



NOVELLO
PHYSICIANS ORGANIZATION

NEWS and NOTES from NPO

Dear NPO Members,

Novello Infusion is pleased to announce we have begun providing infusion/injection services to patients in our new clinic located at 4290 Copper Ridge Drive (Building F), Suite 130 in Traverse City. Novello Infusion takes pride in providing the patient and provider with:

- The highest quality of care and patient outcomes.
- Easy referral process.
- Pricing transparency so there are no unexpected costs.
- Patient Services Coordinator to help with copay assistance to minimize out of pocket costs.
- Flexible and convenient scheduling with no unnecessary delays in treatment.
- Education in disease process and prescribed drug therapy.
- Knowledgeable and experienced infusion nurses specializing in biologic and immunotherapy.
- A copy of each infusion note within 24 to 48 hours of treatment completion with:
 - All pre-infusion assessment information and monitoring throughout infusion
 - Effectiveness of therapy
 - Any issues or changes since last infusion
 - Education provided
 - Medication review
 - Complete assessment of body system being treated
 - How patient tolerated the infusion
 - Date and time of next planned infusion visit
- All this is provided in a cozy, calm and comfortable environment that includes 1 on 1 nursing care, Wi-Fi, TV, and other amenities.

If you have a patient in need of infusion or injection therapy or who is currently traveling a long distance to receive treatment, please call 231-252-0893 to talk to a nurse about referring your patient to Novello Infusion.

INSURANCE UPDATES: Novello Infusion is now participating with BCBSM

Commercial and Medicare Advantage (BCN is still pending), McLaren HMO,
Priority Health (all products), Cigna, and Aetna.

Helpful Resources & Upcoming Events

[Member Connections](#)

[NPO Home](#)

NPO is committed to providing great resources to our members!

We welcome your feedback and comments.

Novello Physicians Organization 231.421.8505