer or history of total colectomy, those residing in long-term care, in hospice, or with Frailty and Advanced Illness diagnoses. Documentation must include date (year), type of test, & result/findings (e.g., Normal/Abnormal)	✓	✓	n/a
Controlling High Blood Pressure	Ages 18-85 with Dx of HTN: Most recent BP reading in 2021 is adequately controlled (systolic BP < 140 AND diastolic BP < 90); Two outpatient visits with Dx of HTN required (01/01/2020 - 06/30/2021)	Exclude pts. with ESRD, dialysis, nephrectomy, kidney transplant, pregnant, in hospice, palliative or long-term care, or those with both Frailty and advanced illness (age 66+) or Frailty alone (age 80+); Patient-reported BP readings acceptable if taken by a digital device	✓	✓	n/a
Diabetes Care: HbA1c Control	Ages 18-75 with Dx of DM (Type I or Type II): Most recent HbA1c lab value in 2021 must be < 8 and/or ≤ 9	Exclude pts. with gestational/steroid-induced DM, in hospice or palliative care, or with both Frailty and advanced illness (age 66+)	✓	✓	n/a

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Diabetes Care: Monitoring for Nephropathy	Ages 18-75 with Dx of DM (Type I or Type II): At least one Nephropathy screening test (Urine Protein Test) OR treatment with ACE/ARB OR visit with Nephrologist in 2021; applies to patients with Medicare plans only	Stage 4 CKD, ESRD, nephrectomy, kidney transplant or dialysis pts. also meet measure	✓	✓	n/a
Diabetes Care: Retinal Eye Exam	Ages 18-75 with Dx of DM (Type I or Type II): Retinal eye exam in 2021 or negative exam (no evidence of retinopathy) in 2020	"Bilateral eye enucleation" an indicator retinal eye exam done; Documentation must include date and type of exam (i.e., dilated, retinal), result (positive or negative for retinopathy) and name of eye care professional performing/interpreting exam	✓	✓	n/a
Follow-Up After Emergency Department Visit for Mental Illness	Ages 6-17: Outpatient follow-up visit, within 7 days of an ED visit (01/01/2021 - 12/01/2021) with a principal Dx of mental illness or intentional self-harm	Exclude patients in hospice and ED visits with an inpatient admission on or within 30 days of DOS; Follow-up visits include telehealth, telephone, e-visit, or virtual check-in. Claims-based	✓	n/a	n/a
Follow-Up Care for Children Prescribed ADHD Medication	Ages 6-12: One visit within 30 days of new ADHD Rx (Initiation Phase). THEN, medication adherence plus 2 visits within days 31-300 (Continuation & Maintenance Phase)	Telehealth and telephone visits are allowed for both phases Exclusions: Footnote #2	✓	n/a	n/a
Immunizations - Adolescent	Patients turning age 13 in 2021: Completed Combination 2 vaccine series (meningococcal conjugate, Tdap, and HPV) by time of 13th birthday	Data pulled from claims and downloaded from MCIR; PH allows pts. to be excluded upon submission of a signed immunization refusal or waiver form	✓	✓	n/a
Immunization Status: Childhood	Patients turning age 2 in 2021: Completed Combination 10 (BCBSM) or Combination 3 (Priority Health) vaccine series by time of 2nd birthday	Data pulled from claims and downloaded from MCIR.; PH allows pts. to be excluded upon submission of a signed immunization refusal or waiver form	✓	✓	n/a
Lead Screening	Patients turning age 2 in 2021: One blood test screening for lead poisoning completed by time of 2nd birthday		✓	✓	n/a
Low Back Pain: Use of Imaging Studies	Patients with primary Dx of Low Back Pain: Imaging studies NOT performed within 28 days of Dx (For patients with no claims/encounters with any Low Back Pain Dx within 180 days prior to encounter)	Inverse measure (lower score is better); Exclude Hx of cancer, trauma, IV drug abuse, neurologic impairment, prolonged use of corticosteroids, HIV, major organ transplant or spinal infection	✓	n/a	n/a
Medication Adherence for Cholesterol, Diabetes and Hypertension	Ages 18 years and older: Adherence (80% PDC) to oral DM medication, ACE/ARB or a direct renin inhibitor medication (HTN), or Statin (Cholesterol)	Proportion of Days Covered (PDC) is percent of days in measurement year "covered" by prescription claims for medication or another in therapeutic category. Exclusions: Footnotes #3 & #4	✓	✓	n/a
Medication Reconciliation Post-Discharge	Medicare ages 18 and older with inpatient discharge (01/01/2021 -12/01/2021): Medications were reconciled on or within 30 days of discharge	Med Rec done by prescribing provider, pharmacist or RN. Acceptable documentation: current med list with notation that discharge meds were reviewed & reconciled, "no change in meds since discharge", "same meds at discharge" or "discontinue all discharge meds"; Can be completed via telehealth or telephone	✓	n/a	n/a
Osteoporosis Management in Women Who Had a Fracture	Females ages 67-85 who had fracture: BMD test performed, or Rx for drug to treat/prevent osteoporosis dispensed, in 6 months following fracture.	Exclude pts. with fracture within 2 months prior to encounter, BMD test within 24 months prior to encounter or Rx for osteoporosis therapy within 12 months prior to encounter, in hospice or palliative care, with both Frailty and advanced illness (ages 67-80) or Frailty alone (age 81+)	✓	n/a	n/a
Pharmacotherapy Management of COPD Exacerbation	Ages 40 years and older with inpatient stay or ED visit with principal Dx of COPD: Bronchodilator was dispensed within 30 days of discharge/encounter	Numerator met by pharmacy claims for filled Rxs only; Exclude patients in hospice in 2021	✓	n/a	n/a

