

September 25th 2024 PCMH User Group

Welcome!

This meeting is being recorded

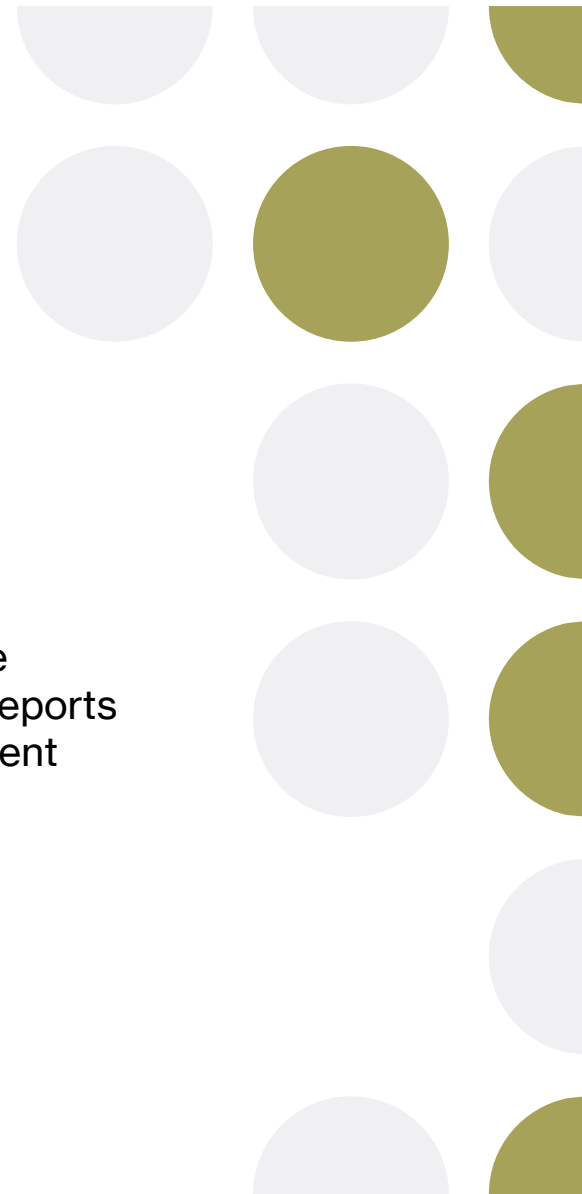
****Please enter your name, practice and anyone attending with you in the chat for attendance. ****

Agenda

- **Rachael Smart, Manager of Quality, NPO**
 - Announcements and Introductions
- **Kris Elliott, Director of Operations, NPO**
 - Medicaid Changes Update
 - Health Focus Update
- **Kelly Saxton, Data Analyst , NPO**
 - Health Focus, Point of View
- **Rachael Smart, Manager of Quality, NPO**
 - Process and Other, Point of View
 - Other: Newsletter feedback
- **Anything Else**



- **Meeting Topics:**
 - TOC and ADT
 - HCC Recapture
 - Health Focus Reports
 - Care Management



Announcements and Thoughts



- **Welcome Sam Musser, NPO new PCMH Quality Specialist**
 - **Community Resource Fair Follow-up and August PCMH Request**
 - 2-1-1 FYI
 - ***PCMH Metric and Designation Meeting Follow-up***
 - **PCMH, CoCM and or ACP designation certificates will be sent to the practice soon!!**
 - Reminder 2-year designation cycle
 - Lots of CoCM interest
 - Group Webinar?
 - Anything else?
 - **Care Manager Fall Trainings**
 - Did your office have Care Managers take trainings in the spring?
 - Patient engagement is a great opportunity! And to learn NPO focus!
 - **RPM Success Story**
 - RPM thoughts?
 - **!!! PCMH Annual Educations & Other Annual tasks (Pat Sat Survey etc.)- MAKE SURE THEY ARE COMPLETE !!!**
 - Engagement opportunities at the end of PCMH requests
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Meeting Topics

- HCC Recapture
 - Best Practice
 - What about patients who only come in the office once a year? And maybe for an acute visit?
- Care Management
 - Reminder: Care Plan for Care Management Templates with Billing Cues
- TOC and ADT
 - Reminder: Post Discharge Materials (Pone scripts, Medication Charts and Tips)
 - After BCBSM 1% target is met, TOC and Med Red codes counts towards Care Manager targets helping to meet the 4% target.
 - Doable with MA
 - Its worth having someone do these calls!
 - #1 good for the patient
 - Decreases health care spend
 - Opportunity to increase practice revenue
 - Multiple VBR opportunities
 - CoCM, APC, Population Management(4% target), My PDCM initial engagement (1% target), PaMPPM payments

Meeting Topics

- Health Focus Reports
 - Has the practice worked their all their required registries for the year?

