



NOVELLO

PHYSICIANS ORGANIZATION

NEWS and NOTES from NPO

Dear NPO Members,

Breaking News – Novello Infusion Taking Monoclonal Antibody Therapy Referrals as Of Today for Many Insurance Types, 11/18/21

Novello Infusion is taking referrals for Monoclonal Antibody Therapy (mAb) for Most Commercial and Medicare Advantage patients as of today, 11/18. Pending insurance verification, patients will be treated within one or two business days. Physician orders ARE required. Processes are described below.

The physician order format is provided by the state of Michigan and also is the document the infusion itself will be recorded on. This completed infusion note will be sent back to the ordering physician for the patient record.

Click on the links below for the following:

1. [Instructions for order completion](#)
2. [The mAb physician order](#) (instructions are also at the bottom of the 4th page)
3. [Instruction sheet to give the patient on preparing for their infusion](#)

The Physician process:

- Physician fills out the 2 outlined sections on the order (page 1 and page 3) and signs
- Faxes to Novello Infusion:
 - Signed order
 - Demographic sheet that includes current phone number and insurance information
- Provide the patient with the “Preparing for your Infusion” information and directions
- Calls Novello to inform them of referral

Novello process:

- Reviews all referral information for criteria
- Verifies patient’s insurance and informs the patient of any out of pocket costs if applicable

- Determines which brand mAb available
- Calls the patient to schedule the appointment
- Assesses the patient upon arrival
- Obtains informed consent for the specific product patient will receive
- Administers mAb with 1 hour observation period to follow
- Documents all care provided and any side effects or adverse effects of the drug.
- Faxes a copy of the treatment note back to the physician for patient's record.
- Completes treatment information and submits to the State of Michigan

The Novello Infusion Contact Info is: Phone : 231.252.0893,
Fax: 231.600.7058 Please call with any questions.

Helpful Resources & Upcoming Events

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[NPO Home](#)

NPO is committed to providing great resources to our members!

We welcome your feedback and comments.

Novello Physicians Organization 231.421.8505