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Social Determinants of Health	Patients with E&M visit in 2021: Screened for Social Determinants of Health; practice must bill SDoH Z-codes for 5% of unique PH patients	Claims-based; Z-codes must be submitted by 02/28/22 for 2021 DOS. Practice must be PCMH-designated and submit PH SDoH attestation survey by 05/28/2021	n/a	✓	n/a
Statin Therapy for Patients with Cardiovascular Disease	Males ages 21-75 and Females ages 40-75 with Dx of ASCVD : one statin medication (high or moderate intensity) dispensed during 2021	Only Statin therapy (NOT other cholesterol-lowering medications) meets Numerator criteria; Exclusions: Footnote #5	✓	✓	n/a
Statin Therapy for Patients with Diabetes	Ages 40-75 with Diabetes (commercial BCBSM and Medicare PH patients): Dispensed at least one statin medication (any intensity) during 2021	Exclude pts. with Dx of ASCVD, Myalgia, Myositis, Myopathy, or Rhabdomyolysis (BCBSM only) or ESRD (All), in hospice (All) or with Frailty and advanced illness (BCBSM only) in 2021	✓	✓	n/a
Statin Use in Persons with Diabetes	Ages 40-75 years of age, dispensed at least two Diabetes medication fills in 2020 (Medicare BCBSM patients only): Received at least one statin medication fill (any intensity) in 2021	Exclude patients with Dx of ESRD or in hospice in 2021	✓	n/a	n/a
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents	Ages 3-17 with PCP or OB/GYN visit in 2021: Documentation of BMI percentile (including ht. & wt.), and counseling for nutrition and physical activity	Use billing codes or enter data into Health-e Blue; BMI percentile must be documented as distinct value, not range	✓	n/a	n/a
Well-Child Visits in the First 30 Months of Life	<u>Children turning 15 months old in 2021</u> : 6 or more well-child visits with PCP before birthday (BCBSM & PH) <u>Children turning 30 months old in 2021</u> : 2 or more well-child visits with PCP before birthday (BCBSM only)	Claims-based; PH also accepts Provider-reported supplemental data (Report #70)	✓	✓	n/a
HOSPITAL BASED AND/OR ORGANIZATION ADMINISTRATIVE MEASURES					
All-Cause Unplanned Admissions for Patients with Multiple Chronic Conditions (MCCs)*	DCE-aligned beneficiaries, age 65 and older, with multiple chronic conditions (AMI, Alzheimer's/Dementia, A-Fib, CKD, COPD/Asthma, Depression, Heart Failure, Stroke/TIA, Diabetes): rate of acute, unplanned hospital admissions in measurement year (2021)	Event-based, claims-based measure; Exclude planned admissions, patients without continuous enrollment in Medicare Parts A & B (2020-21)	n/a	n/a	✓
PCMH Recognition	Incentive available to practices PCMH-designated (BCBSM only)		✓	n/a	n/a
Risk-Standardized All-Condition Readmissions	DCE-aligned beneficiaries, age 65 and older: rate of unplanned hospital readmission, within 30 days of discharge from index admission, in measurement year (2021)	Exclude pts. with Dx of Cancer or mental illness, in rehab, with planned readmissions or transferred to another acute care hospital, and those discharged AMA	n/a	n/a	✓

1. Females identified sexually-active from pharmacy claims data (e.g., Rx for contraceptives dispensed) and/or claims/encounter data (codes pertain to pregnancy, pregnancy testing or STD testing/disease)
2. Exclude patients with inpatient admission for mental health or chemical dependency (within 30-300 days after the ADHD Rx start date), those with Dx of Narcolepsy as of 12/31/2021, or those in hospice in 2021
3. Patients who have one or more insulin Rx fills during measurement period excluded from DM Medication Adherence measure
4. Patients with Dx of ESRD excluded from all three Medication Adherence measures
5. Exclude patients: with Dx of ESRD, Cirrhosis, Rhabdomyolysis, Myalgia, Myositis, Myopathy, pregnancy, in vitro fertilization (IVF) or Rx for Clomiphene, patients in hospice, palliative care, enrolled in an Institutional Special Needs Plan (I-SNP) or residing in long-term care, with Dx of both Frailty AND advanced illness in 2021

Sources: 2021 PCP Incentive Program Manual (Priority Health); HEDIS Measurement Year 2020 and Measurement Year 2021, Volume 2; 2021 Quality Rewards Booklet (BCBSM/BCN); 2020 Quality Measure Descriptions - Final (November, 2020)(BCBSM/BCN); "Direct Contracting (Professional and Global) Quality Measurement Methodology (for PY1 only - 4/1/2021-12/31/2021)"(CMS); "2021 CLQI, CQ VBR and PRP Summary" (BCBSM/BCN, slide deck)