PCMH Capability	Health Focus Report Name
2.1 Diabetes Registry	PCMH Diabetes
2.10 Asthma Registry *New 2.30 COPD	PCMH Asthma and COPD
2.11 Coronary Artery Disease	PCMH Coronary Artery Disease
2.12 Congestive Heart Failure	PCMH Congestive Heart Failure
2.13 Registries Containing 2 other Conditions	PCMH Hypertension PCMH <u>Hyperlipidemia</u> PCMH <u>Depression</u>
2.14 Preventative Services Registry	PCMH Adult Preventative PCMH Well Child Care
2.16 Chronic Kidney Disease	PCMH Chronic Kidney Disease
2.17 Pediatric Obesity Registry	PCMH Pediatric Obesity
2.18 Pediatric ADD/ADHD	PCMH ADD and ADHD
2.19 * If Care Managers are assigned to patients in Health Focus the practice can choose to have them in the reports listed above	

Health Focus: A1c Practice Rates

Measure: A1C <8

NPO Goal 78%

*Novello Quality Summary
Guide

* Utilize Care Manager, NPO
Pharmacist etc.

Practice Unit	Current Rate
Alpine Family Medicine	71%
Arcadia Medical	79%
Bay Area Family Care	78%
Bayside Family & Sports Medicine	69%
Best Medical Services	50%
Brookside Family Medicine	75%
Cherry Bend Family Care PLC	82%
Dr. Gary S. Ruoff D.O., PC	69%
Family First Medicine, PLLC	56%
Family Medicine of Michigan	81%
Grand Traverse Children's Clinic	50%
Grand Traverse Internists, PC	61%
Kids Creek Children's Clinic	25%
Lakeshore Family Care, PC	80%
Leelanau Family Practice P.C.	92%
Northern Michigan Medicine and Pediatrics	65%
Northern Pines Health Center	65%
Partners in Family Practice	63%
Petoskey Pediatrics	100%
Thirlby Clinic, PLC	77%
Traverse Area Pediatric & Adolescent Clinic,	50%
Traverse Bay Internal Medicine	91%
Traverse Health Clinic	21%
West Front Primary Care P.L.L.C	76%

Health Focus: A1c Practice Rates

Measure: A1C <9

NPO Goal 88%

*Novello Quality Summary Guide

* Utilize Care Manager's, NPO Pharmacists etc.

Practice Unit	Current Rate
Alpine Family Medicine	88%
Arcadia Medical	78%
Bay Area Family Care	72%
Bayside Family & Sports Medicine	84%
Best Medical Services	77%
Brookside Family Medicine	84%
Cherry Bend Family Care PLC	87%
Dr. Gary S. Ruoff D.O., PC	73%
Family First Medicine, PLLC	89%
Family Medicine of Michigan	93%
Grand Traverse Children's Clinic	0%
Grand Traverse Internists, PC	82%
Kids Creek Children's Clinic	0%
Lakeshore Family Care, PC	94%
Leelanau Family Practice P.C.	92%
Northern Michigan Medicine and Pediatrics	82%
Northern Pines Health Center	84%
Partners in Family Practice	85%
Petoskey Pediatrics	100%
Thirlby Clinic, PLC	87%
Traverse Area Pediatric & Adolescent Clinic,	0%
Traverse Bay Internal Medicine	96%
Traverse Health Clinic	43%
West Front Primary Care P.L.L.C	87%

Newsletter

- Do you read the newsletter
 - Yes, No, Sometimes, Other
 - Do you feel the newsletter has cut down on NPO PCMH email Communication
 - Yes, No, Other
 - Would you like the newsletter to continue into 2025
 - Yes, No, Other
 - What do you think of the content in the newsletter
 - Comment
 - Do you have any suggestions for the newsletter moving forward
 - Comment
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